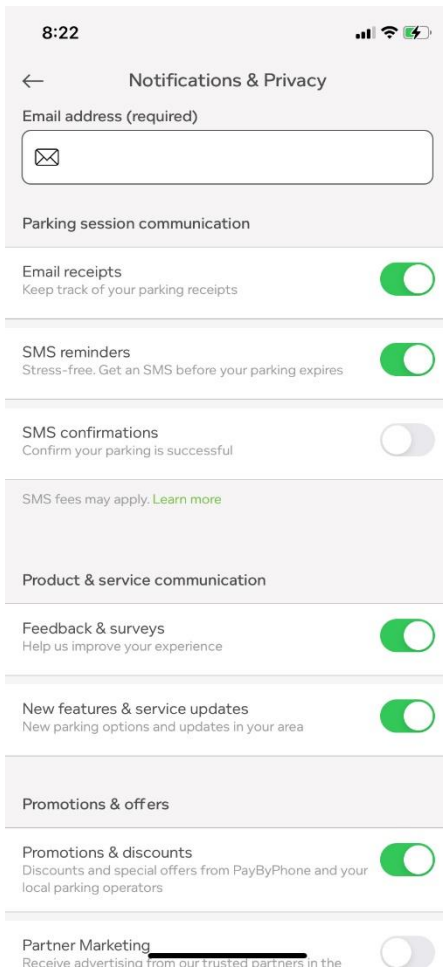


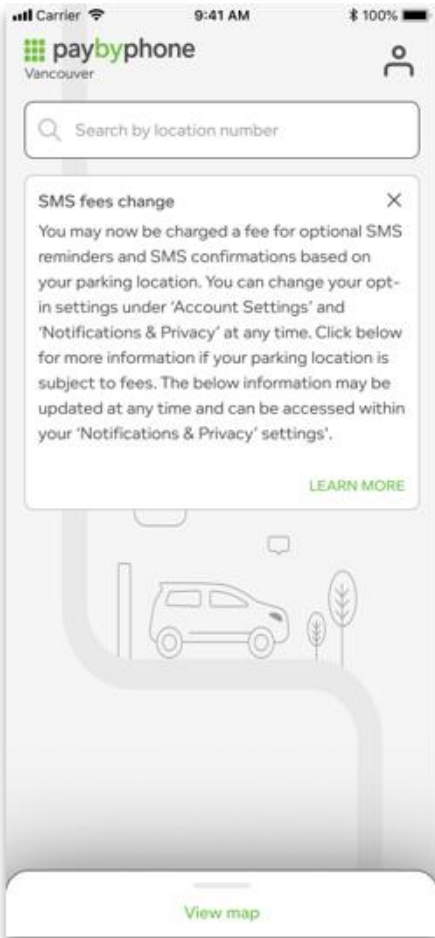
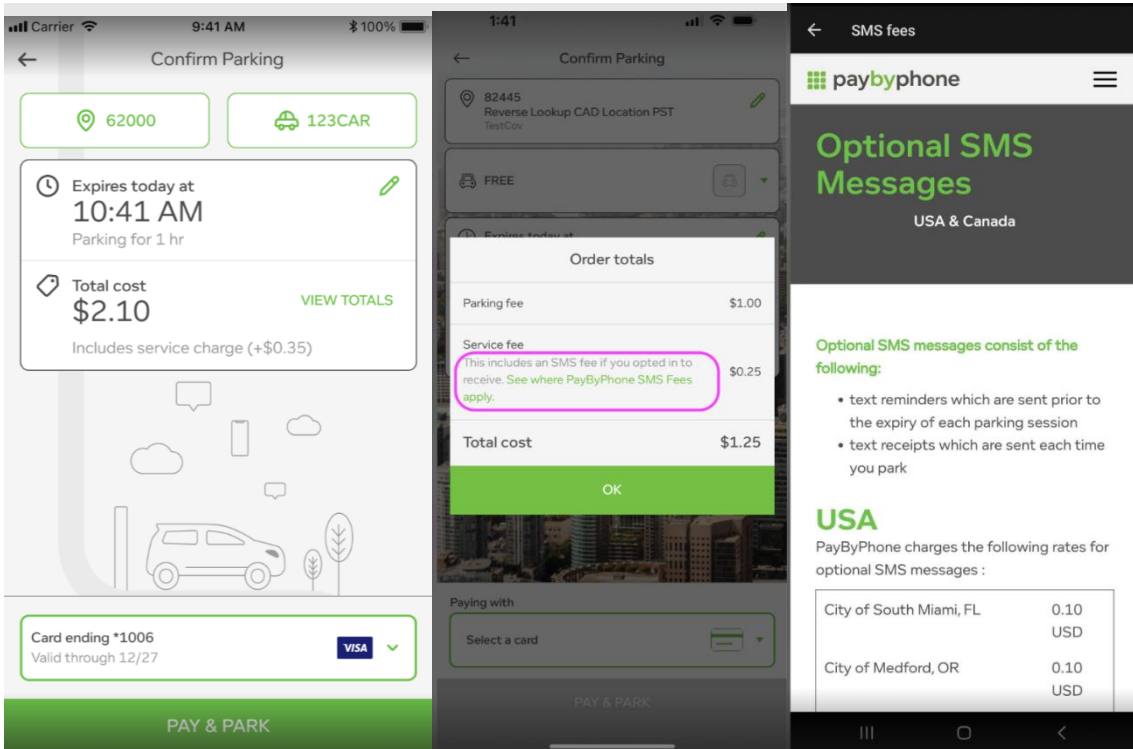
PAYBYPHONE

FAQ – SMS Fees

1. **What is an SMS fee?** A SMS Fee is a charge the parker will get when opted in for SMS / text reminders, or SMS / text receipt confirmations.
2. **What is an SMS / Text Reminder?** Reminders sent via text that prior to the expiry of each parking session.
3. **What is an SMS/Text Receipt?** Confirmation receipts which are sent via text each time you park.
4. **Is it an optional service for the Parker?** Yes, this is an optional service parkers can opt in or out of within their PayByPhone app settings.
5. **How does the user toggle it on and off?** A user can toggle this on or off by going to Account setting> Notifications & Privacy > Parking session communication.



How does it show as a charge? Users can tap on “View Totals” and the charge will be shown under the total cost with service fees.



← Airship message example