

KAMLOOPS FIRE RESCUE

Community Risk Assessment and Standards of Cover



PUBLIC EXECUTIVE SUMMARY

2026





PROTECTING OUR COMMUNITY THROUGH PROFESSIONAL, EVIDENCE-BASED SERVICE PLANNING

Kamloops Fire Rescue is committed to protecting lives, property, the environment, and the social and cultural fabric of our community. This Community Risk Assessment and Standards of Cover provides the foundation for how emergency services are planned, delivered, evaluated, and continuously improved across the City of Kamloops.

This executive summary is to inform residents, businesses, and community partners about how Kamloops Fire Rescue operates, what services we provide, and how we ensure accountability and continuous improvement while appropriately safeguarding sensitive operational and risk-based information.

MISSION

To protect our community through fire suppression, rescue, pre-hospital emergency care, public education, and prevention.

VISION

To consistently provide a full level of emergency service across the entire community through responsible stewardship of resources.

CORE VALUES



Safety



Service



Public Trust



Teamwork

UNDERSTANDING A COMMUNITY RISK ASSESSMENT AND STANDARDS OF COVER

A Community Risk Assessment and Standards of Cover is a nationally recognized planning framework used by modern fire departments across North America and around the world. It supports informed and transparent decision making while ensuring emergency services evolve alongside the communities they serve.

Through this process, Kamloops Fire Rescue:

- understands the types of emergencies occurring in the community
- aligns training, staffing, facilities, and equipment with service needs
- measures and monitors performance using recognized industry standards
- supports long-term planning and responsible investment
- reinforces a culture of continuous improvement and accountability

This work supports informed decision making by City leadership while ensuring emergency services remain sustainable, effective, and resilient. The information that was gathered through the Community Risk Assessment and Standards of Cover is a critical tool used to develop the Kamloops Fire Rescue 10-Year Strategic Plan.

OUR COMMUNITY CONTEXT

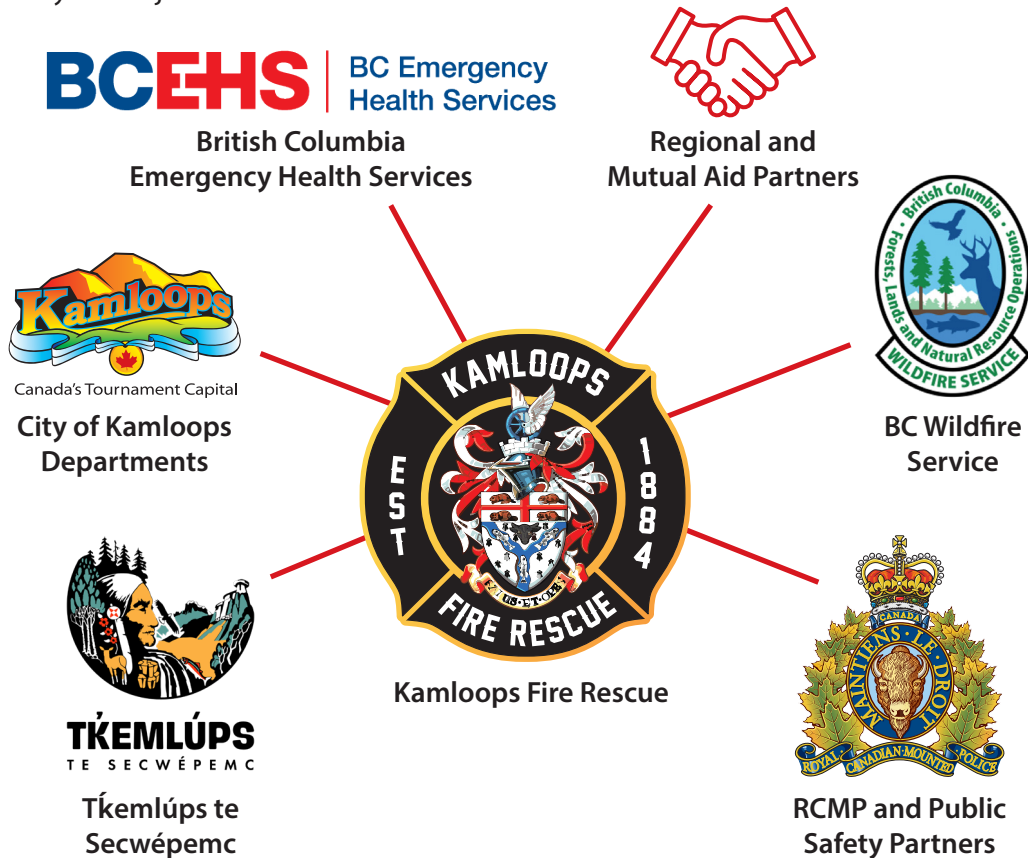
Kamloops is a diverse and growing city that includes urban neighbourhoods, rural areas, commercial and industrial zones, transportation corridors, and expansive natural landscapes. Emergency services must be adaptable, resilient, and prepared to respond to a wide range of situations.

Kamloops Fire Rescue proudly serves the entire city and works closely with neighbouring and regional partners to ensure coordinated, effective emergency response.



PARTNERSHIPS AND RECONCILIATION

This collaborative approach strengthens preparedness, improves response coordination, and reflects our shared commitment to community safety and reconciliation to enhance service delivery across jurisdictions.



SERVICES PROVIDED BY KAMLOOPS FIRE RESCUE

Kamloops Fire Rescue is a full-service emergency response organization providing a comprehensive range of emergency and prevention services.

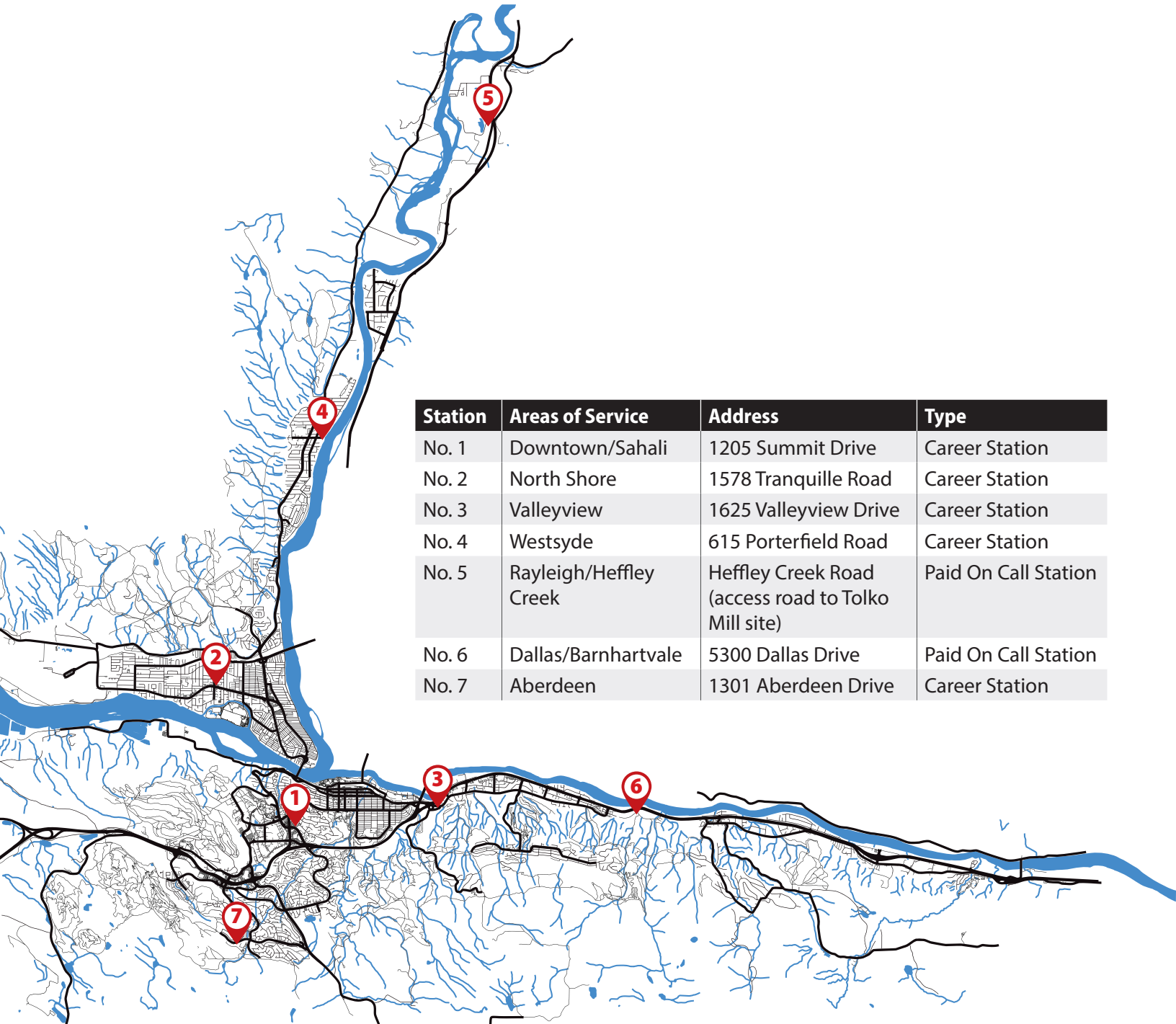
- Fire Suppression
- Emergency Medical First Response
- Technical and Specialty Rescue
- Hazardous Materials Response (Operations Level)
- Wildland and Interface Fire Response
- Fire Prevention and Investigations
- Public Education Programs
- Emergency Communications and Dispatch
- Training and Development

Services are delivered by dedicated career and paid on-call firefighters, emergency communications professionals, prevention officers, and specialized support staff who train to provincial and national standards.

FIRE STATIONS SERVING KAMLOOPS

Kamloops Fire Rescue operates from seven fire stations located across the city. These facilities support daily emergency response, training, public education, and community engagement.

Kamloops Fire Rescue operates from seven fire stations strategically located throughout the city to support emergency response and community protection.



Station	Areas of Service	Address	Type
No. 1	Downtown/Sahali	1205 Summit Drive	Career Station
No. 2	North Shore	1578 Tranquille Road	Career Station
No. 3	Valleyview	1625 Valleyview Drive	Career Station
No. 4	Westsyde	615 Porterfield Road	Career Station
No. 5	Rayleigh/Heffley Creek	Heffley Creek Road (access road to Tolko Mill site)	Paid On Call Station
No. 6	Dallas/Barnhartvale	5300 Dallas Drive	Paid On Call Station
No. 7	Aberdeen	1301 Aberdeen Drive	Career Station

(Note: This map intentionally does not display response times, coverage areas, or risk gradients.)



HOW EMERGENCY SERVICES ARE DELIVERED

From the moment a call for help is received, Kamloops Fire Rescue follows established, professional processes to ensure a safe and effective response.

This structured approach ensures consistency, accountability, and continual learning.

PERFORMANCE, ACCOUNTABILITY AND PROFESSIONAL STANDARDS

Kamloops Fire Rescue measures performance using recognized fire service metrics and best-practice frameworks. Performance monitoring helps ensure:

- consistent service delivery
- timely emergency response
- responsible use of public resources
- alignment with national and provincial standards
- transparency with City leadership and the community

Kamloops Fire Rescue aligns its operations with recognized standards and frameworks, including National Fire Protection Association guidelines and Canadian fire service best practices.

Kamloops Fire Rescue is evaluating accreditation through the Center for Public Safety Excellence, reinforcing a culture of quality improvement and organizational excellence.



RESPONSE PERFORMANCE BENCHMARKS

Performance benchmarks are the response targets that Kamloops Fire Rescue strives to meet for different incident categories and risk classifications. These benchmarks align with the service levels that were adopted by Kamloops City Council and the use of funding and resources to meet the targets. They are designed to be future-focused targets to support continuous improvement, efficient operations, and effective response. Collectively, these benchmarks support delivering services to Kamloops residents that are appropriate, acceptable, and affordable.

Type of Incident	First Due Benchmark	Effective Response Benchmark
Fire Suppression	For 90% of all (risk level) fires, the total response time for the arrival of the first-due unit, staffed with three Firefighters and one Officer , will be 7 minutes 30 seconds in all areas.	For 90% of all (risk level) fires, the total response time for the arrival of the effective response force, staffed with 14 Firefighters and Officers, will be 13 minutes 30 seconds in all areas.
Emergency Medical Services	For 90% of all (risk level) emergency medical services responses , the total response time for the arrival of the first-due unit, staffed with three Firefighters and one Officer , will be 7 minutes 30 seconds in all areas.	Kamloops Fire Rescue relies on the BC Ambulance Service to complete the effective response force component of its emergency medical services program.
Technical Rescue	For 90% of all (risk level) technical rescue incidents , the total response time for the arrival of the first-due unit, staffed with three Firefighters and one Officer , will be 7 minutes 30 seconds in all areas.	Kamloops Fire Rescue has not identified the effective response force for any categories other than fire suppression. These are under development.
Hazardous Materials	For 90% of all (risk level) operations-level hazardous materials response incidents , the total response time for the arrival of the first-due unit, staffed with three Firefighters and one Officer , will be 7 minutes 30 seconds in all areas.	Kamloops Fire Rescue has not identified the effective response force for any categories other than fire suppression. These are under development.

COMMUNITY ENGAGEMENT AND PREVENTION

Beyond emergency response, Kamloops Fire Rescue invests heavily in prevention, education, and community connection.

These efforts reduce emergencies before they occur and strengthen community resilience.



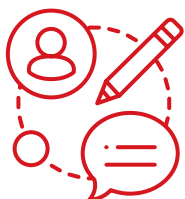


HOW THIS DOCUMENT IS USED

Kamloops Fire Rescue is committed to continuous improvement. The Community Risk Assessment/Standards of Cover assessment for Kamloops Fire Rescue is a key tool used to support:

- ongoing accreditation through the Center for Public Safety Excellence
- annual review and performance reporting
- evidence-based planning and performance monitoring
- strategic alignment with City planning and budget processes
- responsible resource and budget decisions
- long-term service sustainability
- aligns emergency services with community growth
- reinforces transparency and professionalism

Technical details, operational analyses, and sensitive risk information are intentionally managed through appropriate governance processes and are not included in this public summary. The assessment is used to develop the Kamloops Fire Rescue 10-Year Strategic Plan.



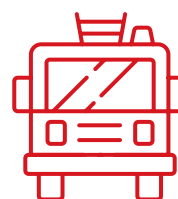
**COMMUNITY
INPUT**



**PROFESSIONAL
ANALYSIS**



**CITY
LEADERSHIP**



**SERVICE
DELIVERY**



**CONTINUOUS
REVIEW**

OUR COMMITMENT

Kamloops Fire Rescue remains committed to:

- protecting life and community well-being
- delivering professional, reliable emergency services
- working collaboratively with partners
- continuously improving how we serve Kamloops

This Community Risk Assessment and Standards of Cover reflects that commitment—supporting a safe, resilient, and thriving community today and into the future.



City of Kamloops  British Columbia, Canada

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