

## PROPERTY TAXES EXPLAINED

The City recognizes the concern and financial impact that the COVID-19 pandemic has created for some individuals.

Council has announced that the City will delay late payment penalties to give those who are experiencing financial difficulties more time to pay if needed. All property taxes are due July 2, 2020. Penalties for outstanding amounts on residential property (Classes 1, 2, 3, and 9) will be applied on July 31, 2020, and October 1, 2020. Penalties for outstanding amounts on commercial property (Classes 4, 5, 6, 7, and 8) will be applied on October 1, 2020.

Like your household, the City is conscientious of its cash flow. The City relies on property taxes and utility reserves revenues for the majority of its cash flow every year. The timing of receipt from these bills directly impacts the cash flow used to operate our beloved city. We encourage all property owners who can pay their taxes on time to do so. This revenue helps keep the government running and provide vital services that the public relies on, especially in times like these.

## How Your Property Taxes are Calculated and Used

### Thompson-Nicola Regional District, Hospital, and School Taxes

The City collects taxes for external authorities like the TNRD, hospital, and the school district. These external taxes are not set by the City. However, for ease of collection, the City collects the specific amount of taxes along with municipal property taxes in order to disburse the funds on taxpayers' behalf. These taxes are due to these entities by an assigned deadline. Your property taxes are needed to make these payments so that the City does not go into debt.

### Value of Your Home

Your total property tax amount depends on the assessed value of your home, which is determined by BC Assessment. The City then applies the Council-approved tax rate to a property's assessed value.

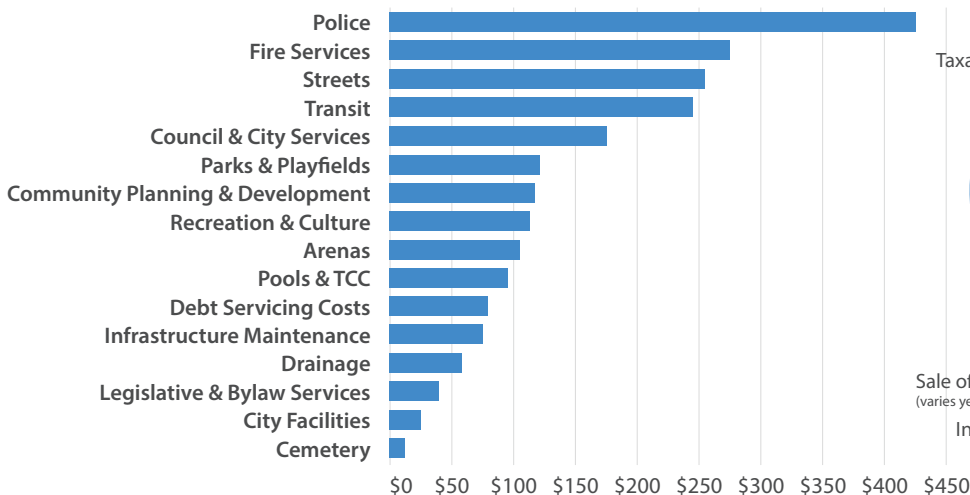
### City Operations

The City needs to collect from citizens in order to operate—to balance the necessary costs and priorities while maintaining the service levels that our community expects. Citizens are invited to provide feedback during the budget process. Council approves the budget each spring, and tax rates are subsequently set.

### External Factors

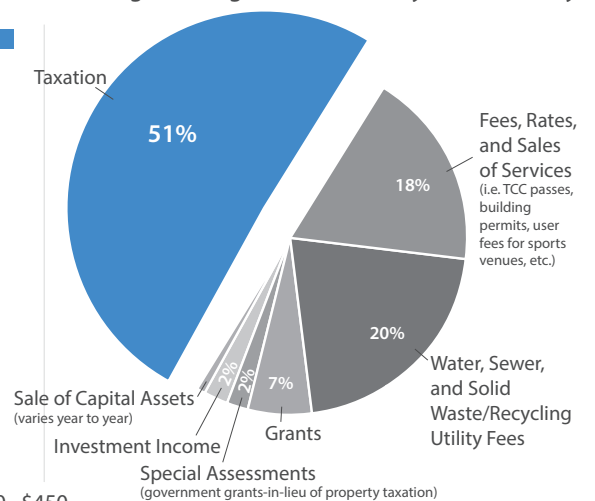
Certain costs are out of the City's control, but they affect property tax rates. Examples include the fluctuating costs of services like insurance and hydro. As a corporate customer of ICBC and BC Hydro, the City, like individuals and families, is faced with covering any rising costs due to rate increases.

Your Municipal Taxes - What Are You Paying For?



Based on an annual municipal tax payment. The above is based on the average representative house in Kamloops in 2020 with a municipal tax payment of \$2,057.

Funding The Budget: Where The City Gets Its Money



## 2020 PROPERTY TAX DEADLINE AND PENALTIES

Your taxes are due on July 2, 2020. A 5% penalty will be applied to all unpaid residential property tax balances (Classes 1, 2, 3, and 9) on July 31, 2020. Another 5% penalty will be applied to all unpaid residential property tax balances on October 1, 2020.

For more information on how, when, and where to pay your property taxes and to claim your Home Owner Grant, visit [Kamloops.ca/PropertyTax](https://kamloops.ca/PropertyTax).

# Thank You Kamloops

The City of Kamloops thanks everyone for doing their part during this challenging time. We're in this together.

**Kamloops.ca/COVID** is an online resource that provides local municipal information about COVID-19 to our community. Here you will find a variety of resources, including:

- video addresses from Mayor Ken Christian
- City of Kamloops news updates
- good news stories from residents
- links to reliable resources such as Interior Health, BC Centre for Disease Control, Government of Canada, BC Transit, and more
- a list of municipal park and facility closures

## How to Get in Touch

Do you have a question, concern, or comment about something but aren't sure who to contact? We have different avenues for discussing different issues.



### Report an Issue

See a pothole or a broken street light? Report it by:

- calling **250-828-3461**
- emailing [civicooperations@kamloops.ca](mailto:civicooperations@kamloops.ca)
- using the free **myKamloops™ app**



### Connect with Bylaw Services

Have a concern regarding a bylaw infraction? Register a complaint by:

- calling **250-828-3409**
- emailing [bylaws@kamloops.ca](mailto:bylaws@kamloops.ca)



### Talk to Council

Wish to discuss an idea with a City Councillor? Learn more about municipal governance and how to get in touch at [Kamloops.ca/Council](http://Kamloops.ca/Council).



### Engage in a Project

Learn more about City initiatives that are open for feedback, consultation, and/or involvement at [LetsTalk.Kamloops.ca](http://LetsTalk.Kamloops.ca).



### Share Your Voice. Shape Our City.

Let's Talk Kamloops is the City's online engagement site where you can contribute your ideas and feedback on city matters.



Sign up and speak up at  
[LetsTalk.Kamloops.ca](http://LetsTalk.Kamloops.ca)



### Water Restrictions: May 1–August 31

Waterworks Bylaw No. 12-31—no sprinkling or irrigating is allowed between 11:00 am and 6:00 pm on any day. Even addresses may only sprinkle or irrigate on even-numbered days. Odd addresses may only sprinkle or irrigate on odd-numbered days. For more information, visit [Kamloops.ca/WaterSmart](http://Kamloops.ca/WaterSmart).



### Bear Smart

The City's "Bear Smart" bylaw is now in effect. Garbage must be securely stored until 4:00 am on collection days. To learn how to help keep garbage out of reach of bears and remove temptation, visit [Kamloops.ca/BearSmart](http://Kamloops.ca/BearSmart).

## Download these City Apps for Free!



### What? Where? When? Waste Wise!

Sign up for weekly collection reminders and search how to recycle or dispose of hundreds of products and items. [Kamloops.ca/WasteWise](http://Kamloops.ca/WasteWise)



### myKamloops™ Mobile App

Report non-emergency issues such as potholes, fallen trees, or broken street lamps. Simply take a picture, confirm the location, add any comments, and submit!

