



## EVACUATION SAFETY

# Key Terms

### Evacuation Alert

When an Evacuation Alert is issued, you are encouraged to prepare for the possibility of evacuation and should **get prepared to leave your home on short notice.**

Residents registered with Voyent Alert! will receive a critical alert notifying them that their affected location has been put on Evacuation Alert and advising them to get prepared.

### Evacuation Order

When an Evacuation Order is issued, **you must leave the area immediately.** Follow the directions of local emergency officials and evacuate using the route(s) they've identified. Do not return home until you've been advised that the Evacuation Order has been rescinded.

Residents registered with Voyent Alert! will receive a critical alert notifying them that their affected location has been put on Evacuation Order, advising them to leave the area, and providing directions on how and where to go.

### Tactical Evacuation Order

A Tactical Evacuation Order is executed in an emergency that does not allow for any warnings to prepare to evacuate. In the event of imminent danger to property or life, emergency authorities may go straight to an Evacuation Order without an alert and will move door-to-door through an area to notify residents. In a tactical evacuation, **you must leave the area immediately.**

Residents registered with Voyent Alert! will NOT be notified of a tactical evacuation in advance of emergency personnel knocking on their door due to the immediate threat to life safety. An alert may be issued during the event to allow for ongoing communication and to rescind the Evacuation Order.

### Rescind of an Evacuation Alert or Order

If the situation improves and it is safe for residents to return home, an Evacuation Order may be downgraded to an Evacuation Alert or an Evacuation Alert or Order may be rescinded altogether.

Should conditions change, an Evacuation Alert and/or Evacuation Order could be reinstated or issued as the City's Emergency Operations Centre deems necessary based on the advice and recommendations of experts in the field.

Residents registered with Voyent Alert! will receive notifications if an alert or order change status.

### Emergency Support Services and Reception Centres

Emergency Support Services (ESS) provides short-term assistance to British Columbians who are forced to leave their homes because of fire, flood, earthquake, or other emergencies and are in need of emergency supports. This assistance includes food, lodging, clothing, emotional support, and family reunification.

Reception centres are set up to provide essential needs for people affected by a disaster. The reception centre is a designated site staffed by ESS volunteers where evacuees may be received during a disaster. The facility used could be a recreation centre, community centre, church hall, or school—it depends on what is available in the community or what is needed.

If your primary residence is under evacuation order, you will be assigned a reception centre.



## PREPARATION

# Know What To Do

There are ways to reduce the risk and the impact of whatever emergency we might face—whether it is natural or human induced. By taking a few simple steps, you can become better prepared and be ready to face a range of emergencies any-time, anywhere.

Review [Kamloops.ca/EvacuationProcedures](https://www.kamloops.ca/EvacuationProcedures) for a brief checklist of preparation items to help prepare you and your family in advance of an Evacuation Alert or an Evacuation Order.

### Planning Ahead

- Create an Account with Voyent Alert!** - Visit [Kamloops.ca/Voyent](https://www.kamloops.ca/Voyent) to sign up for the City’s emergency alert system. If you are already registered, ensure the app is up to date and has not been offloaded from your phone.
- Create Your Evacuation Plan** - Ensure you are prepared by knowing what to bring, planning your mode of transportation, and identifying friends or family outside of your area where you can stay.
- Create a Family Communication Plan** - This plan should include a designated meeting location and an out-of-area friend or relative as a point of contact to act as a single source of communication among family members in case of separation.
- Have a Plan for Pets** - If you have pets or livestock, you should also have an evacuation plan for them, including a “to go” bag, a method of transport, a location to move them to, etc.

### Becoming Better Prepared

#### Know the Risks



Although the consequences of disasters can be similar, knowing the risks specific to our community and our region can help you better prepare.



#### Make a Plan

A plan will help you and your family know what to do.



#### Get an Emergency Kit

During an emergency, we will all need some basic supplies. We may need to get by without power or tap water. Be prepared to be self-sufficient for at least 72 hours in an emergency.