

How to Read Your Utility Statement if You Are on PAWS



UTILITY STATEMENT

ACCT NUMBER 1234567 BILLING PERIOD: Jul-Sep 2014
 ACCESS CODE 200100 BILLING DATE: Oct 28, 2014
 DUE DATE: Dec 31, 2014

NAME: ANONYMOUS, IM
 FOR SERVICE AT: 12345 ANY PL
 ACCOUNT TYPE: SFD

FOLIO: 12-34567-890 ROUTE: 12345

READING DATE	METER.NO	NO.OF DAYS	CURRENT READING	PREV READING	CONSUMPTION
Apr 1, 2015	(A)-1832193142	92	873	377	496 m3

DATE	DESCRIPTION	RATE	UNITS	CONSUMPTION	AMOUNT
	PREVIOUS BALANCE ON ACCOUNT				72.34
Aug 31, 2014	PAYMENT FROM INSTALLMENT				-53.00
Sep 30, 2014	PAYMENT FROM INSTALLMENT				-77.00
Oct 31, 2014	PAYMENT FROM INSTALLMENT				-77.00
Nov 30, 2014	FUTURE PAYMENT FROM INSTALLMENT				-77.00
Dec 31, 2014	FUTURE PAYMENT FROM INSTALLMENT				-362.96
Oct 28, 2014	SEWER:20MM FIXED CHARGE				34.49
Oct 28, 2014	SEWER:USER CHARGE				33.35
	TOTAL SEWER:				67.84
Oct 28, 2014	GARBAGE COLLECTION: RES 245L				32.50
Oct 28, 2014	CONTAINER LEASE - RES 245L				2.50
Oct 28, 2014	RECYCLE: RES COLLECTION CHARGE				8.25
	TOTAL SOLID WASTE:				43.25
Oct 28, 2014	WATER:20MM FIXED CAPITAL CHARGE				60.58
Oct 28, 2014	WATER:CONSUMPTION 0-90 m3 fixed charge (A)		90 m3		34.17
Oct 28, 2014	WATER:CONSUMPTION 91-135 m3 @ \$0.614/m3 (A)		45 m3		27.63
Oct 28, 2014	WATER:CONSUMPTION >136 m3 @ \$0.945/m3 (A)		361 m3		341.15
	TOTAL WATER:				463.53
	BALANCE ON ACCOUNT:				0.00

PLEASE NOTE - Your account is on a monthly payment plan. Any remaining balance must be paid in full by December 31 to avoid interest charges.

NOTE - To pay your outstanding balance, your December 31, 2014, withdrawal will be \$362.96 instead of the usual \$77.00.

NOTE - Your pre-authorized installment amount has been changed from \$77.00 to \$126.00. The new installment amount will be taken from your account starting with the next scheduled withdrawal on or after January 31, 2015.

All amounts not paid by the due date will be subject to a 12% interest per annum.
 (This does not apply to customers on the City's Utility Monthly Direct Debit Plan).
 Payments can be made electronically through your bank's telephone or Internet banking services or by mail or in person.

Billing Details

- 1 The date your payment was withdrawn and the amount that was applied against your utility account.
- 2 Your future withdrawals to put your account at zero as of December 31 - this format will only appear on the third quarter utility bill.
- 3 Tells you your last payment of the year. Again, this will only appear on the third quarter utility bill.
- 4 Tells you what your payments have been recalculated to.

Your payments will be recalculated with each quarter. If your payments are going to stay the same, there will be no note of change.

In order to see what the total levy charges were for the currently quarter, add the three portions together (Total Sewer, Total Solid Waste, and Total Water).