

Information for Residential Property Owners

City of Kamloops Utility Services

To order or change garbage and recycling containers contact Public Works and Utilities at 250-828-3461.

Metered Water Customers

Customers who receive metered water, sewer, garbage and recycling services are billed quarterly. Billing is mailed four weeks before the due date. Payment due dates for quarterly billings are:

1 st Quarter	Payment due last working day of June
2 nd Quarter	Payment due last working day of September
3 rd Quarter	Payment due last working day of December
4 th Quarter	Payment due last working day of March

Flat Rate Customers

Customers who receive only garbage and recycling services are charged a flat rate and billed semi-annually. Semi-annual billing is mailed four weeks before the due date. Payment due dates for semi-annual billings are:

1 st Semi-Annual	Payment due last working day of March
2 nd Semi-Annual	Payment due last working day of September

If You Did Not Receive a Bill

Not receiving a Utility Bill does not excuse the property owner for non-payment of services. If you did not receive a Utility Bill, contact our Revenue department at 828-3438.

Late Payment Penalties

Outstanding accounts past the due date are subject to 12% interest per annum. On December 31 any outstanding balance is transferred to the property owner's tax account as Taxes in Arrears and will accrue interest on a daily basis (Sec 245(s) of the Community Charter).

