

Water Meter Upgrade Program

Ensuring a reliable water supply requires careful conservation and responsible management. Water meters are a vital component of the City's water management strategy. They provide accurate measurement of treated water use, support energy savings through improved pumping efficiency, and play a key role in mitigating the impacts of drought.

For residents, water meters offer greater control over consumption. They empower users to adjust usage habits, detect leaks, and ultimately save both water and money.

As water meters reach the end of their lifespan, they require replacement. The City will begin notifying residents when it is time to upgrade their water meter.

To schedule an appointment to have your water meter replaced, please contact the Civic Operations Department at 250-828-3461.

Learn more at [Kamloops.ca/WaterMeterUpgrade](https://kamloops.ca/WaterMeterUpgrade).



The Winter 2026 Activity Guide

The Activity Guide offers a wide range of courses and programs for people of all ages and abilities. It will be available for viewing online November 26, 2025. Pick up your hard copy at City Hall, Tournament Capital Centre, Westsyde Pool and Fitness Centre, or Kamloops Museum and Archives.

Registration starts on Tuesday, December 9, at 6:30 am online or 10:00 am by phone or in person.

For more information, visit [Kamloops.ca/ActivityGuide](https://kamloops.ca/ActivityGuide).

Clearing the Way This Winter



What the City of Kamloops Does:

Snow Clearing Priorities:

1. Arterial roads
2. Collector roads and bus routes
3. Residential streets and cul-de-sacs

For sidewalks/public walkways:

- City crews clear sidewalks adjacent to most multi-lane arterial roads.
- City-owned properties like community centres, arenas, and parking lots are cleared when snow accumulation reaches 2.5 cm.

Learn more about how we prioritize and manage snow clearing on city streets, sidewalks, and municipal properties by visiting [Kamloops.ca/Snow](https://kamloops.ca/Snow).

Responsibilities of Residents and Businesses:

- Sidewalks adjacent to residential or commercial properties must be cleared by the property owner in a timely manner. This includes sidewalks and transit stops adjacent to your property.
- The snow that plows leave at the end of driveways (called windrows) is the homeowner's responsibility to clear.
- Don't push snow onto the roadway or curb area. Piling snow on the traveled part of the road is against the City's Road Right-of-Way Usage Bylaw.





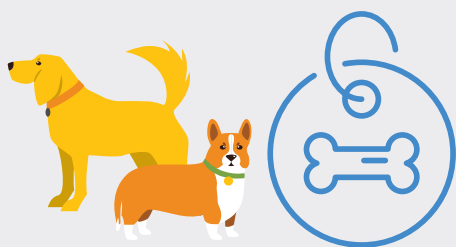
Budget 2026

Every year, the City puts a lot of work into building its budget—analyzing costs, planning ahead for the next five years, and making sure services keep up with the community's needs. The City values transparency and community involvement, and encourages residents to understand how tax dollars are spent. The 2026 provisional budget was presented to Committee of the Whole on November 18, 2025, and full details are now available online.

Public input will be collected until Friday, December 19, 2025.

Don't miss your chance to learn more and get involved at:

LetsTalk.Kamloops.ca/Budget2026.



Dog Licence Renewal Reminder

Dog owners are reminded that dog licence fees are due on December 31, 2025. A late payment penalty will automatically be applied after this date. Renewal notices were sent out in October. Create an account at Kamloops.ca/MyCity and sign up to receive annual renewal notices electronically. If you have not received your invoice, please contact Community Services at 250-828-3409.

Pay in person or online.

To learn more, visit Kamloops.ca/Dogs.



City Partnership Offering Energy Rebates for Homeowners and Renters

Did you know homeowners and tenants can apply for rebates to make their homes more comfortable and energy-efficient? The City of Kamloops has partnered with Retrofit Assist to provide one-to-one guidance to residents looking to upgrade their HVAC systems, insulation, air sealing, doors, or windows. Retrofit Assist can help you identify what rebates are available to you. Some are based on occupants' annual household income—even if the house is rented. For example, the CleanBC Energy Savings Program can assist a two-person household earning less than \$124,000 or four people earning under \$185,000.

Retrofit Assist will:

- Organize an EnerGuide Evaluation to identify how to make your home more energy efficient. Perk alert: EnerGuide evaluations for Retrofit Assist participants are currently \$99 plus tax—saving at least \$500!
- Connect you to local authorized contractors and review quotes.
- Identify rebates and assist you with applications.

Visit RetrofitAssist.ca/Kamloops to learn more.

Pick up Your 2026 City Calendar

The 2026 City calendar will be available for pickup early December. Get a free copy at a convenient location while supplies last. The calendar features beautiful photography from photo competition finalists and includes garbage, recycling, and organics schedules and other important municipal dates.



Find a pick up location near you!

- **City Hall** (7 Victoria Street West)
- **Tournament Capital Centre** (910 McGill Road)
- **Westsyde Pool and Fitness Centre** (859 Bebek Road)
- **Civic Operations** (955 Concordia Way)
- **North Shore Community Policing Office** (915 7th Street)
- **North Shore Business Improvement Association** (115 Tranquille Road)

For more information, visit Kamloops.ca/Calendar.