



Canada's Tournament Capital



KAMLOOPS CITY COUNCIL

Action Plan

Progress Report on Council's Strategic Plan
December 2023



STRATEGIC PRIORITY

Safety & Security

The City of Kamloops takes action to ensure all residents feel safe and secure in our community.

SAFETY

Increase the Number of RCMP Officers.

- Council approved five new officers annually until 2027.

Increase Public Communications of Safe and Secure Kamloops Meetings and Initiatives

- A Safe and Secure forum was hosted on June 15, 2023, with over 50 members from the Safe and Secure engagement groups seeking input on what is working well, where the City can improve, and where advocacy efforts should be focused.
- A Safe and Secure political forum was hosted with local elected officials to share input from engagement groups.
- The Safe and Secure Let's Talk page was launched to share information, such as the results of the engagement group forum, with residents. The page will continually be updated.
- The Safety and Security Select Committee was provided updates on Safe and Secure Kamloops. Progress updates are also shared on Let's Talk page

Implement an After-the-Event Program to Target Quick Education in Communities Surrounding Emergency Incidents

- A working group was formed to identify a process and pilot implementation.

Lobby Provincial Government for Peace Officer status for Community Services Officers

- Research continues into how peace officer status can be achieved through a collaborative approach with the Province and internally with the Community Charter.

Transition the Community Services Officer Outreach and Response Program, the Clean Team, and the Sharps Recovery Supportive Employment Program From Grant Funding to Taxation Funding and Share Monthly Program Results Reports on the City's Website

- Council approved transitioning the funding for the Community Services Officer Outreach and Response Program and Clean Team from grants to taxation funding at the September 26, 2023, regular Council meeting.
- Council expressed support and authorized these items to come through the provisional budget process in November.
- Monthly and year-to-date social program results reports will be posted on the City's Let's Talk website starting in November.

Present Updated RCMP Facility Business Case to Council

- The RCMP facility business case was presented to the Build Kamloops Select Committee on October 24, 2023.
- The business case is tentatively scheduled for December 2023 presentation to full Council.

Incentivize Residents and Business Owners to Complete Action Items Outlined in Crime Prevention Through Environmental Design Reports

- Staff are working to see what funding opportunities exist in provincial grants around crime prevention techniques (Chamber of Commerce, business improvement associations, etc.) with a focus on prevention and not response.

HOUSING

Lobby the Province for Increased Health and Wraparound Services in Shelters and Social Housing Sites

- Interior Health has initiated a monthly planning table to support better integration of health services with shelter and social housing sites.

Explore Opportunities for Additional Shelter Space

- Staff continue to work with BC Housing to identify and help secure additional shelter sites.
- The City hosts the Kamloops Access Hub Leadership Committee with community and government partners to support this work.



Work with BC Housing to Establish More Supportive Housing for Unhoused Individuals

- Staff continue to meet with BC Housing on biweekly basis and anticipate additional supportive housing units through BC Housing's Supportive Housing Fund program in 2024.

Work with BC Housing and Interior Health to Improve Access to Treatment Facilities and Supportive Recovery Housing for Unhoused Individuals Struggling With Substance Use Disorder

- The City continues to host the Kamloops Recovery Engagement and Bed Utilization Committee.
- Treatment and recovery provider representation has been added to BC Housing's Coordinated Access table, where supportive housing placements are determined.

Work with Interior Health and BC Housing to Establish a Purpose-Built Complex Care Housing Facility in Kamloops

- The City, BC Housing, and Interior Health are in alignment around the need for one of the 12 purpose-built complex care locations announced by the Province in the provincial homelessness plan to be located in Kamloops, and Council continues to advocate for this.



Connor Denham



Jacqui Learmonth

SOCIAL SUPPORTS

Establish the Kamloops Community Land Trust Foundation

- The land trust was established on July 25, 2023.
- Plans are being developed to recruit community board members in early 2024.

Work with BC Housing and the Ministry of Housing to Increase the Supply of Affordable Rental Housing

- Staff continue to work with BC Housing and non-profit operators to support applications to the Community Housing Fund, Indigenous Housing Fund, and Women's Transition Housing Fund, all of which will provide subsidized affordable rental housing for the specified demographic groups.

Support Non-Profit Operators in Their Applications to Provincial and Federal Housing Fund Programs

- Staff continue to provide letters of support for applications to senior government's social and affordable housing funding programs.

Identify and Support Grant and Partnership Opportunities to Increase the Supply of Child Care Spaces in Community

- Staff continue to support opportunities for ChildCareBC's New Spaces funding to support development of child care sites in the community and continue to explore partnership opportunities where possible to identify and help operators secure land for child care sites.



EMERGENCY PREPAREDNESS AND RESPONSE

Promote Voyent Alert! to Residents to Encourage Registration

- Voyent Alert! was actively promoted throughout wildfire season and through related preparedness/ response messaging.
- Approximately 6,000 registered users were added in 2023.

Implement a Community FireSmart Program with a FireSmart Coordinator and Promote the FireSmart Assessment Program to Residents

- A business case for a FireSmart Coordinator full-time equivalent was submitted for Council's consideration.
- Kamloops Fire Rescue, the City's emergency management, and Communications are promoting assessment programs.

Incorporate the Results of the City's Grant-Funded Extreme Heat Mapping Project into the City's Heat Alert Response Protocol

- Staff are finalizing the Draft Extreme Heat Mapping/ Response Plan.

BUILT ENVIRONMENT

Present Vision Zero strategy to Council for approval.

- The Vision Zero strategy was adopted by Council on October 17, 2023.

Incorporate Crime Prevention Through Environmental Design Principles into Development Application Requirements

- Staff are conducting Crime Prevention Through Environmental Design reviews on a project-by-project basis.



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STRATEGIC PRIORITY

Governance & Service Excellence

The City of Kamloops has strong, accountable governance and makes fact-based decisions.

ASSET MANAGEMENT

Conduct a Gap Analysis to Determine Which City Assets Do Not Have Asset Management Plans

- The gap analysis is complete.

Tie Kamloops Fire Rescue Asset Management into the Corporate Asset Management Plan

- The Kamloops Fire Rescue asset management plan is 80% complete and will be sent for internal review.

Complete Appropriate Archaeology Requirements on All City Projects Performed In-House or via Contract

- The City is currently completing archaeology requirements on major capital projects and establishing processes for maintenance and emergency work.

Develop a Framework for Engaging with Indigenous Peoples on City Projects

- Grant funding has been received to develop Indigenous engagement framework, which is to be complete in 2024.

COMMUNITY ENGAGEMENT

Evaluate the Current Online Engagement Platform Against New and Best Practices

- The evaluation is complete, and the new platform will be launching in January 2024.

Support Neighbourhood Associations in hosting community meetings and presentations on City topics.

- Staff continue to host Safe and Secure Kamloops Neighbourhood Association Engagement Group meetings on topics determined by neighbourhood association representatives.
- Staff have participated in neighbourhood meetings on topics such as fire safety and prevention and organics.

Include Members of the Public on Working Groups for the Build Kamloops Project

- The Build Kamloops project includes 37 community members across four working groups, representing local sports organizations, community partners, business organizations, and the community at large.

Promote the Practice of Civility and Respect at all Council Engagement Opportunities

- Civility statement recited at all Council meetings, committee meetings, public hearings, and Council-led engagement opportunities.

Implement a City Council Town Hall Pilot Project

- The City has held two Community + Council Conversation events, and five more are scheduled for 2024.
- Staff have determined evaluation criteria and launched a post-event survey.

FISCAL RESPONSIBILITY

Evaluate RCMP Municipal Employee Structure

- A workplace review report is 90% complete and will be evaluated for recommendations with the new manager.

Implement an Electronic Application Program for Business Licences

- eApply for business licences has been implemented.

SERVICE EXCELLENCE

Provide Regular Updates to Council on the Mandate and Progress of the Strategic Capital Integration Division, Including Progress on Capital Prioritization and Implementation of the 10-Year Capital Plan

- Updates were presented to Council in the second and third quarters 2023.
- Regular reporting will continue through 2024.

GOVERNANCE

Adopt Council Procedure Bylaw.

- Council Procedure Bylaw No. 59, 2023, adopted by Council on November 7, 2023.





STRATEGIC PRIORITY

Livability & Sustainability

The City of Kamloops fosters a high quality of life for an inclusive, diverse, and sustainable community.

RECREATION AND CULTURE

Establish a Build Kamloops Select Committee and Implement Recommendations

- The Build Kamloops Select Committee established and has met three times.

Create development Opportunities for Diverse Sports and Athletes

- Staff continue to provide sport and recreational programming opportunities through the City's Activity Guide.
- Staff continue to partner with the Canucks Autism Network to provide additional sport opportunities for athletes of diverse abilities.
- The City continues to pursue opportunities to have City facilities certified for accessibility through the Rick Hansen Foundation.

Construct Fulton Field Park (Home of the Cpt. Jennifer Casey memorial).

- Fulton Field Park is under construction and is anticipated to be complete in the second quarter 2024.

Share Positive News and Success Stories Through City Communication Channels

- Event promotion includes the following:
 - Emergency Services Day
 - Riverside Park Grand Opening
 - IDEA Conference
 - Pumpkin Smash event
 - Community to Community Forum
 - Various Crime Prevention volunteer events
 - Free Pride Swims
 - Free Qi Gong in the Park series
 - Music in the Park event series
 - Hot Nite in the City Electric Avenue event
 - Seniors' Picnic event
 - Memorial Cup event: behind the scenes and event promotion
 - RCMP/Crime Prevention Bike Valet event
 - BC Lions Fanfest event
 - Scotties Tournament of Hearts event hosting
- Did you know/education campaigns include the following:
 - Accessibility Plan goals and actions
 - Council Strategic Plan goals and actions
 - Annual report highlights
 - Community Climate Action Plan year one results
 - National AccessAbility Week campaign
- New/improved services include:
 - Website translation capabilities

- New book recycling program
- Organics pilot program results and successes
- Kinsmen Park playground upgrades
- 6th Avenue separated bike lane opening
- New track surface at Hillside Stadium
- Climate Connections Trail at West Highlands Park
- Accessibility upgrades at Westsyde Centennial Park
- Old Men's Provincial Cemetery identification and beautification efforts
- Tranquille and Knox grant-funded beautification project
- Allan Powers Park playground upgrades
- Extended tax time hours at City Hall
- Bogetti Park playground upgrades
- Kamloops Bike Valet program launch
- New transit shelter installations
- PayByPhone service launch
- Citizen and employee recognition include:
 - Ethan Katzberg successes
 - Emergency Support Services Volunteer recognition
 - United Way BC fundraising award
 - Union of British Columbia Municipalities Presidents Committee Choice Community Service Excellence Award with Tk'emlúps te Secwépemc
 - Council/staff participation in the 2023 Pride Parade
 - Wildland-urban interface response training
 - Kamloops Fire Rescue support of BC Wildfire
 - Japanese delegation to learn from Kamloops' extreme heat response
 - Local Government Management Association Professional Services Award in Leadership
 - Exemplary Service Awards recipients
 - Union of British Columbia Municipalities Strategic Priorities Grant award
 - Volunteer Appreciation BBQ event
 - Polar Plunge event to support Special Olympics BC
- UNESCO Coalition of Municipalities signed
- September 30 campaign focused on Truth and Reconciliation
- Urban Tree Tour
- Safe and Secure meeting summary
- Community Land Trust established
- Water reduction successes
- KAMPLAN Snapshot 2022
- Memorial Cup legacy scholarship
- Kamloops Museum and Archives exhibits



Promote the Opportunities for Residents to Get Involved in Municipal Matters

- Promoted volunteer opportunities for:
 - Seniors' Lights Tour
 - Arts and Culture Engagement Group
 - Accessibility Engagement Group
 - Active Transportation Engagement Group
 - Build Kamloops Working Groups
- Promoted opportunities to participate in/provide input into:
 - Budget 2023
 - Cultural Strategic Plan
 - 2023 Accessibility Plan
 - Safe and Secure Kamloops
 - Lansdowne multi-use pathway engagement
 - Active Transportation Plan
 - Community + Council Conversations
 - Budget 2024

INCLUSIVITY

Incorporate Equity, Diversity, and Inclusion Principles into the Design of City Projects and Facilities

- Barrier-free principles will be included in design for RCMP/Civic Administration building and all future projects.
- The principles were included in the design of the Riverside Park playground, water park, and washroom facility.

Develop Department-Based Strategies to Advance the Accessibility Plan and Targets/ Objectives

- Council adopted the Accessibility Plan in September 2023.
- Staff continue to convene the Accessibility Engagement Group and internal working group to advance implementation of the plan's actions.

Conduct Accessibility Assessments on all City Facilities

- Accessibility will be addressed in the Facilities Master Plan with a plan for ongoing implementation targets.





CLIMATE ACTION

Incorporate Greenhouse Gas Reduction Principles in Alignment with Community Climate Action Plan Targets on All Facility Upgrade Projects

- Building Energy and Emissions Guidelines were in consultation with Civic Operations (Civic Facilities and Cemeteries Section and Trades Section) that will inform the creation of climate governance policies.

Establish Corporate Climate Governance Policies

- Building Energy and Emissions Guidelines were in consultation with Civic Operations (Civic Facilities and Cemeteries Section and Trades Section) that will inform the creation of climate governance policies.

Implement a City-Wide Residential Curbside Organics Collection Program

- The Curbside Residential Organic Waste Collection Program launched in August 2023.

Provide Waste Diversion Education Opportunities and resources for Residents and Developers

- Staff are working on a year-round hazardous waste facility, which is anticipated to be open in December 2024.
- Staff provided education opportunities for residents on the City's solid waste services and waste reduction/diversion, specifically the Curbside Residential Organic Waste Collection Program, at various events, including home shows and community events.

MOBILITY

Update Active Transportation Plan and Seek Funding to Support Implementation

- An Active Transportation Engagement Group has been formed with members of the community.
- Public engagement launched on Let's Talk.

Create Safe Bike Storage for Employees

- Enhanced bike storage options have been provided at 105 Seymour Street and City Hall.
- Options at the Civic Operations Centre and the Tournament Capital Centre are to be considered in the first quarter 2024.

Develop a Community Outreach Campaign to Promote the Benefits of Active, Low-Carbon Transportation Choices

- Outreach/educational materials have been created.
- Workshops have been offered to assist strata councils in making buildings electric vehicle ready.

Implement the Strategies Identified in the Downtown Transportation Choices Study

- A transportation demand management work plan has been developed to inform implementation.

Implement Bus Shelter Program to Increase Bus Shelter Coverage Throughout the City

- The City entered into a new service contract that will see the replacement of 20 existing shelters.
- Staff anticipate 32 new transit shelters will be confirmed for installation in 2024.

Evaluate Opportunities to Provide Free Transit Service in Kamloops

- Staff are currently accepting requests for free transit for specific community events.
- The City has provided free city-wide transit for Canada Day and Hot Nite/Ribfest. Closed offerings (specific to event attendees) included the Children's Art Festival, Thompson Rivers University's Climate Action Symposium, GoByBike Week, the Scotties Tournament of Hearts, and Kia Memorial Cup.



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STRATEGIC PRIORITY

Economic Health

The City of Kamloops cultivates a positive business environment to support a vibrant and resilient economy.

BUSINESS DEVELOPMENT

Simplify the City's Business Licence Requirement for Events

- Staff from multiple divisions initiated a review for the event planning processes, including business licence requirements.

Adopt Bylaw for the Delegation of Council Authority for the Issuance of Minor Development Variance Permits

- Delegation of Council Authority for the Issuance of Minor Development Variance Permits Bylaw No. 54 was adopted May 30, 2023.

Implement an Electronic Application Program for Business Licenses.

- eApply for business licences has been implemented.

ECONOMIC STRENGTH

Implement the Southwest Sector Industrial Land Strategy.

- Detailed designs for the water and sewer system extensions are underway with completion target of the fourth quarter 2023.

Coordinate with BC Hydro to Ensure Capacity is Available

- Quarterly meetings with BC Hydro/City staff are underway to discuss high-level issues regarding current projects and review upcoming major projects (5–10 year plan).

Establish the Kamloops Community Land Trust Foundation.

- The land trust was established on July 25, 2023.

GROWTH MANAGEMENT

Complete a Thompson River Crossing Study to Identify Future Road Network Needs in Order to Support the Community's Transportation Needs, Including Commercial and Industrial Activity

- The study is complete, and the results will be presented to Council in early 2024.





STRATEGIC PRIORITY

Advocacy

The City of Kamloops clearly and strongly advocates for Kamloops to other organizations and levels of government.

UNION OF BC MUNICIPALITIES 2023 CONVENTION

In September 2023, members of Council and staff attended the 2023 Union of British Columbia Municipalities Convention and met with each of the following ministers to discuss local matters and advocate for interests of Kamloops:

- Honourable Lana Popham, Minister of Tourism, Arts, Culture, and Sport
 - Council presented "Tournament Capital past and present" and requested the Ministry's support for Build Kamloops as Kamloops looks to invest in recreation and culture. The Minister asked that the City share their progress with the Ministry as Build Kamloops moves forward.
- Honourable Murray Rankin, Minister of Indigenous Relations and Reconciliation
 - Council discussed the mutual benefits seen as a result of our strengthened relationship with Tk'emlúps te Secwépemc. The Minister indicated there is a \$100 million fund available for capacity development as well as additional funding for collaboration events, such as the Community to Community Forum.

- Honourable Bowinn Ma, Minister of Emergency Management and Climate Readiness
 - Council presented an idea to develop a permanent location in Kamloops for Emergency Support Services to reduce the impact on local recreation facilities and support the provincial hub city response model. The Minister was supportive of the concept and requested more information and a formal invitation to participate.
- Honourable Ravi Kahlon, Minister of Housing
 - Council discussed provincial programs in place to expedite housing development, such as the HousingHub and tax exemptions. The Province is eager to see the City's ideas for housing and work with the City to move them forward. The Minister suggested the City review zoning and ensure land that could be utilized in partnership with the Province is as construction ready as possible.
- Honourable Mike Farnworth, Minister of Public Safety and Solicitor General
 - Council discussed the police continuum and the need for alternatives to a police response, specifically peace officer status for Community Services Officers similar to the model used in Alberta and Manitoba. The Minister was very supportive of Kamloops' Community Services Officer program and advised that a police modernization review is currently underway. The City also advocated for better coordination between the health system and the criminal justice system to ensure people are getting the help they need.
- Honourable Niki Sharma, Attorney General
 - Council discussed the potential of a community court and mental health court for Kamloops. The group discussed the concept of a different model for community justice and courts, including what is working well with the Indigenous Justice Council. The City will follow up with Ministry staff to determine what more information they require on the City's proposal.
- Honourable Adrian Dix, Minister of Health
 - Council questioned the Minister about the certainty of the cancer clinic in Kamloops. The Minister assured the City that the project is funded and will be built. The City advocated for a detox and sobering centre and will update and resubmit the business case to the Province.
- Honourable Anne Kang, Minister of Municipal Affairs
 - The Minister offered her support (at Council's request) to provide a municipal advisor to help Council move forward collaboratively.
 - At a subsequent Council meeting, Council authorized requesting the assistance of the Ministry of Municipal Affairs to provide a municipal advisor to the City.



📷 LK Photography

COUNCIL RESOLUTIONS IN ADVOCACY (NOVEMBER 2022–OCTOBER 2023)

- Council authorized requesting a meeting with the Honourable Rob Fleming, Minister of Transportation and Infrastructure, at the 2023 Union of British Columbia Municipalities Convention and staff to prepare documentation to discuss the expansion of transit service in Kamloops, funding parameters, and issues regarding highway traffic in the Valleyview corridor.
- Council authorized sending a letter to the Minister of Housing recommending that the Province not interfere with the City's local government land use decision-making authority with regard to increasing housing supply through the Homes for People action plan and expressing that the City wishes to retain jurisdiction over its land use for housing.
- Council authorized sending a letter of support for FortisBC's renewable gas application to the British Columbia Utilities Commission.
- Council authorized sending a letter of support to the federal government, with content from the Kamloops Central Business Improvement Association, for the reconsideration of the decision to not fund the Kamloops Central Business Improvement Association's 2023 application for the Canada Summer Jobs program.
- Council authorized sending a letter to the Honourable David Eby, Premier of British Columbia, and the Honourable Bruce Ralston, Minister of Forests, to request the provincial government's support for accessing untraditional fibre sources for Kruger Specialty Papers Holding L.P.
- Council authorized sending a letter to the Ministry of Transportation and Infrastructure asking for a timeline on funding for the Road Reserve and Orchards Walk.
- Council authorized sending a letter to the Ministry of Social Development and Poverty Reduction to request analytics regarding individuals travelling to Kamloops to access services.
- Council authorized the request from the Mayor of Barriere to send a letter to the Province for a third-party review of the 2023 wildfire season.
- Council authorized sending a letter to the Ministry of Forests to notify the ministry that the Noble Creek Irrigation System will be decommissioned by December 2023 unless the Ministry of Forests approves the emergency rip-rap to continue into 2024, to outline the consequences and risk to the City, and to request a meeting with the Minister of Forests on this matter.
- Council authorized sending a letter of support for the Noble Creek Irrigation Society's application for Investment Agriculture Foundation funding.
- Council authorized sending a letter of support to the Coalition of Child Care Advocates of BC regarding its requests to the Province for shifts in the child care funding model.
- Council authorized sending a letter of support for the City of Prince George's June 29, 2023, Union of British Columbia Municipalities resolution regarding reimbursement to local governments for medical services provided by local government fire and rescue services to the Union of British Columbia Municipalities.
- Council authorized funding up to \$30,000 for the research, engagement, costing, and writing required to develop an updated business case for a sobering and assessment centre for submission to the Minister of Mental Health and Addictions, which was funded from the Gaming Reserve.







Canada's Tournament Capital

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