

CITY OF KAMLOOPS

Annual Report 2019

For the year ended December 31, 2019



City of Kamloops  British Columbia, Canada



Canada's Tournament Capital



Canada's Tournament Capital

CITY OF KAMLOOPS, BRITISH COLUMBIA, CANADA

Annual Report 2019

For the year ended December 31, 2019

Prepared by: City of Kamloops
Communications and Community Engagement Division
and the Corporate Services Department

Kamloops resides in the unceded ancestral territory of the
Tk'emlúps te Secwépemc.

📷 Front Cover: Evan Hauk

📷 Inside Cover: Hayden Scott



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Making Kamloops Shine

2,302

RCMP auxiliary constables' hours participated in the following initiatives and programs:



- Blazers game traffic control
- 529 *Garage* registration events
- Cram the Cruiser - Kamloops Food Bank
- Stuff the Cruiser - Christmas Amalgamated
- Kamloops Ribfest
- Hot Nite in the City
- Foot and bike patrols in the downtown core
- Business Watch Program
- Facilitated training for Speed Watch and Crime Watch volunteers
- Restorative Justice Program



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Parks and Fields Statistics



108 PARKS



82 SPORTS
FIELDS



82 KM
OF TRAILS



4 WATER PARKS &
ONE WADING POOL



42 HARD
SURFACE COURTS
(tennis, pickleball,
basketball, and
skateboarding)



42 PLAYGROUNDS



7 DOG PARKS



134
Tournament Capital events
 ↑ 25% from 2018

TOURNAMENT CAPITAL & SPECIAL EVENTS
10 BIDS SUBMITTED; 8 BIDS AWARDED:

- 2019 FireFit Regional Championships May 2019
- 2019/2020 BC Athletics Jamboree July 2019 and 2020*
- 2020 Wheelchair Basketball Western Regionals - KASA April 2020*
- 2020 Rope Skipping Canada May 2020*
- 2020 Canadian Women's Disc Golf Championship June 2020*
- KYSA - Girls or Boys Provincials July 2020*, 2021, and 2022
- 2020 FireFit Canadian National Championships September 2020*

*Events postponed due to COVID-19



405,000+
PAID VISITS TO THE TOURNAMENT CAPITAL CENTRE (TCC)
AND CANADA GAMES AQUATIC CENTRE
 (excludes program participants, club members, spectators, and visitors)



250 IRRIGATION
SYSTEMS

(maintained for parks,
 sports fields, boulevards,
 and medians)



60,000 FLOWERS
 (ordered and planted)



10,200
DROP-IN SKATING
PROGRAM
PARTICIPANTS

(↑ 35% over last 3 years)

The Information Technology Division manages and administers:



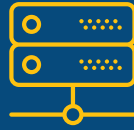
750 LAPTOPS,
DESKTOPS, AND
TABLETS



400+ MOBILE
DEVICES



900+ USER
ACCOUNTS



350 SERVERS



70 CORPORATE
APPLICATIONS



700 SPATIAL DATASETS THAT
COMPRISE 5.19 MILLION MAPPED
FEATURES IN THE GIS SYSTEM



Corporate Services

830

PAY CHEQUES
PROCESSED BI-WEEKLY

35,698

INVOICES PROCESSED

10,841

CHEQUES ISSUED

DID YOU KNOW?

In 2019, the IT Division began implementing a number of initiatives from the City's Digital Strategy to increase functional and technical capabilities to improve automation and efficiencies, collaboration, and seamless access to data and documents for City employees, Council, and citizens.



KAMLOOPS MUSEUM & ARCHIVES

	2017	2018	2019
Exhibitions	4	3	3
Visitations	15,149	18,628	19,140
Programs	83	144	187
Program Attendance	1,579	3,180	3,685

DID YOU KNOW?

The IT Division fields over 7,000 requests per year and handles all aspects of employee hardware, such as computer workstations, laptops, printers, desktop applications, and cell phones.

Mechanic Shop

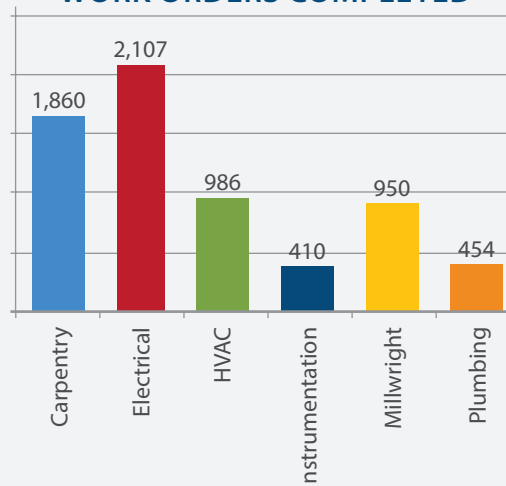


6,746

**work orders completed
by the Trades Division**

↑ 453 FROM 2018

WORK ORDERS COMPLETED



114

**GOVERNMENT-REGULATED MOTOR
VEHICLE INSPECTIONS PERFORMED**

6,537

**WORK ORDERS COMPLETED FOR
REPAIRS AND MAINTENANCE ON
THE LIGHT-, MEDIUM-, AND HEAVY-
DUTY VEHICLE FLEET**

↑ 10% from 2018

38

**UTILITY SERVICES DIVISION'S
GENERATOR DIESEL ENGINES
MAINTAINED**



\$369,418.15

**TOTAL REVENUE FROM SURPLUS
EQUIPMENT SALES**

\$3,822,522.89

FLEET PURCHASES

- 2 Front Load Garbage Trucks
- 4 Heavy Duty Trucks
Combination Dump/Plow/Sander
- 1 Combination Vactor Truck
- 4 Electric Cars
- 23 Pickups and Service Bodies
- 10 Small Equipment or Attachments
Gators, Brooms, Snow Blowers

LABOUR FORCE PARTICIPATION RATES FOR THOMPSON OKANAGAN

Labour Force	2017	2018	2019
(Thousands)			
Total	274.1	273.9	285.2
Employed	250.5	260.9	270.9
Unemployed	23.6	13.0	14.3
Not in Labour Force	164.7	175.3	171.0
(Percentage)			
Unemployment Rate	8.6	4.7	5.0
Participation Rate	62.5	61.0	62.5
Employment Rate	57.1	58.1	59.0

DID YOU KNOW?

The Utility Services Division comprises four sections that are collectively responsible for the operation and maintenance of the City's water, sewer, drainage, and flood protection systems. This dedicated team operates the most complex water distribution system in Canada and is BC's highest classification of wastewater treatment, wastewater collection, and water treatment systems.



**BUSIEST YEAR ON RECORD
FOR DEVELOPMENT
PERMIT APPLICATIONS**

↑ 32%

above 10-year average

232

**DEVELOPMENT
APPLICATIONS**

(other than subdivisions)

↑ 25% from 2018

38

REZONING APPLICATIONS

↑ 15% from 2018

32

**DEVELOPMENT VARIANCE
PERMIT APPLICATIONS**

↑ 33% from 2018

59

**DEVELOPMENT PERMIT
APPLICATIONS**

↑ 30% from 2018



DID YOU KNOW?

In 2019, the typical home contributed \$4.08 per day (\$1,488.68 per year) in property taxes and utility fees to the Civic Operations Department for services such as support services; roads; environmental services; drainage; water, sewer, and solid waste utilities; parks and civic facilities.

Building Permits

\$165,359,543

RESIDENTIAL

↑ 1% from 2018

\$109,877,706

COMMERCIAL

↑ 0.5% from 2018

\$13,034,358

OTHER

↑ 10% from 2018

\$288,271,607

TOTAL

↑ 1% from 2018



Real Estate

2,876

HOME SALES BY UNITS

↓ 3.6% from 2018

\$461,000

AVERAGE ASSESSED HOME VALUE

↑ 7% from 2018

\$418,846

ANNUAL AVERAGE HOUSE PRICE

↑ 7.2% from 2018
(includes condos and mobiles)

\$485,741

AVERAGE SINGLE-FAMILY HOME

↑ 4.3% from 2018

\$365,206

AVERAGE TOWNHOME

↑ 5.9% from 2018

\$271,660

AVERAGE APARTMENT

↑ 11.3% from 2018

\$148,669

AVERAGE MOBILE HOME

↑ 17.3% from 2018



↑ **9.2%**

NUMBER OF FIRES (STRUCTURE AND OTHER) AND FIRE ALARM DISPATCHES

↓ **68%**

NALOXONE ADMINISTERED

It is now readily available and education on its use is widespread

800+

HOMES VISITED WITH KAMLOOPS HOME SAFE PROGRAM

400+

HOMES VISITED DURING COMMUNITY FIRESMART PROGRAM ROLL OUT



**7-MINUTES,
30-SECONDS**

RESPONSE TIME 82% OF THE TIME FOR THE URBAN/SUBURBAN AREAS OF THE CITY

**15-MINUTES,
45-SECONDS**

RESPONSE TIME 80% OF THE TIME FOR RURAL/REMOTE AREAS



6,613

INCIDENTS DISPATCHED

↓ 3.8% from 2018

4,600

CALLS DISPATCHED FOR EXTERNAL CLIENTS

↑ 36% from 2018



192

IN-SERVICE TRAINING SESSIONS DELIVERED

(3,900 hours)



3,600

BUSINESS INSPECTIONS

DID YOU KNOW?

Kamloops Fire Rescue has been serving the community and its citizens since 1884. Today, staff at the seven Kamloops fire stations continue to modernize their services and adapt to the community's needs. One of these initiatives was introducing a comprehensive mental health training program in 2019.



Tourism Kamloops Luv'n the Loops Program

12

BUS TRIPS

24

PODCAST
EPISODES

380

BUS RIDERS

\$20,200

LOCAL MEDIA
INVESTMENT

65

PARTNER
BUSINESSES

\$19,000

IN-KIND SUPPORT



Tourism Kamloops

1.9 M

VISITORS

\$303 M

VISITOR SPENDING

6%

REVENUE GROWTH

\$500 M

ECONOMIC IMPACT

6.5%

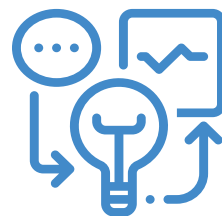
OCCUPANCY RATE

73

SUPERHOST
PARTICIPANTS



© Tourism Kamloops | Candace Hansma



Venture Kamloops

295

BUSINESSES ASSISTED -
ALL-TIME HIGH INCLUDED:

131

EXPANSIONS

118

START-UPS

46

ATTRACTIONS

Tourism Kamloops Received Awards for Meet the Locals Campaign

**BEST VISUAL
STORYTELLING AWARD**

BY CROWDRIFT

**2019 SEE CONFERENCE
AND INNOVATION AWARD**

AT THE 2020 BC TOURISM INDUSTRY AWARDS



New at YKA

- Airside firehall expansion now houses a second aircraft rescue and firefighting vehicle
- Introduced electric vehicle charging station
- 419 Squadron CF5 Moose monument refurbished, rededicated, and relocated to the airport entrance traffic circle

361,586

PASSENGERS

↑ 3% from 2018

AIRLINE PARTNERS

Air Canada, WestJet,
Central Mountain Air

Local artist Bill Frymire's Community Confluence was installed on the Lansdowne Street Parkade. It is the City's largest public art piece and features 80,000 aluminum tabs in 20 colours and 3 sizes. This \$166,000 project was part of a \$1.4 M plan to revitalize the Lansdowne Street area.



Message from Mayor Ken Christian



The message I write for the annual report each year gives me an opportunity to share my sense of pride over what we have accomplished and my excitement for the upcoming year. 2019 was an exceptional year of growth, which will help us prevail in the years to come. Right now, we are living in a most unprecedented time when the world has been challenged with the novel coronavirus, COVID-19. If nothing else, the last several years have proven our ability to learn, adapt, and plan. Those skills will be of ever increasing value as we navigate the new normal.

Council adopted its new four-year strategic plan, which will guide our priorities of governance and accountability, livability, a vibrant economy, and environmental leadership. Several other strategic documents were updated and adopted, including the Recreation Master Plan, the Downtown Plan, and the Transit Future Plan. Additionally, Ron and Rae Fawcett presented a business case to Council in May for a newly proposed Kamloops Centre for the Arts. After careful review, Council recommended the project go to referendum which has since been canceled due to COVID-19.

2019 was the busiest year on record for overall development at 32% above the 10-year average. Approximately 60 capital projects—worth approximately \$50 million—were completed, including phase two of the Kamloops Fire Rescue Training Centre, Todd Road pedestrian upgrades, phase one of McArthur Island Nature Park, and 80% of the Victoria Street West improvements. Construction values were a record-breaking \$288 million, which is a sign of a maturing city. Equally noteworthy was the 4% increase in business licence applications.

In addition to infrastructure growth, a concerted effort from Tourism Kamloops helped economic growth. Tourism Kamloops was recognized with two awards for its Meet

the Locals campaign and from Green Tourism Canada for sustainable tourism in addition to being recognized as a Biosphere Committed Entity.

The surge among all spectrums of Kamloops' economy translated into a healthier community for residents, including supportive housing initiatives. Previous years laid the groundwork for affordable housing developments and the opening of 58 permanent units, with another 163 units scheduled to open in 2020. Moreover, the City signed a five-year agreement (2019–2024) to continue administering the Federal Reaching Home funding. Construction also began on Royal Inland Hospital's nine-story Patient Care Centre.

Kamloops' climate action goals continued to reduce greenhouse gas emissions, both corporately and community wide. Council's new strategic plan set a priority to reduce emissions to align with the United Nations Intergovernmental Panel on Climate Change target to keep global temperature rise to 1.5°C. This commitment presents a strategic opportunity for collaboration in order to deepen our efforts to address emissions reductions.

I was proud to sign the Cultural Heritage Letter of Understanding with our friends at Tk'emlúps te Secwépemc. This important document is our commitment to understanding and protecting cultural heritage and is a statement on how we will work together on preserving our shared history.

In recognition of Kamloops' efforts during the 2017 wildfire and flooding seasons, the Central Region of Emergency Management BC received the Premier's Award for Organizational Excellence. As a result of the City's preparedness, it was chosen as a provincial Emergency Social Services (ESS) Modernization Project location

to digitize and modernize the ESS program to ensure evacuated individuals have efficient access to services. Our City has not experienced anything like COVID-19 since the end of the First World War, but Kamloops has a spirit and grit that rallies during emergencies to support citizens facing adversity like fire, flood, or pandemic, to rebuild, and to champion best practices.

Kamloops is forward thinking, experienced, and agile. With the hard times citizens are facing because of the coronavirus, I know we have a community that will rally and prosper once again. Our community seizes learning and leadership opportunities to better the lives of all residents. Our community is characterized by its preparedness, ability to adapt, compassion, and steadfastness. To my fellow Councillors, and staff, I thank you for your dedication—your efforts are commendable. To the residents of Kamloops, 2020 will be different but together we will endure and prosper.

Ken Christian
Mayor of Kamloops



Message from the CAO David Trawin



2019 was a commendable year. Staff productivity, efficiency, and proficiency aided Council through tremendous growth. Staff planning and diligence were recognized on national, provincial, and local levels for its preparation and awareness of issues that build and support capacity for residents.

Working closely with Council, we finalized the pillars that guide Council's planning efforts for 2019–2022, the principles that guide decision making, and the four strategic goals for the four years. We are now well positioned to integrate and align the Corporate Action Plan with Council's framework.

2019's business climate and strong economic indicators reflect the City's stability. Kamloops experienced another record-setting year of total building permit construction values and a 1.5% increase in active businesses over 2018.

I commend City staff for their attention to best practices and efficiencies that improve infrastructure, processes, climate change, and livability for Kamloops' residents. These higher degrees of efficiency allow for an improved understanding of key business drivers, with an increased focus on strategic, longer-term initiatives.

For example, over the course of the year, the Asset Management team, with assistance from Urban Systems Ltd., developed an asset management policy. The City received a \$10,000 grant from the Province's Asset Management Planning Program (Local Government Infrastructure, Ministry of Municipal Affairs and Housing) and applied for a second grant for up to \$15,000 from the Union of British Columbia Municipalities' Asset Management Planning program for the purpose of using these funds to review and update the City's Asset Management Strategy in 2020.

Another example of efficiencies account for approximately

90% of 2019's capital projects being completed on schedule and within budget—only 10% of projects had schedule delays or cost overruns. Some of the major construction projects involving the City's Capital Projects Division and Engineering Division included Victoria Street West, Todd Road, Riverview Road, and the storm main replacement near Valleyview Arena. Major projects currently in the design phase are Columbia Street road improvements, Lorne Street sanitary main replacement, and the Summit Drive multi-use path.

Venture Kamloops, the City's economic development arm, entered into a new, four-year service agreement with the City, which took effect on January 1, 2020. This agreement synchronizes the alignment of the economic development goals of the Venture Kamloops Board and City Council.

City staff leadership received national and international recognition in 2019. The Civic Operations Department received several awards from the Public Works Association of BC. Civic Operations Director Jen Fretz received the Women's Public Works Ambassador award, and a Community Celebration Award was bestowed for the Public Works Week Open House and Celebration. In conjunction with the BC Municipal Safety Association, the Civic Operations Department was also recognized for organization-wide improvements in WorkSafeBC's experience rating goal of lowering premiums based on fewer incidents. Additionally, staff leadership was recognized at the provincial and federal levels for their work toward ending homelessness.

Management of parkade operations was transferred to the Bylaw Services Division, which introduced new technology to manage the flow and control of vehicles into the parkade as well as an online permit system for surface lot and parkade users. These advancements align with Council's priorities to increase revenues and

I commend City staff for their attention to best practices and efficiencies that improve infrastructure, processes, climate change, and livability for Kamloops' residents.

maximize parking opportunities in the downtown area, and these efficiencies immediately produced cost savings.

New, streamlined purchasing and procurement processes were introduced with an online platform, Bonfire. This enhanced reporting and auditing functions, eliminated manual processes, improved transparency, and aligned with Council's strategic priority of strong governance and accountability. The shift to a digital platform gives staff the ability to view, track, and score supplier submissions in one central dashboard, which is efficient and cost-effective.

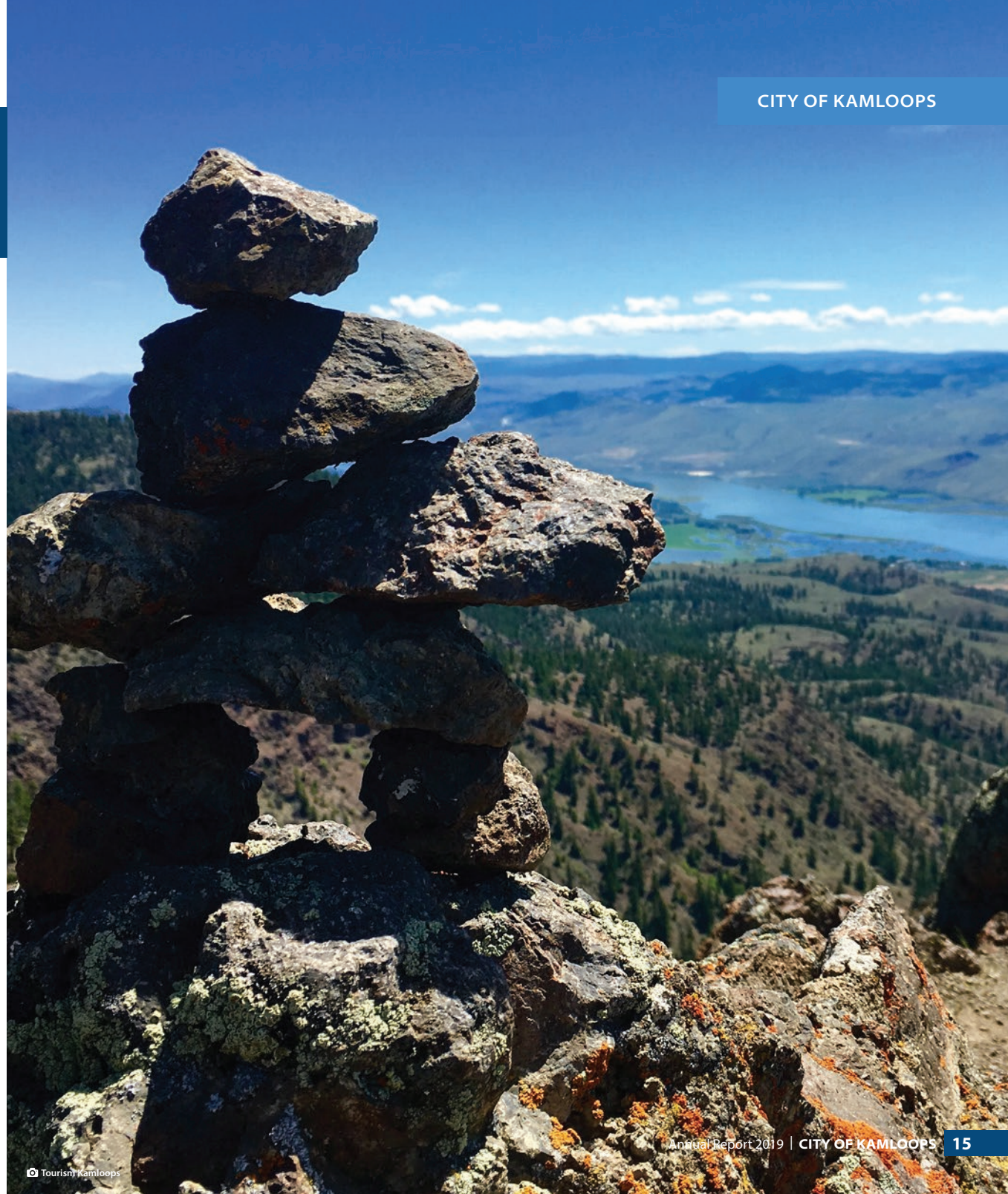
An agreement built on previous collaboration between CUPE and the City to identify efficiencies and cost savings

prior to collective bargaining were included in the 2019–2023 Financial Plan. As result, CUPE 900 and the City were able to address affordability in the ratified five-year collective agreement.

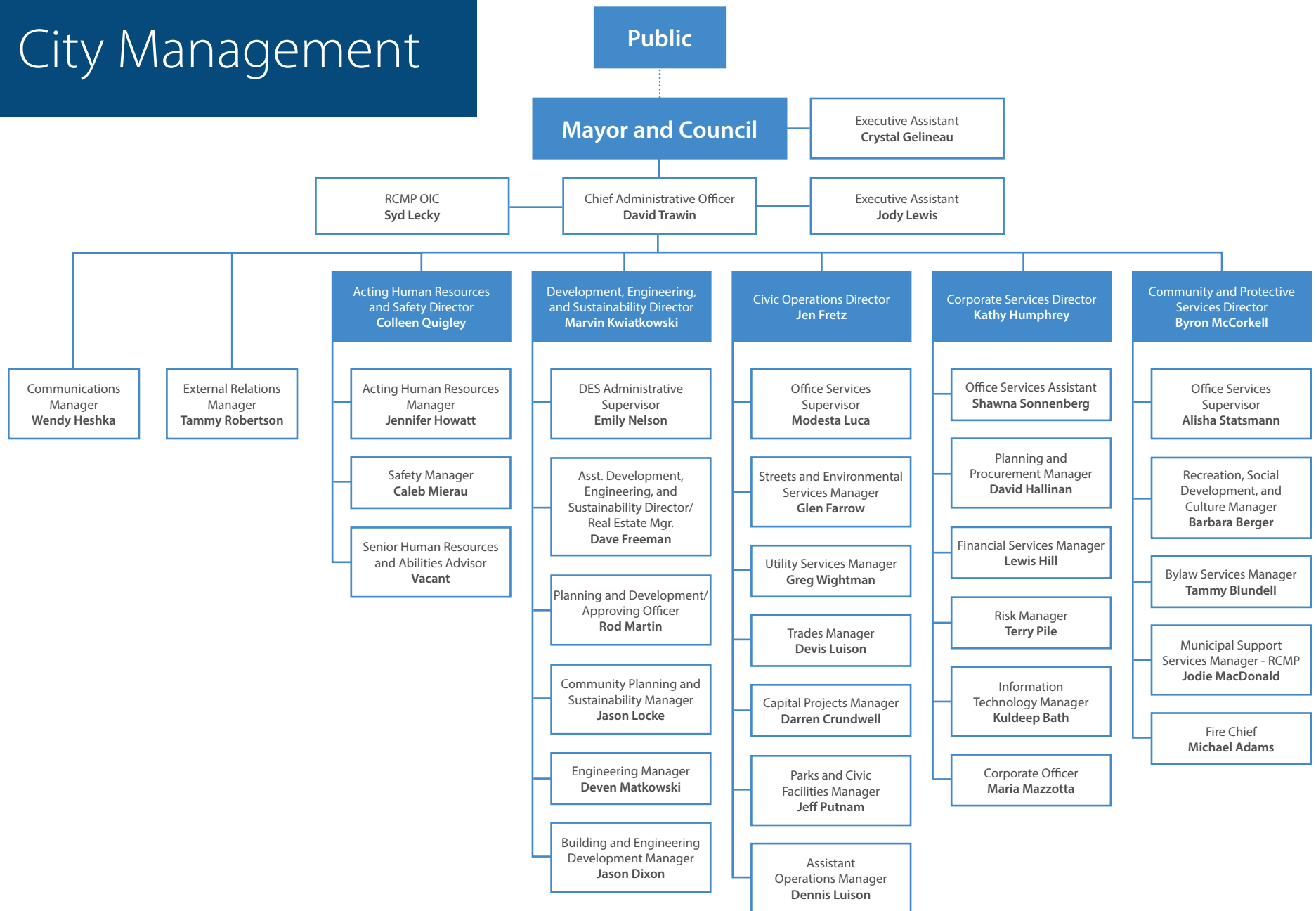
Staff and Council have worked for many years to implement efficiencies to serve Kamloops' residents. As residents, staff, and Council have a vested interest in "Making Kamloops Shine", every aspect of Council's priorities in governance and accountability, livability, vibrant economy, and environmental leadership are realized in their efforts. Their hard work and ingenuity will further serve the challenges we face with COVID-19 during this extraordinary time in our history. As an organization and as individuals, we focus on being helpful, safe, integrated, accountable, and excellent in our work with the public and each other. I am proud of the way City employees have responded to their evolving workplace. I am confident that the City is prepared and able to adapt. I am also confident in staff's ability to recognize need and opportunity to help citizens through these challenging times.

David Trawin

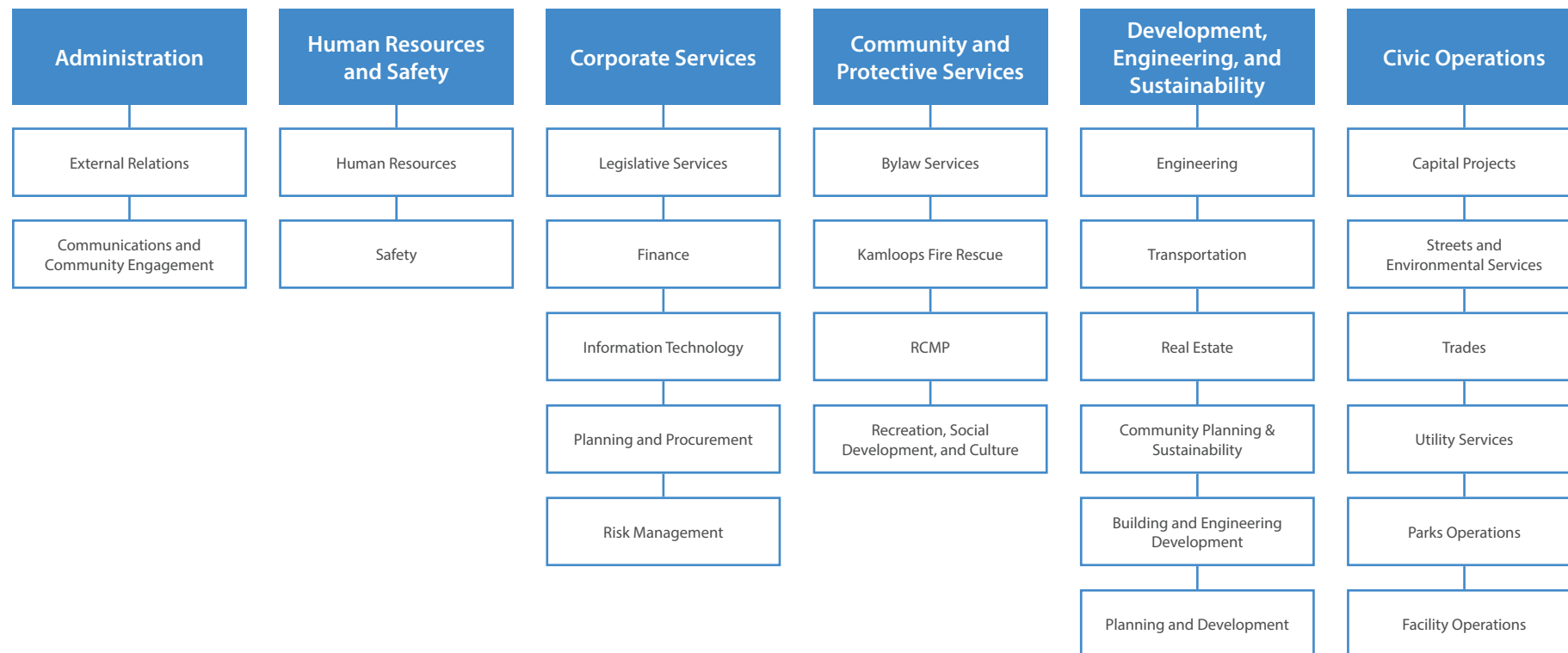
Chief Administrative Officer, City of Kamloops



City Management



City Administration and Departments



City Council

(October 2018–2022)



Mayor Ken Christian



Councillor Dale Bass



Councillor Dieter Dudy



Councillor Sadie Hunter



Councillor Mike O'Reilly



Councillor Bill Sarai



Councillor Kathy Sinclair



Councillor Arjun Singh



Councillor Denis Walsh

Strategic Plan

Council's 2019–2022 Strategic Plan identifies pillars of Vibrant Economy, Livability, Environmental Leadership, and Governance and Accountability

COUNCIL VISION

Bold leadership for a strong, inclusive, and healthy community.

COUNCIL VALUES

We work together and lead by example by taking on important community issues and instilling confidence in our governance.

OUR VALUES ENCOMPASS

- Respect
- Collaboration
- Teamwork
- Optimism
- Trust
- Accountability
- Innovation



Council Committee Appointments

After the October 20, 2018, election, Mayor Christian assigned Councillors to societies and external agencies while the Committee structure was being reviewed and revised. The restructure was finalized in 2019.

COUNCIL COMMITTEE	COUNCIL MEMBER APPOINTED
Community Relations Committee	Councillor Sinclair (Chair) Mayor Christian Councillor Hunter
Civic Operations Committee	Councillor Dudy (Chair) Councillor Bass Councillor Sarai
Community Services Committee	Mayor Christian (Chair) Councillor Bass Councillor O'Reilly
Finance Committee	Councillor Walsh (Chair) Councillor O'Reilly Councillor Sarai
Development and Sustainability Committee	Councillor Singh (Chair) Councillor Hunter Councillor Dudy

SOCIETY, OR EXTERNAL AGENCY	COUNCIL MEMBER APPOINTED
Fraser Basin Council	Councillor Singh
Kamloops Airport Authority Board of Directors	Mayor Christian (President) Councillor Sinclair (Vice-President) Councillor Sarai
Kamloops Airport Authority Society	Mayor Christian Councillor Sinclair
Kamloops Art Gallery Board	Councillor Bass
Kamloops Central Business Improvement Association	Councillor Sinclair
Kamloops Chamber of Commerce	Councillor Hunter
Kamloops Foundation	Councillor O'Reilly
Municipal Insurance Association	Councillor Dudy
North Shore Business Improvement Association	Mayor Christian
Thompson-Nicola Regional District	Mayor Christian Councillor Singh Councillor Sinclair Councillor O'Reilly Councillor Dudy Councillor Bass
Tourism Kamloops	Councillor Dudy
Venture Kamloops Board	Councillor Singh Councillor Walsh
Venture Kamloops Business Development Society	Councillor Singh Councillor Walsh



2019-2022 Council Strategic Priorities

Governance & Accountability

AREAS OF FOCUS	COUNCIL DIRECTION
Asset Management We proactively plan for the repair and replacement of our infrastructure.	• Create an asset management plan which reflects the needs of the community and long-term stewardship of our assets. • Continue to lobby higher levels of government for financial support. • Continue to explore efficiencies in existing municipal infrastructure to meet the needs of the community. • Develop a long-term funding plan to include a maintenance management strategy. • Develop cohesive strategies to mitigate and adapt to climate change impacts (e.g. storms, droughts, flooding, wildfires) in order to protect municipal infrastructure.
Community Engagement We are committed to listening to and connecting with Kamloops residents and stakeholders.	• Focus on public engagement by listening to, informing, and consulting with residents, stakeholders, and others. • Measure the effectiveness of community engagement. • Support neighbourhoods in engaging with the City and their residents. • Create diverse opportunities for engagement that reflect the variety of ways the community wants to engage.
External Relationships We understand the importance of maintaining and improving key relationships.	• Maintain and enhance relations with other levels of government. • Strengthen relationships with Indigenous communities. • Strengthen relationships with external organizations to share information and collaborate on projects and services. • Maintain and develop relationships through local service agreements.
Fiscal Responsibility We are fiscally responsible and accountable.	• Develop strategies to improve and realize efficiencies. • Consider opportunities to maximize revenue while balancing Council's priorities. • Find a balance between taxation and user fees. • Maintain transparency around financial reporting. • Be recognized for excellence in public service in local government.

Livability



AREAS OF FOCUS	COUNCIL DIRECTION
Arts, Culture, and Heritage We cultivate a vibrant and diverse arts, culture, and heritage environment throughout the city.	• Explore options for community cultural facilities. • Support cultural place making through infrastructure and venue development, festivals, and programming. • Ensure continued stability of the cultural partnerships that the City of Kamloops has had historically. • Expand heritage awareness.
Healthy Community We foster an environment that supports and promotes healthy living through recreation, community, and social connection.	• Support the creation and implementation of plans that are inclusive of the health of the community and the needs of all demographics while respecting diversity and accessibility as core values. • Provide safe, clean, accessible, and affordable spaces, venues, and programs to support a healthy community. • Work with external agencies and advocate for improvements in the social determinants of health in the community.
Housing We focus on improving diversity and access throughout the housing continuum.	• Work as facilitators in the creation of affordable housing across the entire housing continuum. • Consider innovative land-use options that encourage housing diversity. • Implement the Affordable Housing Strategy and Official Community Plan goals for diverse housing choices.
Inclusivity We are committed to supporting inclusivity, diversity, and accessibility in our community.	• Improve accessibility to existing City facilities/infrastructure (retrofit). • Support the reduction of barriers in our community for all ages and abilities. • Ensure working groups and committees include diverse voices.
Places and Spaces We plan community amenities that create great places and spaces for community living.	• Protect and enhance environmentally sensitive areas and urban green spaces. • Enhance the public realm to facilitate social connections and local identity. • Engage with the community to identify opportunities to enhance community living.
Safety We recognize the importance of a safe and secure community.	• Support a multidisciplinary approach to public safety. • Support the supply of affordable and emergency housing to ensure safe spaces for all residents. • Lobby appropriate levels of government to address community safety concerns. • Coordinate with appropriate levels of government to prepare for and respond to emergencies. • Expand partnerships that support wraparound services related to social and addiction issues.

Vibrant Economy

AREAS OF FOCUS	COUNCIL DIRECTION
Business Health We cultivate a positive business environment and maintain a framework that facilitates jobs, economic sustainability, and growth.	• Support infrastructure that accommodates commercial and industrial sectors. • Support new business opportunities by ensuring an adequate supply of land through land use and infrastructure planning. • Continue to develop and implement municipal best practices that support jobs and economic growth.
Economic Strength We support initiatives that increase our competitive advantage, cultivate growth, and support our residents.	• Support business partners in continuing to develop and communicate Kamloops' economic advantages that drive economic sustainability and growth. • Promote and proactively support the economic sectors that offer potential for growing Kamloops' economy. • Support vibrancy of all business hubs in the city. • Support our visitor economy through the continued focus on sports, culture, arts, events, and a healthy community.
Partnerships We continue to nurture partnerships with key organizations and agencies.	• Develop and strengthen healthy working relationships with all strategic partners through common goals. • Develop partnership strategies, protocols, and/or agreements to pursue research and expanded programs and services.

Environmental Leadership

Mike Cottell

AREAS OF FOCUS	COUNCIL DIRECTION
Climate Action We enhance the City's resiliency and capacity for mitigating and adapting to the impacts of climate change.	• Create and implement plans, policies, and regulations that focus on climate action. • Proactively plan for the impact of climate change in the community. • Strengthen initiatives to reduce community and corporate energy use. • Lobby all levels of government for support in addressing climate change and providing funding.
Sustainability We implement strategies that reduce our impact on the environment.	• Update the Sustainable Kamloops Plan. • Support the implementation of sustainable practices. • Incorporate sustainability in all of our decision making. • Ensure that event hosting, festivals, and celebrations embrace sustainable practices.
Transportation We facilitate safe and sustainable transportation options and create community connectivity.	• Expand our pedestrian- and cycling-friendly network that integrates with transit and other amenities to support residents in their travel choices. • Strive to reduce single-occupancy vehicle use. • Foster an efficient transit system that integrates with other transportation modes. • Ensure infrastructure provides safe use of alternative forms of transportation.

Governance & Accountability

The City of Kamloops has strong, accountable governance and makes informed decisions. Residents are engaged in Council's strategic priorities.

Areas of Focus

Asset Management

We proactively plan for the repair and replacement of our infrastructure.

Community Engagement

We are committed to engaging and connecting with Kamloops residents and stakeholders.

External Relationships

We understand the importance of maintaining and improving key relationships.

Fiscal Responsibility

We are fiscally responsible and accountable.

Congratulations to the Civic Operations Department for outstanding recognition!

City staff were honoured by the Public Works Association of BC with the following awards:

- Women's Public Works Ambassador Award to Jen Fretz, Civic Operations Director
- Community Celebration Award for the Public Works Week Open House and Celebration
- BC Municipal Safety Association and Public Works Association of BC Joint Conference awarded the City's Safety Manager, Caleb Mierau, and the Civic Operations Director, Jen Fretz, for organization-wide improvement in WorkSafeBC's "experience rating", which measures employer compensation premiums in relation to injury costs, with the goal of lowering premiums based on fewer incidents.



City of Kamloops and Tk'emlúps te Secwépemc Signed a Cultural Heritage Letter of Understanding

In February 2019, the City of Kamloops and Tk'emlúps te Secwépemc signed an important document that solidifies both of their commitments to preserving and promoting Secwépemc (TteS) values, including the protection of TteS's cultural heritage resources. Serving as a building block for a future engagement plan and cultural heritage protocol, agreement protocols include:

- commitment to promote awareness and understanding of the history and culture of TteS and the City of Kamloops
- commitment to promote and enhance awareness of the cultural and heritage sites
- practices that protect cultural heritage resources and sites
- opportunities for joint initiatives



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Peter Olsen

Victoria Street West Improvements Project

A \$13 million, two-year utilities replacement project began in spring of 2019 to upgrade infrastructure that was more than 100 years old.

Upon completion, the project will replace aging utility infrastructure, enhance pedestrian and motorist safety, and beautify the corridor by placing utilities underground, improving lighting and including landscaping.

During 2019, the project attracted 13,500 visits to LetsTalk.Kamloops.ca, with 8,700 aware visits and more than 2,400 informed or engaged visitors. Other ongoing engagement activities included regular interaction with businesses, social agencies, and residents within the project area through a dedicated project liaison, media relations, and social media outreach.

Two Kamloops Citizens Receive Highest Municipal Honour with Freedom of City Award

Mayor and Council bestowed legendary broadcaster Doug Collins and long-time civil servant Mrs. Patricia Wallace with the distinguished Freedom of the City Award, which recognizes significant contributions to the city. Freedom of the City, symbolically known as the "Key to the City," is awarded infrequently (most recently in 2013) and only with the unanimous support of Mayor and Council. Since 1949, only 25 individuals and 6 entities have been recognized with this esteemed distinction.

Launch of Reaching Home, Canada's Homelessness Strategy

Reaching Home officially replaced the Homelessness Partnering Strategy as of April 1, 2019. Although the federal program changed, the City of Kamloops signed a five-year agreement (2019–2024) to continue as the Community Entity for administering the Reaching Home funding. As Community Entity, the City Co-Chaired the Community Advisory Board, led the five-year community planning process, and supported efforts to address homelessness in our community. The following funding was distributed in 2019 to various organizations and projects:



Designated Communities initiatives:

\$637,984

Indigenous Homelessness initiatives:

\$268,878

Additionally, the City was involved in addressing homelessness at the provincial level as a member of the BC10—a group of BC Reaching Home Community Entities—and at the federal level as a participant in the National Community Entities Forum and the Canadian Alliance to End Homelessness Conference in 2019.

Innovative & Leading



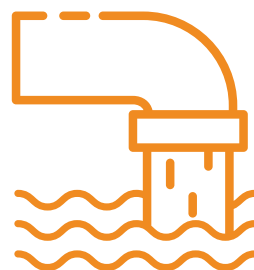
© Tourism Kamloops | Candace Hansma



Management of parkade operations was transferred to the Bylaw Services Division on January 1, 2019. New technology was introduced to manage the flow and control of vehicles into the parkade and to provide an online permit system for parkade users. These advancements align with Council's priorities to increase revenues and maximize parking opportunities in the downtown area.

PARKING

	2018	2019
Annual Budget	\$1,428,750	\$1,408,950
Expenses	\$1,285,460	\$1,195,340
Difference	\$143,290	\$213,660



Kamloops Sewage Treatment Centre staff found efficiencies in the operation of a uniquely challenging treatment facility with a new operating practice for the forced air blowers.

This resulted in lowering hydro usage, which equates to a **\$155,000 savings per year.**

Performance Measures



CUPE 900 and the City of Kamloops Address Affordability with New Five-Year Contract

In May 2019, the Canadian Union of Public Employees (CUPE) Local 900 and the City of Kamloops ratified a new five-year collective agreement that includes a 2.5% wage adjustments in the first year, 2.25% in the second year, and 2% in each of the remaining years of the agreement. This agreement built on previous collaboration between CUPE and the City to identify issues prior to beginning collective bargaining to find other efficiencies and cost savings that were already included in the 2019–2023 Financial Plan.



DID YOU KNOW

The City spends upwards of \$30 million annually on goods and services. The shift to a digital platform means that City staff can view, track, and score supplier submissions in one central dashboard in a more timely and cost-effective manner.



Recreation Facility Upgrades

2019 was a successful and busy year for recreation facility infrastructure upgrades and assessments. Work completed includes:

SANDMAN CENTRE INTERIOR

- Third level loge seating was expanded from 16 to 24, four-person tables.
- A new “Fanboni” (fan-friendly Zamboni) was retrofitted by City trades staff and introduced at Blazers games to enhance fan engagement.
- The food service area was renovated, which was the first update since the facility opened. Concession stands were retrofitted with new countertops, cabinetry, and tiling.
- New dasher boards and shock absorbing glass brought the facility up to league standards for player safety. Additionally, the lighter glass may see operational cost savings for concert conversions. The project cost just under \$1 million and came in \$50,000 under budget.
- Commercial kitchen construction was started to support on-site catering capabilities, which will improve menu options and quality, enhance customer experiences, and increase revenues.

TOURNAMENT CAPITAL CENTRE

- Fieldhouse lighting upgrades improved athlete and patron experiences and reduced energy consumption yearly by \$55,000. By switching to LED lighting, the City also qualified for a one-time BC Hydro PowerSmart rebate of \$121,000, which accounted for one-third of the project's \$310,000 cost.
- Track maintenance was modernized with the purchase of a Mondo-specific floor cleaning machine, which cuts the cleaning time in half and keeps the world-class indoor track surface in excellent condition.
- Safety improvements were completed to the track area, including custom padding around support beams at track level.



Tourism Kamloops | Peter Olsen

CANADA GAMES AQUATIC CENTRE

- The main pool and leisure pool tanks were regROUTED.
- The raised hot tub filter system was replaced.
- The three main pool filters were overhauled to extend their service life.
- Lighting repairs and upgrades were completed along with electrical bonding tests and repairs.
- System improvements and component replacements were ongoing to ensure a high-quality venue for patrons and aquatic event hosting.

MEMORIAL ARENA

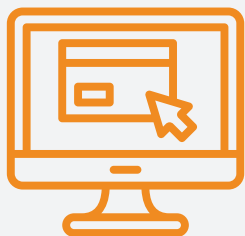
- Upgrades to the ammonia chiller plant included the refrigeration condenser and chiller.

VALLEYVIEW ARENA

- A new figure skating training harness was installed to ensure local athletes can train safely.
- A building condition assessment and plan to aid in the ammonia plant upgrade in the future were completed.

BROCK ARENA

- Completion of a building condition assessment and plan to aid in the ammonia plant upgraded in the future were completed.



Let's Talk Kamloops Online Public Engagement

LetsTalk.Kamloops.ca has been one of the most tangible communication and engagement improvements felt by the organization in the past two years. It has helped strengthen participation and feedback on City projects and provided interactive opportunities and the ability to share information with residents. The platform has added value to City departments through its ease of providing reporting to communicate results to Council, project followers, and stakeholders.

In 2019, a total of 24 projects were shared on LetsTalk.Kamloops.ca, which represents initiatives from 13 City departments and divisions.

ENGAGEMENT STATS AT-A-GLANCE

2,528,849

FACEBOOK IMPRESSIONS

1,048,385

KAMLOOPS.CA VISITS

↑ 34% from 2018

2,087,056

KAMLOOPS.CA
PAGE VIEWS

50

OPEN HOUSES AND
NEIGHBOURHOOD MEETINGS

938,353

TWITTER IMPRESSIONS

35,100

LET'S TALK KAMLOOPS VISITS

79,697

LET'S TALK KAMLOOPS PAGE VIEWS

24

ONLINE ENGAGEMENT PROJECTS



GIS Mapping

Newly integrated GIS maps have helped to improve communication and networking between departments, which increased productivity and service quality. Parks Operations and Streets staff now use integrated GIS maps to coordinate timely clearing of windrows at bus stops, which improves transit users' safety. Maps have also improved efficiencies for the Streets and Environmental Services Section for equipment routing and work distribution. The GIS Section continues to search for ways to utilize technology to find operational efficiencies in the Civic Operations Department throughout all four seasons.

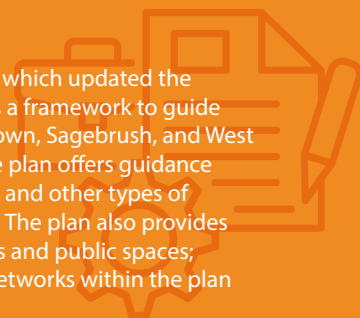


Extra Extra!!!

A quarterly City Newsletter was launched in the spring of 2019 as a new communication tool for residents. The City Newsletter is delivered in quarterly utility bills and is available online. It provides City budget and property tax education; event information; important dates; and key bylaws to be aware of such as Bear Smart, idling, and water restrictions, as well as seasonal information such as Christmas tree recycling.

Planning is in the Details

Community Planning adopted the Downtown Plan, which updated the 2005 City Centre Plan. The Downtown Plan provides a framework to guide planning and land use management for the Downtown, Sagebrush, and West End neighbourhoods over a 20-year time frame. The plan offers guidance on the location and types of housing, shops, offices, and other types of development and land uses envisioned for the area. The plan also provides direction on what parks; community facilities; plazas and public spaces; and future road, transit, and active transportation networks within the plan area should look like.



Planning and Procurement

The Planning and Procurement Division improved its best practices by implementing Bonfire, a new, streamlined purchasing and procurement software to secure goods and services. By eliminating manual processes, Bonfire provides enhanced reporting and auditing functions and improved transparency, which aligns with Council's strategic priority of strong governance and accountability.



DID YOU KNOW?

The Streets Section and Sanitation and Sign Shop Section are responsible for maintaining over \$150 million in corporate assets, including road, street markings, and traffic signs.

STREETS AND SIGN SHOP HIGHLIGHTS

Activity	Measurement
Paved street travel lane	1500 km
Gravel street travel lane	112 km
Signs maintained (approximately)	16,800
Road lines painted	400 km
Road markings (symbols, crosswalks, etc.) painted	13,300 m ²
Snowfall received (airport/Barnhartvale)	35 cm/95 cm*
Snowfall occurrences (airport/Barnhartvale)	46/40
Cul-de-sacs cleared and maintained	461
Labour hours for pothole repairs	3,692 hours

*Lower and higher elevation comparison

2019 GRANTS RECEIVED

General Fund	
Federal Government:	
Policing	\$2,792,320
Community Works Fund	7,696,169
Provincial Government:	
Transit	7,485,048
Gaming Revenue	2,751,539
Victims Assistance	99,342
Traffic Fines	1,070,618
Capital Infrastructure	1,417,264
Other	240,675
Sewer Fund	
Provincial Government:	
Capital Infrastructure	32,465
Kamloops Airport Authority Society	
Federal Government	
Capital Infrastructure	225,000
Totals	\$23,810,440

Livability

The City of Kamloops maintains a vibrant, high quality of life for an inclusive, healthy, and diverse community.



Areas of Focus

Arts, Culture, and Heritage

We cultivate a vibrant and diverse arts, culture, and heritage environment throughout the city.

Healthy Community

We foster an environment that supports and promotes healthy living through recreation, community, and social connection.

Housing

We focus on improving diversity and access throughout the housing continuum.

Inclusivity

We are committed to supporting inclusivity, diversity, and accessibility in our community.

Places and Spaces

We plan community amenities that create great places and spaces for community living.

Safety

We recognize the importance of a safe and secure community.

Stuff the Bus

City staff led the second annual Stuff the Bus event, where 4,045 lbs of food and \$4,169 in cash donations were received and given to the Kamloops Food Bank to help those in need.



Transit Future Plan

Significant work was put into updating the Transit Future Plan, which will be brought to Council for adoption in 2020. The table to the right shows a historical statistical profile of the Kamloops transit system. The regular and consistent service improvements in recent years and the ongoing investment in the system have contributed to this success. Ridership increased 9.2% over the previous year. The City and BC Transit implemented a 3,000-hour service expansion in September 2019, which should support further ridership increases.

KAMLOOPS TRANSIT STATISTICAL PROFILE

Year	Rides	Percentage of Annual Growth	Productivity Passenger Trips per Service Hour	Cost Recovery Fare Revenue/ Total Operating Cost
2018/19	4,002,000	9.20%	34.4 (31.95)	37.4% (34.8%)
2017/18	3,665,000	4.60%	35.3 (29.4)	39.0% (34.3%)
2016/17	3,503,000	2.30%	34.6 (28.3)	37.3% (33.6%)
2015/16	3,423,000	2.10%	33.8 (26.3)	36.3% (33.3%)
2014/15	3,354,248	-2.00%	31.9 (26.7)	32.5% (32.6%)
2013/14	3,421,960	-2.10%	32.2	34.20%
2012/13	3,496,318	2.80%	33.9	32.50%
2011/12	3,400,122	-2.00%	33.4	35.50%
2010/11	3,470,000	8.20%	34.7	34.80%
2009/10	3,205,275	-2.10%	32.6	35.80%
2008/09	3,277,000	8.00%	33.9	36.20%
2007/08	3,024,000	1.50%	32.4	38.60%
2006/07	2,980,000	3.70%	33.3	41.70%

() Average of Tier 1 municipalities

Lend a Hand

Lend a Hand, a monument dedicated to the many volunteers who helped 11,000 evacuees and their pets during the 2017 wildfire evacuations, was unveiled at Riverside Park by the Thompson-Nicola Regional District (TNRD). Sandman Centre housed thousands of evacuees during the fire season. The \$100,000 sculpture was designed by Lee-Anne Chisolm and paid for by the TNRD.



Innovative & Leading



Development Cost Charges Bylaw

In 2019, the City reviewed and updated the Development Cost Charges (DCC) Bylaw, which included an expanded engagement group that focused on a detailed review of the capital projects required due to growth. Fees waived as an incentive to build affordable housing projects are covered by the City through the Affordable Housing Reserve or other funding reserves. DCC charges waived in 2019 totalled \$187,127 for 83 units constructed, while in 2018, they totalled \$296,116 for 156 units constructed.

Accessible Kamloops

The TCC and Westsyde Pool and Fitness Centre were both designated Rick Hansen Foundation Accessibility Certified for their accessibility. Additionally, Kamloops received the following grants to improve accessibility:

Employment and Social Development Canada - Enabling Accessibility Fund (Community Accessibility Stream)

- Accessible Bus Stop Upgrades - renovate seven existing bus stops for wheelchair accessibility
Grant value: \$79,250

Rick Hansen Foundation's BC Accessibility

- Westsyde Pool and Fitness Centre - new portable aquatic lift
Grant value: \$12,318
- Canada Games Aquatic Centre - new portable aquatic lift
Grant value: \$12,318

Accessible Services

The City of Kamloops' website lists accessible services for transportation and recreation services:

- **accessible public transit**
schedules, fees, handyDart, and ProPASS
- **accessible parking locations**
- **pedestrian accessibility**
audible traffic signals and curb cuts
- **accessible recreation**
adapted programming, programming for Seniors, and ARCH
- **services and resources**
Snow Angels, Garden Refuse Pick-up Program, Social Planning Engagement Group, advisory committees, and 211 (information website for all social agencies)

LIVABILITY



DID YOU KNOW?

In partnership with the Kamloops Blazers, an existing Zamboni was converted to a "Fanboni", which was customized to allow hockey fans to ride on it. The City acquired the pre-owned Zamboni, and the Civic Operations Department's mechanical staff designed and customized it with special paint, logos, and lights. It made its maiden voyage at the Blazers home opener against the Spokane Chiefs.



McDonald Park added a dog park, resurfaced the basketball courts, upgraded the playground, and paved some of the paths.

Dufferin Park Education Centre

Dufferin Park Education Centre was equipped with a covered structure that serves as an outdoor classroom and education centre for School District No. 73 and residents. The project included additional landscaping, fencing, and pond improvements. Picnic tables and education boards will be added in 2020.



Thompson Rivers University



Report Crime With New Online Tool

Kamloops now has a new, efficient crime reporting tool that makes it easier for residents to report less serious crimes, such as lost or stolen property, online. The website will generate a report and file number for crimes under \$5,000. The website allows RCMP front-line staff to focus on higher-priority issues to ultimately improve response times, which will improve the safety of our community. Kamloops RCMP was one of seven pilot sites to launch the RCMP online crime reporting website ocre-sielc.rcmp-grc.gc.ca/kamloops in the Province. Kamloops ranked highest in the number of files per capita.

Cultural Events

Kamloops has seen an increase in the number of cultural events taking place in our city over recent years. These well-attended events, such as the Kamloops Film Festival, X Fest, and the Kamloops Festival of Performing Arts, enhance an already impressive lineup of spectacular cultural events that includes the Kamloops International Buskers Festival, the Festival of Colors, and the Kamloops Pride Parade.

Hillside Cemetery Improvements

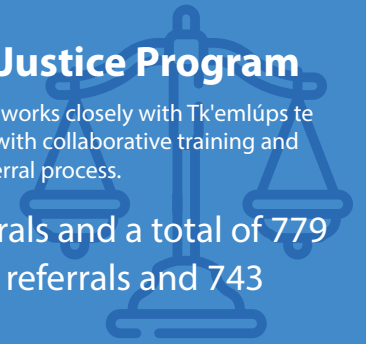
Improvements were made at Hillside Cemetery, including landscaping, new trees, new furniture, upgraded security features, new grade beams, regrading the west side of the property in partnership with the adjacent developer, improved irrigation, revamped War Graves, and some office upgrades.



Kamloops Restorative Justice Program

The Kamloops Restorative Justice Program works closely with Tk'emlúps te Secwépemc's Restorative Justice Program with collaborative training and education initiatives and a streamlined referral process.

In 2019, there were 74 referrals and a total of 779 volunteer hours up from 65 referrals and 743 volunteer hours in 2018.



Emergency Social Services Pilot

The City was chosen as a pilot location by Emergency Management British Columbia for the provincial Emergency Support Services (ESS) Modernization Project. The City's ESS team of volunteers were recognized for providing exemplary assistance to approximately 11,000 evacuees during the 2017 wildfire season. Its strong team will provide direct feedback to the Province.

The ESS team provides short-term assistance to British Columbians who are forced to leave their homes because of fires, floods, earthquakes, or other emergencies. This assistance includes food, lodging, clothing, emotional support, and family reunification. In BC, local authorities are responsible for planning and operating emergency responses within their jurisdictional areas, including ESS. The pilot will help digitize and modernize the ESS program to ensure evacuated individuals have efficient access to services.

DID YOU KNOW?

The largest vessel to work locally was called The Distributor, which was built and launched in Riverside Park in 1912.

New interpretive signage was erected in front of the Riverside Park pier. The sternwheeler's history was featured in the new sign, which came after a call-out to artists and designers. Sign designed by Matt MacIntosh.

Performance Measures

Recreation Master Plan

The Recreation, Health and Wellness Section, in collaboration with community groups, external agencies, and the community, developed the Recreation Master Plan, which Council adopted on December 10, 2019. This strategic document will guide the delivery of recreation services in Kamloops and help the City with future decisions relating to investments into facilities and programming. The plan identifies a refreshed vision and service delivery goals for recreation services in Kamloops.

Canada's Tournament Capital Title Defended

The City's Business Operations and Events Section is responsible for ensuring all sport, cultural, and community events are delivered as smoothly as possible in a way that is engaging and inclusive. While enhancing the health and wellness of citizens and highlighting the many positive attributes the community possesses, the team builds on the Canada's Tournament Capital brand to attract new and exciting tournaments, deliver expert service, and support our grassroots programs. Throughout 2019, the team supported individuals, non-profits, and private groups through 240+ events that took place in City facilities.

TOURNAMENT CAPITAL EVENTS AT A GLANCE

	2018	2019	
Total number of events	108	134	↑ 25%
Out-of-town participants	32,552	33,472	↑ 3%
Total participant days	104,043	107,309	↑ 3%
Economic impact	\$14,045,805	\$14,479,715	↑ 3%

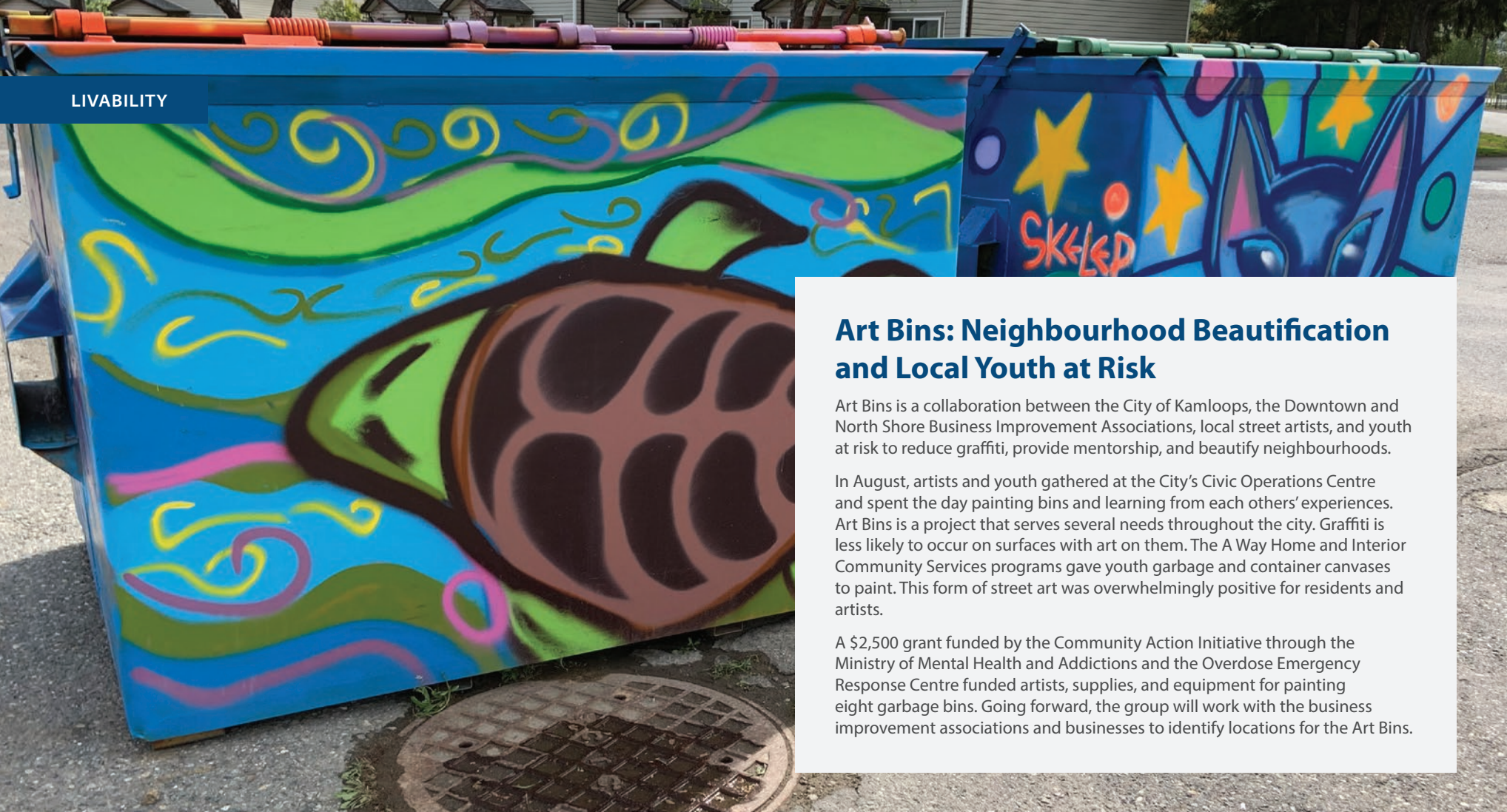
TOURNAMENT CAPITAL CENTRE VISITS

	2017	2018	2019	
Drop-ins (TCC & CGAC)	104,185	98,875	110,790	↑ 12%
Membership Scans	352,881	305,467	294,793	↑ 4%
Totals	457,066	404,342	405,583	↑ 4%



First Arena Safety Week in Canada

Kamloops was the first in Canada to host an Arena Safety Week. Taking place in February, this was a hands-on opportunity to reinforce arena safety procedures that keep workers and the public safe. City staff participated in training, including an ammonia leak simulation, to address their safety and procedure knowledge. A free public skate took place at McArthur Island Sport and Event Centre during a non-instructional school day for students and residents with Kamloops Blazers mascot Digger, demonstrations, activities, and prizes.



Art Bins: Neighbourhood Beautification and Local Youth at Risk

Art Bins is a collaboration between the City of Kamloops, the Downtown and North Shore Business Improvement Associations, local street artists, and youth at risk to reduce graffiti, provide mentorship, and beautify neighbourhoods.

In August, artists and youth gathered at the City's Civic Operations Centre and spent the day painting bins and learning from each others' experiences. Art Bins is a project that serves several needs throughout the city. Graffiti is less likely to occur on surfaces with art on them. The A Way Home and Interior Community Services programs gave youth garbage and container canvases to paint. This form of street art was overwhelmingly positive for residents and artists.

A \$2,500 grant funded by the Community Action Initiative through the Ministry of Mental Health and Addictions and the Overdose Emergency Response Centre funded artists, supplies, and equipment for painting eight garbage bins. Going forward, the group will work with the business improvement associations and businesses to identify locations for the Art Bins.



City Sanctioned Graffiti

To deter illegal graffiti, a legal street wall initiative began on the pillars under the Overlanders Bridge, giving Kamloops graffiti artists a space to be creative and show off their art. The constantly changing mural art is curated by local resident artist Landon Muzio, the owner of 808&Bench. Muzio mentors artists and watches for inappropriate content. Paint from the landfill is repurposed to buff the walls for each new installation.

This positive community initiative brought together a number of stakeholders who had a vision for using the bins as canvases for public art rather than objects to vandalize and offered a chance for talented street artists to mentor youth at risk who have an interest in art and can be part of this project.

- Marcia Dick, the City's Solid Waste Services Analyst

DID YOU KNOW?

The City's residential suites zoning regulations were reviewed and updated, which resulted in residential suites being permitted in more urban areas of the city, as per the requirements in the Zoning Bylaw. The bylaw amendments were key components of the City's residential suites update. This project involved extensive research and stakeholder and public engagement with staff and Council. Residential suites can provide a form of affordable rental housing for tenants and be a mortgage helper for homeowners.

NEW DEVELOPMENT INFRASTRUCTURE

	2015	2016	2017	2018	2019
Road (lane m)	6,290	3,113	4,358	1,180	1,707
Sidewalk (m)	3,946	1,967	2,450	581	1,176
Multi-use path (m)	808	752	177	292	-
Streetlights (unit)	84	57	54	26	22
Water main (m)	3,366	2,567	2,383	730	975
Sanitary main (m)	4,626	3,352	1,775	596	1,099
Storm main (m)	2,830	4,026	1,493	598	1,157

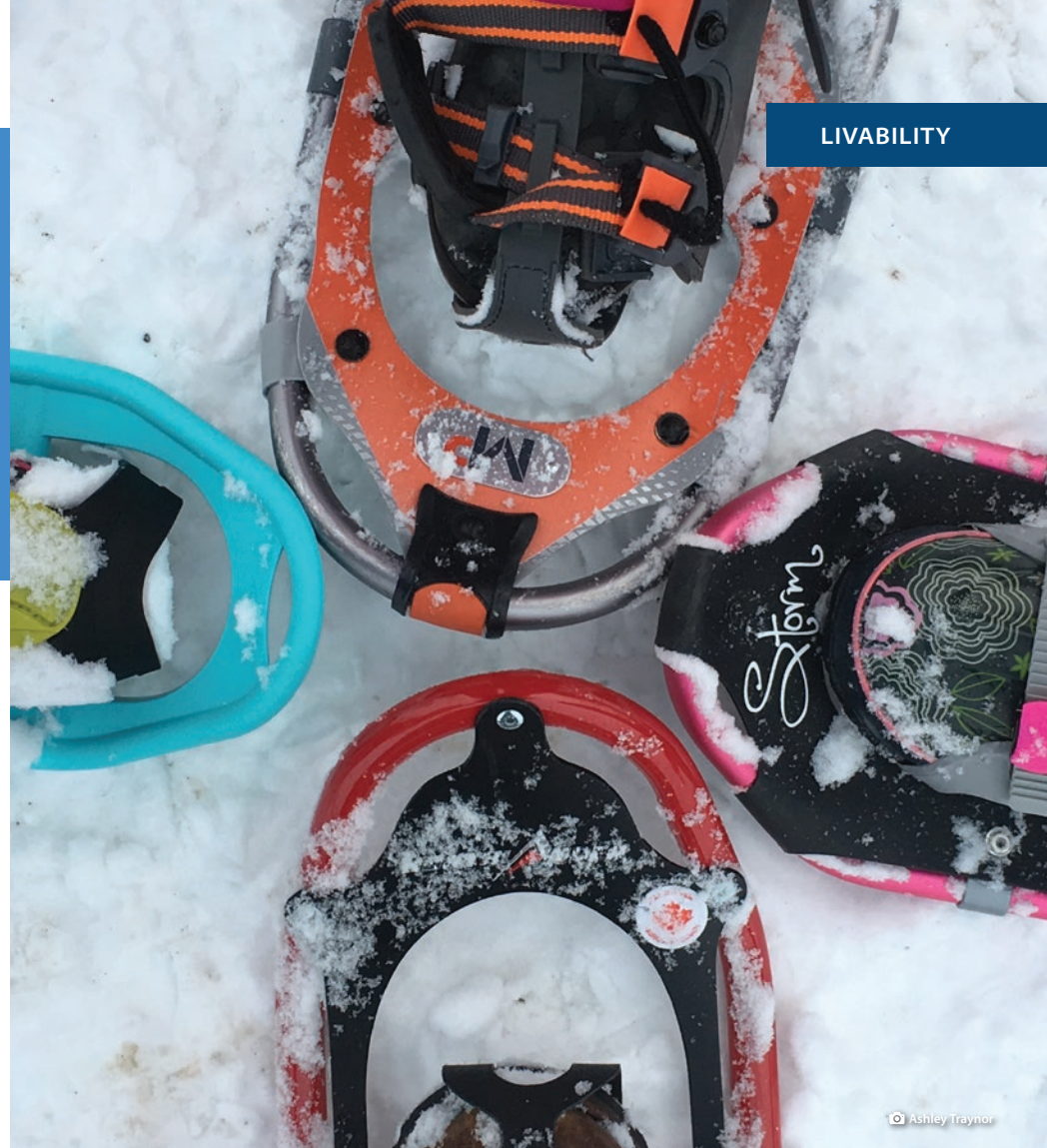
The reduced amounts of added infrastructure in 2019 compared to the five-year average is due to the increase in multi-family and infill developments, which is in keeping with the direction of KAMPLAN.

Kamloops Centre for the Arts

Kamloops Centre for the Arts 2019 began with a presentation to Council by Ron and Rae Fawcett, two local philanthropists. Joined by a very supportive arts contingent, they appeared before Council with a business case for a \$70 million, 120,000 sq. ft. Kamloops Centre for the Arts (KCA) facility, which would serve Western Canada Theatre, Kamloops Symphony Orchestra, the Kamloops Art Gallery, and Kamloops as a whole. They also pledged up to \$10 million in property and services towards the project.

The project meets the 2019–2022 Council Strategic Plan's criteria for livability, and in November 2019, Council set April 4, 2020, as the date for the Kamloops Centre for the Arts referendum for the City of Kamloops to borrow up to \$45 million to construct the KCA. Project highlights include two theatres and a studio space that serves a variety of arts and community events. Located in downtown Kamloops at 4th Avenue and Seymour Street, the KCA will contribute to the economy by creating up to 565 construction jobs, \$2.9 million in annual economic spinoff, and 31 full-time jobs upon operation. The KCA proposal was \$20 million less than the rejected centre proposal of 2015.

Note: On March 18, 2020, seven days prior to advance voting, the Ministry of Municipal Affairs and Housing cancelled the referendum (assent vote) for the Kamloops Centre for the Arts due to the COVID-19 pandemic.



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PerfectMind

A new program registration and booking system called PerfectMind was implemented in spring 2019. The system is available online and is customer friendly. Spring and fall online registrations increased by 85%, from 1,870 in 2018 to 3,466 in 2019. Increased operational efficiencies and user experience are just a couple of the intended benefits of replacing to old CLASS registration system.

Vibrant Economy

The City of Kamloops supports a diverse, vibrant, and resilient economy.



AREAS OF FOCUS

Business Health

We cultivate a positive business environment and maintain a framework that facilitates jobs, economic sustainability, and growth.

Economic Strength

We support initiatives that increase our competitive advantage, cultivate growth, and support our residents.

Partnerships

We continue to nurture partnerships with key agencies and organizations.

Community Works Payout

The City received a one-time \$3.7 million in funding from the federal government. These Community Works funds were stipulated to be used for roads, bridges, highways, transit, and brownfield redevelopment in addition to sports, recreation, tourism, cultural infrastructure or disaster mitigation. The City allocated these funds for use in 2020, where 90% of the one-time payout will pay for the Tournament Capital Centre project and the balance set aside for new project proposals.



LinkUp Business Summit

Venture Kamloops hosted its fourth annual LinkUp Business Summit in November. The summit's theme was Adapt and Innovate and focused on the future of local business. Key speaker Max Valiquette, one of Canada's most influential marketers, as appointed by Marketing Magazines, spoke at the event.



Real Estate

The 2019 real estate market showed stability, with just below record levels set over the previous three years. A total of 1,822 single-family homes were sold, including 1,553 residential homes, 104 waterfront homes, and 165 house and acreages. A total of 834 multi-family units were sold, including 378 townhouses, 287 apartments, and 169 multiplexes. Brocklehurst (293 homes), Sahali (236 homes), and Aberdeen (230 homes) saw the most homes sold. Brocklehurst homes sold in the \$400,000–\$439,000 range, while Aberdeen's average was in the \$600,000 plus range.

Overall, the number of new lots created (strata and fee simple combined) was up 12% from 2018 and was above the 10-year average of 258. The average time to process an application for preliminary subdivision approval was approximately 2.8 months, which is a slight improvement from the 3-month average in 2018. Average processing times for final subdivision approval was 3.5 weeks compared to 3.1 weeks in 2018.

DID YOU KNOW?

Venture Kamloops, the City's economic development arm, launched the first year of its board's new five-year strategic plan. The plan focuses on four dimensions—**Key Result Areas of Economic Building Blocks, Sector Growth, Strategic Partners, and Organizational Excellence**. Venture Kamloops' work targets and attracts talented skilled work force and entrepreneurs to Kamloops.

Innovative & Leading



KamPASS Transit Program Supports Low-Income Households

BC Transit and the City of Kamloops launched KamPASS, an affordable bus pass that lowers the transportation cost barrier by providing a discounted adult monthly bus pass to eligible Kamloops residents, making it easier to access work, school, medical appointments, recreation, and other activities. Low-income transit programs have been established in many cities across Canada to help individuals become more active in their community and to help reduce poverty. These programs have proven to be beneficial to communities by providing a greater opportunity to access recreation and to obtain and maintain employment. The Province currently offers transportation subsidies for persons with disabilities and seniors, and KamPASS is designed to support low-income households that may not otherwise be eligible for provincial benefits.

DID YOU KNOW?

PacificSport Interior BC celebrated its 25th anniversary in November. PacificSport serves as a resource that encourages, educates, and engages British Columbians to excel and be active for life. As part of the not-for-profit PacificSport network, the Interior BC centre is a legacy of the 1993 Canada Summer Games, leading athlete, coach, and community sport services.

**PACIFIC
SPORT**
INTERIOR BC

All in a days work

An agreement between the City and CUPE permanently increased the hours of work for building inspection staff from seven hours per day to eight hours per day. This change allowed for better service to the industry with increased availability of staff and will help the City attract candidates as the additional hour per day make Kamloops more competitive in relation to other municipalities competing in a market of relatively few Building Officials. Comparing the average 2015–2017 stats to 2018 and 2019, the section experienced double the activity in the commercial, institutional, and industrial categories, which are the largest and most complex applications.

Construction began on Royal Inland Hospital's nine-story Patient Care Tower.

Set to open in 2022, the tower continues to modernize RIH with a state-of-the-art facility that will benefit both patients and staff. The tower will offer more space and modern equipment. The new building will feature large, energy-efficient windows, single-patient rooms with private washrooms, the latest medical equipment, operating rooms, maternal services, a neonatal intensive care unit, and a mental health and substance use unit.



Performance Measures

RIGHT: The graph indicates the number of new business licences issued and the total number of active business licences over the last 10 years. At year-end, there was a 4% increase in the number of active business licences from 2018 levels.



1/3 of active business licences are home-based businesses

4%

INCREASE OVER 2018

5,983

ACTIVE BUSINESSES

619

NEW BUSINESS LICENCES

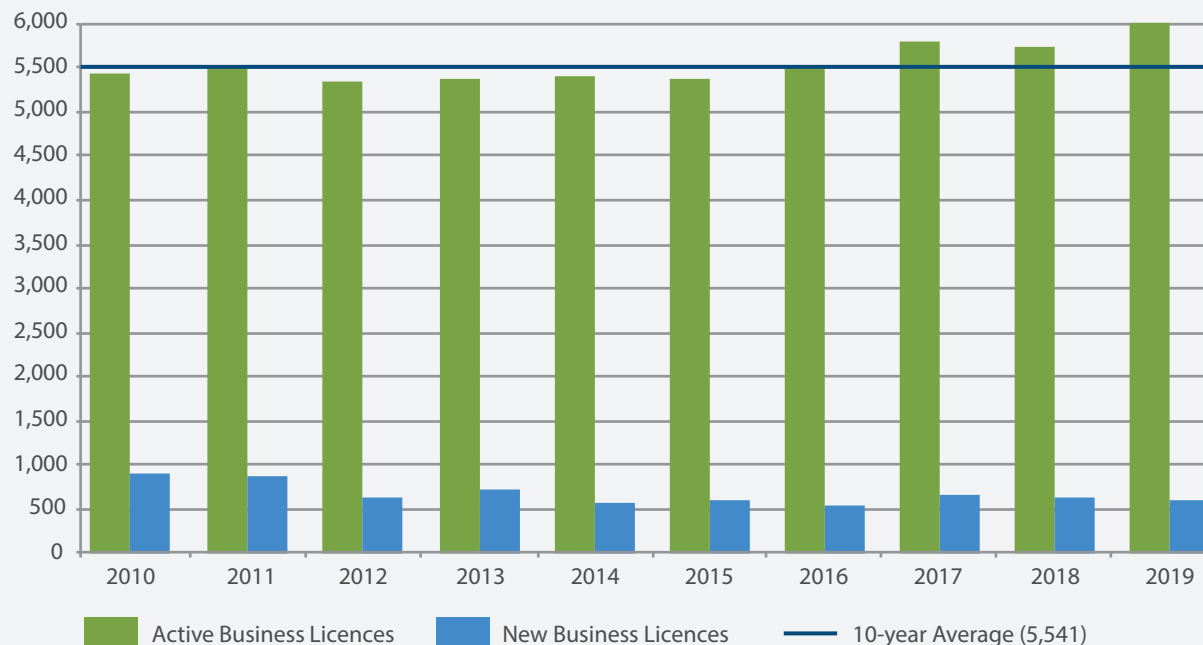
↑ 1.5% from 2018

519

BUSINESSES CLOSED

↓ 23% from 2018

BUSINESS LICENCE ACTIVITY



Cannabis Retail Store Applications

Before cannabis was legalized in October 2018, 13 illegal dispensary stores existed in Kamloops. After legalization, 11 of those stores chose to voluntarily comply with the City's order to cease operation, the Provincial Community Safety Unit forced the two remaining stores to close. Between October 2018 and January 2020, 22 cannabis retail store applications appeared before Council and all but two were approved. The two applications that did not receive authorization were denied for being too close to an existing location and too close to a vulnerable sector. Currently, there are 10 cannabis retail stores in Kamloops, three of which are provincially owned and operated.



Building permit construction value for 2019 totaled a record \$288.3 million, which was slightly higher than the previous record of \$285.0 million reached in 2018.

The 2019 values consisted of \$54.9 million in institutional activity, \$39.6 million in commercial activity, \$15.4 million in industrial activity, and \$165.4 million in residential activity (approximately 1% higher than 2018).

BUILDING PERMIT BREAKDOWN - ANNUAL AVERAGE

Construction Value	2015	2016	2017	2018	2019
Residential	\$120,634,023	\$125,279,696	\$149,022,156	\$163,836,093	\$165,359,543
Commercial/Industrial/Institutional	\$52,342,605	\$25,562,134	\$64,658,196	\$109,288,214	\$109,877,706
Miscellaneous	\$6,338,989	\$6,893,275	\$10,448,475	\$11,903,695	\$13,034,358
Total Construction Value	\$179,365,617	\$157,735,105	\$224,128,827	\$285,028,001	\$288,271,607
Single-family dwelling	185	142	210	130	88
Mobile home	12	15	19	10	7
Secondary suite	17	26	24	29	31
Duplex units	10	41	36	26	27
Multi-family (apartments)	124	295	370	423	164
Multi-family (single units)	35	38	38	31	58
Multi-family (duplex units)	48	26	24	14	16
Multi-family (three or more units)	32	6	37	174	375
Total New Residential Units	463	589	758	837	766



REAL ESTATE DIVISION ACTIVITY

		2017	2018	2019
Land Sales	Active	13	18	13
	Completed	2	0	1
	\$	\$6,270,000	\$0	\$459,680
Road Closures and Sales	Active	29	23	16
	Completed	4	0	3
	\$	\$460,355	\$0	\$72,402
Property Acquisitions	Active	15	19	13
	Completed	5	4	5
	\$	\$1,902,500	\$2,652,679	\$120,653
Statutory Rights-of-Way	Active	67	61	47
	Completed	30	18	25
Subdivision	Completed	3	2	3
Parkland Valuations	\$	\$110,260	\$126,500	\$95,025
Seniors Housing Profit Sharing	Completed	16	14	14
	\$	\$191,256	\$144,788	\$116,442



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Building on Success

Activity levels in 2019 were strong, with building information requests totalling 2,052, which was effectively on par with the 2,058 received in 2018 but above the 10-year average of 1,860. The number of building permit applications received in 2019 totalled 1,439, which was down from the 1,528 in 2018; however, the size and complexity of the permits increased with the volume of activity in the commercial, industrial, and institutional sectors.

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APPLICATION SUMMARY - ANNUAL TOTALS

Activity	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Building Information Requests (BIRs)	-	1,609	1,617	1,601	1,716	1,754	1,859	2,077	2,252	2,058	2,052
Building Permits	-	2,026	1,710	1,627	1,542	1,618	1,701	1,633	1,745	1,528	1,439



Environmental Leadership



The City of Kamloops leads by example by making sustainable choices to minimize our environmental footprint.

AREAS OF FOCUS

Climate Action

We enhance the City's resiliency and capacity for mitigating and adapting to the impacts of climate change.

Sustainability

We implement strategies that reduce our impact on the environment.

Transportation

We facilitate sustainable transportation options and create community connectivity.



Pumpkin Recycling is a Smashing Success

The Environmental Services Section hosted the first annual Pumpkin Smash event at McArthur Island Park in November. This event included several family-friendly pumpkin-smashing activities to promote composting Halloween pumpkins and reducing the number of pumpkins that end up in City landfills. Over 300 residents stayed for the grand finale pumpkin drop, which was hosted by Kamloops Fire Rescue. Approximately 3,760 kg of pumpkins were collected at the event and, thanks to the media attention that was garnered, there was an increase in the amount of pumpkins dropped off at City yard waste sites. In total, 28,330 kg of pumpkins were diverted from City landfills in 2019, which represented an increase of more than 200% over 2018 (13,104 kg).

Cultural Understanding and Environmental Sustainability

West Highlands Carbon Park, located in Aberdeen, is a new park that includes a 35-plot community garden, trees, and an amphitheatre. The \$129,000 project was largely funded through grants from TD Bank Group and TD Friends of the Environment, which donated \$79,000, and Canadian National Railway, which donated \$25,000. The City provided \$25,000 from the Parks capital fund. The park will continue to evolve in 2020 with continuing the relationship with Tk'emlúps te Secwépemc to educate park goers on climate science and Indigenous ecological knowledge of a First Nations perspective.



Innovative & Leading

Community Climate Action Plan

Phases 1 and 2 of the Community Climate Action Plan were completed in 2019 along with development of a draft plastic carry-out bag bylaw for Council's consideration. Additionally, over \$160,000 in grant and incentive funding was secured, some of which supported the TCC LED lighting upgrade, which is estimated to reduce electricity consumption by 694,000 kWh per year and save \$55,000 in annual energy costs.



Repurposing Concrete

While there was an overall increase in the volume of all divertible construction materials received at City landfills in 2019 compared to 2018, the largest increase was in concrete and other crushable materials, which saw an increase from 8,513 tonnes to 13,176 tonnes. These materials are stockpiled at the landfill facilities and then crushed and used to construct roads and berms and to armour drainage ditches.

Waste Wise App

Waste Wise allows residents to better understand recycling. With over 76,000 material searches, there was an increase of 57% in material searches in 2019 over 2018 levels. This tool's analytics help staff understand and tailor communications for the materials that are commonly searched for and misunderstood through the waste-sorting game feature.

DID YOU KNOW?

New mapping synergies improved efficiencies for the Streets Section and the Parks and Civic Facilities Division, which allowed for upgraded weed control and sidewalk snow clearing.



Asbestos Awareness

In partnership with the TNRD, a program was initiated to bring awareness to homeowners regarding the potential health hazards associated with asbestos. A campaign was delivered that targeted homeowners with homes built prior to 1990 and who may be renovating to help them become aware of the potential health hazards associated with removing asbestos. Recommendations were made to help homeowners contact qualified companies to assess for and remove asbestos. Asbestos can be found in 3,000 common building materials, such as vinyl and linoleum flooring, stucco, loose-blown insulation, felt roof shingles, drywall mud, incandescent light fixture backings, and deck undersheeting.

Energy Incentives

The Building Inspection Section worked closely with the Sustainability Services Section on implementing the Energy Step Code (ESC) incentive program, which provides builders with the opportunity to voluntarily build Part 9 buildings to meet the provisions of the ESC prior to provincial adoption. Part 9 buildings are defined in the BC Building Code regulations as simple buildings such as a single-family home. The BC Energy Step Code is an optional compliance path in the BC Building Code that local governments may use to incentivize or require a level of energy efficiency in new construction that goes above and beyond BC Building Code requirements.

North Shore and Lansdowne transit exchange bike lockers received a face-lift and new bike lockers were installed at the Tournament Capital Centre (TCC). Bikes can be securely stored for \$10 per month at one of the two transit locations and are complimentary for day use at TCC on a first come, first serve basis.



Tourism Kamloops was awarded Silver Grading in Sustainable Tourism by Green Tourism Canada for responsible tourism initiatives. Additionally, Tourism Kamloops, as a member of Thompson Okanagan Tourism Association, is recognized as a Biosphere Committed Entity in sustainable tourism, which incorporates the United Nations Sustainable Development Goals and the main guidelines of the Paris Climate Agreement. The prestigious Biosphere Destination certificate recognizes the quality, environmental sustainability and social responsibility of the Thompson-Okanagan as a tourism destination.



Sustainability

GREEN TOURISM CANADA

Awarded Silver Grading

BIOSPHERE ADHESION COMMITTED ENTITY

Status given through Responsible Tourism Institute and supported six Tourism Kamloops stakeholders.

Performance Measures

7,081
Calls to the Solid Waste department

SOLID WASTE STATISTICS

	2017	2018	2019
Total annual waste material (tonnes)	91,820	95,798	101,592
Waste landfilled (tonnes)	63,951	64,484	68,400
Recycled and diverted material (tonnes)	16,339	18,451	21,236*
Yard waste materials (tonnes)	11,530	12,863	11,956
Recycling Collection (tonnes)	6,144	4,682	5,258
Population estimate (BC Statistics)	92,317	92,885	94,335
Per capita landfilled (tonnes/person)	0.693	0.694	0.725
Pumpkins composted (kg)	7,145	13,104	28,330

* Estimated using best available data



Nature parks received over 600,000 visits, and the City...

- gave park tours to over 300 students
- provided over 25 educational nature walks
- partnered with TRU on research projects (wetland study, bird surveys, and agronomic vs. native research plots)
- monitored 17 research plots on the effects of biological control agents on knapweed
- planted 350 shrubs and 125 new trees as part of a riparian restoration project
- planted 200 pine seedlings in conjunction with local Rotary clubs and School District No. 73 in City park spaces

Community Sustainability Outreach

The Sustainability Services Section involved residents in a variety of education, communication, and engagement activities, including:

- public interactions - ECOSmart Team and Sustainability Educator (10,955 citizens)
- fourth annual Green Living Expo (1,500 citizens engaged)
- third annual Electric Avenue (1,500 citizens engaged)
- City/FortisBC block parties (1,200 citizens engaged)
- Four Sustainability eNewsletters (1,584 subscribers)
- Wood Stove Exchange Program (38 exchanges—up 24% over 2018)
- BYO pledges (1,600+)
- Residential Tree Coupon Program (402 trees)

Climate Action

Measures to combat climate change were implemented throughout the city. Small- and large-scale projects targeted facilities throughout Kamloops. For example, 500 trees and shrubs were planted at the Tournament Capital Ranch for riparian area enhancement and four ice rinks were converted to cold water ice floods, which reduces energy costs by \$48,900 annually and reduces the overall carbon footprint of ice rinks to the equivalent to 20 residential homes on an annualized basis.

McArthur Island Improvements

Phase 1 of the McArthur Island nature park and disc golf course began with removing old infrastructure, adding a disc golf course, new paths, trees, and fencing; and refurbishing the mini golf course. Future plans include a new pit toilet, a picnic area, signs, furniture, landscaping, and a pollinator garden.



Textile Diversion Program

In June, the City launched a new textile diversion program in partnership with Diabetes Canada. The City was the first municipality in BC to partner with Diabetes Canada to divert textiles from its landfills. The partnership, which had no financial implications to taxpayers, saw municipally branded textile recycling bins placed at nine municipal sites. In 2019, residents recycled nearly 29,000 kg of textiles through this program.

This partnership with Diabetes Canada allows residents to easily donate unwanted clothing and other textile items, helping the City achieve our waste diversion goals.

- Graham Lamont, the City's Sanitation and Sign Shop Supervisor

Financial Statements

For the year ended December 31, 2019

City of Kamloops, British Columbia, Canada
Prepared by: City of Kamloops, Corporate Services





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Management's Responsibility for Financial Reporting

The accompanying consolidated financial statements of the City of Kamloops (the "City") and all the information in this annual report are the responsibility of management and have been approved by the Mayor and Council of the City.

The consolidated financial statements have been prepared by management in accordance with Canadian public sector accounting standards. Consolidated financial statements are not precise since they include certain amounts based on estimates and judgments. When alternative accounting methods exist, management has chosen those it deems most appropriate in the circumstances, in order to ensure that the financial statements are presented fairly, in all material respects.

The City maintains systems of internal accounting and administrative controls of high quality, consistent with reasonable cost. Such systems are designed to provide reasonable assurance that the financial information is relevant, reliable and accurate and the City's assets are appropriately accounted for and adequately safeguarded.

The City is responsible for ensuring that management fulfills its responsibilities for financial reporting and is ultimately responsible for reviewing and approving the financial statements. Council carries out this responsibility principally through its Audit Committee.

The Audit Committee reviews the City's consolidated financial statements and recommends their approval to City Council. The Audit Committee meets periodically with management, as well as the external auditors, to discuss internal controls over the financial reporting issues, to satisfy themselves that each party is properly discharging their responsibilities, and to review the annual report, the financial statements and the external auditor's report. The Mayor and Council takes this information into consideration when approving the financial statements for issuance to the ratepayers. The Mayor and Council also appoint the engagement of the external auditors.

The financial statements have been audited by BDO Canada LLP in accordance with Canadian generally accepted auditing standards on behalf of the ratepayers. BDO Canada LLP has full access to the Council and management.



Ken Christian
Mayor



Kathy Humphrey
Corporate Services Director



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BDO Canada LLP
300 - 275 Lansdowne Street
Kamloops BC V2C 6J3

Independent Auditor's Report

To the Members of Council, inhabitants and ratepayers of the City of Kamloops

Opinion

We have audited the consolidated financial statements of the City of Kamloops and its controlled entities (the "Consolidated Entity"), which comprise the consolidated statement of financial position as at December 31, 2018, and the consolidated statement of operations, the consolidated statement of change in net financial assets and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Consolidated Entity as at December 31, 2018, and its consolidated results of operations, its consolidated change in net financial assets, and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of the Consolidated Entity in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Consolidated Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Consolidated Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Consolidated Entity's financial reporting process.



Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Consolidated Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Consolidated Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Consolidated Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Consolidated Entity to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO Canada LLP

Chartered Professional Accountants
Kamloops, British Columbia
June 16, 2020

City of Kamloops

Consolidated Statement of Financial Position
as at December 31, 2019 (in thousands of dollars)

	2019	2018
Assets		
Cash (Note 4)	39,813	35,148
Short term investments (Note 4)	140,861	137,206
Accounts receivable (Note 5)	24,525	23,376
Long-term investments (Note 6)	2,007	1,987
	207,206	197,717
Liabilities		
Accounts payable (Note 7)	23,627	18,145
Payroll benefits payable	5,045	4,465
Post-employment benefits payable (Note 8)	8,359	7,747
Landfill post-closure costs (Note 9)	4,634	4,288
Restricted deposits	7,231	8,324
Deferred revenue (Note 11)	43,304	36,497
Long-term debt (Note 12)	90,303	105,714
	182,503	185,180
Net Financial Assets (Debt)	24,703	12,537
Non-Financial Assets		
Inventory	1,771	1,727
Prepaid expenses	1,105	1,537
Tangible capital assets (Note 13)	1,231,291	1,216,087
	1,234,167	1,219,351
Accumulated Surplus (Note 14)	1,258,870	1,231,888

See commitments and contingencies (Note 20)


Ken Christian
Mayor

Kathy Humphrey, CPA, CA
Corporate Services DirectorConsolidated Statement of Operations
for the year ended December 31, 2019 (in thousands of dollars)

	Financial Plan 2019 (Note 22)	2019	2018
Revenue (Note 15)			
Taxation (Note 18)	116,698	116,818	110,629
Developer contributed assets	88	9,477	21,075
Fees, rates and sales of service	65,989	73,966	67,700
Government transfers (Note 19)	19,186	24,549	23,236
Investment income	5,748	6,084	5,877
Gain (Loss) capital asset disposal	50	526	(146)
	\$ 207,759	\$ 231,420	\$ 228,371
Expenses (Note 16)			
Cemetery	594	\$ 771	\$ 710
Civic operations	25,572	30,546	29,331
Community services	34,226	37,448	38,513
Corporate administration	15,587	17,466	13,771
Development, engineering, sustainability	5,596	5,483	6,333
Protective services-Bylaws	2,945	3,457	3,407
Protective services-Fire	19,714	20,149	19,677
Protective services-Police	31,706	30,109	28,818
Public transit	17,913	17,975	17,416
Utilities-Sewer	10,378	11,625	9,738
Utilities-Solid waste	13,313	11,066	11,125
Utilities-Water	15,381	15,348	14,748
Kamloops Airport	2,410	2,285	2,244
Venture Kamloops	716	710	675
	196,051	204,438	196,506
Annual Surplus	11,708	26,982	31,865
Accumulated Surplus, beginning of year		1,231,888	1,200,023
Accumulated Surplus, end of year		\$ 1,258,870	\$ 1,231,888

The accompanying summary of significant accounting policies, notes and schedules are an integral part of these consolidated financial statements.

City of Kamloops

Consolidated Statement of Change in Net Financial Assets (Debt)
For the year ended December 31, 2019 (in thousands of dollars)

	Financial Plan 2019 (Note 22)	2019	2018
Annual surplus	\$ 11,708	\$ 26,982	\$ 31,865
Acquisition of tangible capital assets (Note 13)	-	(46,721)	(50,572)
Amortization of tangible capital assets (Note 13)	-	30,950	30,119
Net book value of tangible capital assets disposed (Note 13)	-	567	(1)
Decr (Incr) in prepaid expenses	-	432	244
Decr (Incr) in inventory	-	(43)	(365)
Change in net financial assets (debt)	11,708	12,167	11,290
Net financial assets (debt), beginning of year	12,537	12,536	1,247
Net financial assets (debt), end of year	\$ 24,245	24,703	12,537

Consolidated Statement of Cash Flows
for the year ending December 31, 2019 (in thousands of dollars)

	2019	2018
Cash provided by (used for)		
Operating transactions		
Annual surplus	26,982	31,865
Non-cash items included in annual surplus		
Amortization expense	30,950	30,119
Incr (decr) in post-employment benefits payable	612	(226)
Incr (decr) in landfill post-closure costs	345	949
Loss (gain) on disposal of tangible capital assets	527	(143)
Private contributions	(6,594)	(18,889)
Changes in non-cash operating items:		
Decr (incr) in accounts receivable	(1,149)	1,813
Decr (incr) in inventory	(44)	(365)
Decr (incr) in prepaid expenses	432	244
Incr (decr) in accounts payable	5,482	(2,045)
Incr (decr) in payroll benefits payable	580	77
Incr (decr) in deferred income	6,807	6,593
Incr (decr) in restricted deposits	(1,093)	294
	63,837	50,286
Capital transactions		
Acquisition of tangible capital assets	(40,127)	(31,683)
Proceeds from sale of tangible capital assets	40	143
	(40,087)	(31,540)
Investing transactions		
Decr (incr) in short-term investments	(3,655)	(5,980)
Decr (incr) in long-term investments	(20)	(21)
	(3,675)	(6,001)
Financing transactions		
Principal repayments on long-term debt	(15,410)	(10,273)
	(15,410)	(10,273)
Increase in cash	4,665	2,472
Cash, beginning of year	35,148	32,676
Cash, end of year	39,813	35,148

The accompanying summary of significant accounting policies, notes and schedules are an integral part of these consolidated financial statements.

City of Kamloops

Notes to the Consolidated Financial Statements

December 31, 2019

1. Significant accounting policies

The City of Kamloops (the "City") was incorporated in 1893 under statute of the Province of British Columbia. Its principal activities include the provision of local government services to residents of the incorporated area. These include cemetery; community development; corporate administration; environmental services; fire services; infrastructure maintenance; legislative and enforcement; parks, recreation and cultural services; police services; public transit; solid waste utility; water utility; and sewer utility. The City is also responsible for the Kamloops Airport Authority Society and the Venture Kamloops Business Development Society.

(a) Basis of presentation

The consolidated financial statements of the City have been prepared, in all material respects, in accordance with Canadian public sector accounting standards ("PSAS") for local governments as recommended by the Public Sector Accounting Board ("PSAB") of the Chartered Professional Accountants of Canada ("CPAC").

(b) Basis of accounting

The basis of accounting followed in these consolidated financial statements is an accrual method and includes revenues in the period in which the transactions or events occurred that gave rise to the revenues and expenses in the period the goods and services were acquired and a liability was incurred.

(c) Basis of consolidation

The consolidated financial statements include the accounts of the Kamloops Airport Authority Society and the Venture Kamloops Business Development Society. Separate audited financial statements have also been prepared for the societies. Inter-fund balances and transactions have been eliminated.

The Kamloops Airport Authority Society and the Venture Kamloops Business Development Society are controlled by the City through its appointment of the Board of Directors of each society. The consolidated financial statements include all accounts of these societies.

(d) Revenue recognition

Revenues are accounted for in the period in which the transactions or events occurred that gave rise to the revenues and the amounts to be received can be reasonably estimated and collection is reasonably assured.

Taxation for municipal purposes is recorded at estimated amounts when it meets the definition of an asset, has been authorized and the taxable event occurs. For property taxes, the taxable event is the period for which the tax is levied. As taxes recorded are initially based on management's best estimate of the taxes that will be received, it is possible that changes in future conditions, such as reassessments due to audits, appeals and court decisions, could result in a change in the amount of tax revenue recognized. Taxes receivable are recognized net of an allowance for anticipated uncollectable amounts.

User charges, fees, and other amounts collected for which the City has an obligation to perform or provide a future service are deferred until the service is provided.

Contributions or other funding received which has externally imposed restrictions are initially accounted for as deferred revenue and then recognized as revenue when used for the specific purpose.

Contributions received in-kind are recognized as revenue in the period received at the fair market value at the time of the contribution.

(e) Government transfers

Government transfers are recognized as revenue in the consolidated financial statements when the transfer is authorized and any eligibility criteria are met, except to the extent that transfer stipulations give rise to an obligation that meets the definition of a liability. Transfers are recognized as deferred revenue when transfer stipulations give rise to a liability. Transfer revenue is recognized in the statement of operations as the stipulation liabilities are settled.

(f) Inventory

Inventory is valued at the lower of cost and replacement cost with cost determined by the average cost method.

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

1. Significant accounting policies (continued)

(g) Investments

Investments are recorded at cost, which approximates net realizable value.

(h) Tangible capital assets

Tangible capital assets are recorded at cost less accumulated amortization and are classified according to their functional use. Costs include all costs directly attributable to the acquisition or construction of the tangible capital asset including transportation costs, design and engineering fees, legal fees and site preparation costs.

Assets were amortized using the straight line method. There are several different amortization periods used for each major category of assets, as follows:

Land	No amortization taken
Site improvements	5 to 50 years
Equipment	5 to 10 years
Buildings	15 to 50 years
Transportation network	10 to 75 years
Water network	10 to 75 years
Sanitary network	10 to 75 years
Drainage network	10 to 75 years
Communication network	20 years
Computing infrastructure	4 to 10 years

Amortization is not taken on tangible capital assets until they are ready for use. The City holds several works of art and historic treasures that have not been included in the tangible capital assets, including displays at the museum, statues located throughout the City and various works of art and decorations in the facilities.

(i) Non-financial assets

Non-financial assets are held for use in the provision of goods and services but are not available to discharge existing liabilities. These assets have a useful life extending beyond the current year and are not intended for sale in the ordinary course of operations.

(j) Long-term debt

Long-term debt is recorded net of any related sinking fund balances. Debt service charges, including principal and interest, are charged against current revenue in the period in which they occur.

(k) Reserves

Reserves for operating and capital purposes represent amounts reserved either internally or by statute for specific future purposes.

(l) Contaminated sites

Governments are required to accrue a liability for the costs to remediate a contaminated site. Liabilities are recognized when an environmental standard exists, contaminated exceeds the standard, the government has responsibility for remediation, future economic benefits will be given up and a reasonable estimate can be made.

(m) Use of estimates

The preparation of financial statements in accordance with Canadian public sector accounting standards requires management to make estimates and assumptions that have an effect on the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Actual results could be different from those estimates. Significant estimates in these financial statements include the post-employment benefit payable and the landfill post-closure costs.

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

1. Significant accounting policies (continued)

(n) Landfill post-closure costs

The City is required to fund the closure of its landfill sites and to provide for the post-closure care of the facilities. Closure and post-closure activities include the final cover, landscaping, surface and groundwater monitoring, leachate control and visual inspection. The requirement is being provided for over the estimated life of the landfill sites based on the respective usage of each facility. The estimated costs to close and maintain the closed solid waste landfill sites are based on estimated future expenses in current dollars, discounted, adjusted for estimated inflation, and are recognized and charged to expense as the landfill site's capacity is used.

(o) Retirement benefits and other employee benefit plans

The City's contributions due during the period to its multi-employer defined benefit plan are expensed as incurred. The costs of other retirement benefits that accumulate over the period of service provided by employees are actuarially determined using the projected benefit method prorated on services based on management's best estimate of retirement ages, inflation rates, investment returns, wage and salary escalation, insurance and health care costs trends, employee turnover and discount rates. Actuarial gains and losses are amortized on a straight-line basis over the expected average remaining service life of the employee group.

(p) Deferred Revenue - Development Cost Charges

Development cost charges ("DCC's") collected to pay for capital costs due to development are recorded as deferred revenue. DCC's are recognized as revenue when the related development costs are incurred.

2. COVID-19 Impact to City of Kamloops

Subsequent to year end, the impact of COVID-19 in Canada and on the global economy increased significantly. As the impacts of COVID-19 continue, there could be further impact on the City, its citizens, employees, suppliers and other third party business associates that could impact the timing and amounts realized on the City's assets and future ability to deliver services and projects. At this time, the full potential impact of COVID-19 on the City is not known. Although the disruption from the virus is expected to be temporary, given the dynamic nature of these circumstances, the duration of disruption and the related financial impact

cannot be reasonably estimated at this time. To date the City has not experienced a decline in the fair value of its investments since December 31, 2019. However, the City may need to submit a Revenue Anticipation Bylaw to the Municipal Finance Authority or call some of the investments before maturity to assist with cash flow as the City understands the possibility of late payments of property tax and utility revenue. This action would reduce expected interest revenue. The City's ability to continue delivering non-essential services and employ related staff, will depend on the legislative mandates from the various levels of government. The City will continue to focus on collecting receivables, managing expenditures, and leveraging existing reserves and available credit facilities to ensure it is able to continue providing essential services to its citizens.

3. Segmented information

The City of Kamloops is a diversified municipal government institution that provides a wide range of services to its citizens. Distinguishable functional segments have been separately disclosed. The nature of the segments and the activities they encompass are as follows; and quantitative data on these segments can be found in Notes 15 and 16.

(a) Cemetery

This segment captures all of the revenue and expenses associated with Cemetery operations including providing services to the public and maintenance of the cemetery infrastructure.

(b) Civic operations

This segment includes all of the operating activities of the Civic operations department that involve the repair and maintenance of the City's infrastructure assets including the road network, the storm water (drainage) network, buildings, parks and the City's vehicle fleet. Costs related to the maintaining recreational buildings are allocated to the Community services department.

City of Kamloops
Notes to the Consolidated Financial Statements
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3. Segmented information (continued)

(c) Community services

This segment includes all operating activities of the Parks, Recreation and Cultural Services department. This includes the revenue and expenses to provide recreation and cultural programs throughout the City. Recreational facilities are maintained by the Civic operations department with costs allocated to the Community services department.

(d) Corporate administration

This segment includes all of the internal support service functions of the corporation. This includes Human Resources, Information Technology, Finance, Legislative services, safety, communications and the Chief Administration Officer's department.

(e) Development, engineering, sustainability

This segment includes many of the activities of the Development, engineering, sustainability department including building permits, business licenses, zoning, development applications, engineering services, real estate and sustainability initiatives and programs.

(f) Protective services - Bylaws

This segment includes the functions related to and encompasses the revenue and expenses for bylaw enforcement, parking and animal control.

(g) Protective services - Fire

This segment includes all of the operating activities of the Kamloops Fire and Rescue Services Division including fire prevention, suppression and education. This function also includes maintenance of the fire department fleet, equipment and operation of the Fire Training Centre.

(h) Protective services - Police

This segment includes all of the operating activities of the Police Services Division. This includes the activities of the RCMP and the municipal staff who support these activities.

(i) Public transit

This segment includes all of the planning and operating activities of the Public Transit Division to provide public transit services to the City.

(j) Utilities - Sewer

This segment includes all of the operating activities related to the collection and treatment of waste water (sewage) throughout the City.

(k) Utilities - Solid waste

Included in this segment is all of the revenue and expenses related to the collection and disposal of the residents' garbage and recycling products.

(l) Utilities - Water

This segment includes all of the operating activities related to the treatment and distribution of water throughout the City.

(m) Kamloops Airport Authority Society

This segment includes all of the operating activities of the Kamloops Airport Authority Society whose mandate is to oversee the operation of the Kamloops Airport and the repair and maintenance of its assets.

(n) Venture Kamloops Business Development Society

This segment includes all of the operating activities of the Venture Kamloops Business Development Society.

City of Kamloops
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4. Cash and Short-Term Investments

	2019	2018
Consolidated cash	\$ 39,813	\$ 35,148
Consolidated short-term investments	140,861	137,206
	\$ 180,674	\$ 172,354
Restricted cash and short term investments:		
Statutory reserves (Note 14b)	\$ 41,632	\$ 39,115
Development cost charges (Note 11)	21,837	15,690
Kamloops Airport Authority Society	4,425	4,330
Venture Kamloops Business Development Society	167	222
Total restricted cash and short term investments	68,061	59,357
Unrestricted cash and short term investments	112,613	112,997
	\$ 180,674	\$ 172,354

The maturity dates of the short-term investments held directly by the City range from January 3, 2020 to June 1, 2033. The interest rates earned on these investments range from 1.69% to 5.25%. The market value of short-term investments is \$141 million (2018 - \$140 million).

5. Accounts Receivable

	2019	2018
General fund		
Taxes	\$ 3,523	\$ 3,270
Utilities	1,979	1,886
Trade	8,711	8,638
Accrued interest	1,266	1,058
Province of British Columbia	802	871
Government of Canada	560	498
	\$ 16,841	\$ 16,221
Water fund		
Trade	\$ 3,607	\$ 3,471
Province of British Columbia	-	449
	\$ 3,607	\$ 3,920
Sewer fund		
Trade	\$ 3,608	\$ 2,970
Kamloops Airport Authority Society		
Trade	\$ 466	\$ 260
Venture Kamloops Business Development Society		
Accounts receivable	\$ 3	\$ 5
	\$ 24,525	\$ 23,376

6. Long-term Investments

The City's long-term investments are held by the British Columbia Interior Community Foundation in seven endowment funds; the City of Kamloops Centennial Fund "A", the City of Kamloops Centennial Fund "B", the 1979 Winter Games Legacy Fund, the 1993 Canada Summer Games Fund, the 2006 BC Summer Games Legacy Fund, the Art Gallery Reserve Fund and the Arts Legacy Fund.

City of Kamloops
Notes to the Consolidated Financial Statements
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6. Long-term Investments (continued)

All of the income earned in the City of Kamloops Centennial Fund "A" is re-invested in the fund. 90% of the income earned in the City of Kamloops Centennial Fund "B" is returned to the City to support the grant-in-aid program and the remaining 10% is re-invested in the fund. 75% of the income earned in the 1979 Winter Games Sports Legacy Fund is distributed to the City and the remaining 25% is re-invested in the fund. All of the income earned in the 1993 Canada Summer Games Legacy Fund is re-invested in the fund. 75% of the income earned in the 2006 BC Summer Games Legacy Fund is distributed back to the City and the remaining 25% is re-invested in the fund. All of the income earned in the Art Gallery Reserve Fund is distributed to the City. 75% of the income earned in the Arts Legacy Fund is distributed back to the City and the remaining 25% is re-invested in the fund.

7. Accounts Payable

	2019	2018
General fund		
Trade	\$ 12,045	\$ 9,181
Payroll and benefits	2,491	1,976
Province of British Columbia	1	1
Government of Canada	8,514	6,521
	<u>\$ 23,051</u>	<u>\$ 17,679</u>
Kamloops Airport Authority Society		
Accounts payable	\$ 514	\$ 388
Venture Kamloops Business Development Society		
Accounts payable	\$ 62	\$ 78
	<u>\$ 23,627</u>	<u>\$ 18,145</u>

8. Post-employment benefits payable

The City of Kamloops sponsors a defined benefit plan for retirement benefits other than pensions for certain employees. The plan provides for a payout of accumulated sick leave for CUPE local 900 employees; an early retirement incentive payment and deferred vacation payout for IAFF local 913 employees; and an early retirement incentive payment for Management employees.

Total benefit payments paid during the year were \$523 thousand (2018 - \$659 thousand). The plan does not require any contribution from employees. The retirement benefit liability at December 31, 2019 includes the following components:

	2019	2018
Accrued benefit obligation, beginning of year	<u>\$ 7,747</u>	<u>\$ 7,973</u>
Current service cost	669	663
Interest cost	250	236
Benefits paid	(523)	(659)
Actuarial gain (loss) - current	<u>216</u>	<u>(466)</u>
Accrued benefit obligation, end of year	<u><u>\$ 8,359</u></u>	<u><u>\$ 7,747</u></u>

Actuarial valuations for accounting purposes are performed using the projected benefit method prorated on services. The most recent actuarial report was prepared on February 7, 2018 using data as of December 31, 2019. The accrued benefit obligation shown for 2019 is based on amounts included in the 2017 valuation.

City of Kamloops
Notes to the Consolidated Financial Statements
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8. Post-employment benefits (continued)

The actuarial valuation was based on a number of assumptions about future events, such as inflation rates, interest rates, wage and salary increases, and employee turnover and mortality. The assumptions used reflect the City's best estimates. The expected inflation rate is 3.25% (2018 - 3.25%). The discount rate used to determine the accrued benefit obligation is 2.50% (2018 - 3.10%).

The retirement benefit expense is included in the statement of operations and accumulated surplus as a component of program expenses. The retirement benefit interest expense is included in the public debt interest expense. The prior period cost of plan amendment is included in the current expenses for the year indicated.

9. Landfill post-closure costs

The City of Kamloops operates three solid waste landfill sites in the Kamloops area and assumes certain obligations for the landfill sites including closure and post closure liabilities. The reported liabilities are based on estimates and assumptions with respect to events extending over the remaining life of each of the landfills. The estimates and assumptions are provided through independent assessments conducted in 2014 for the Mission Flats and Barnhartvale sites, and in 2017 for the Kamloops Resource Recovery Centre. The liability and annual expense is calculated based on the ratio of current usage to total capacity of the site and the estimated future cash flows associated with closure and post-closure activities stated in current (2019) dollars. The aggregate liability for closure and post-closure costs for the three landfills is \$4.634 million (2018 - \$4.288 million.)

The main landfill at the Mission Flats site is expected to serve until 2044 with 25 years needed for post-closure care based on the independent assessment. The remaining capacity of the landfill site is estimated at 3.12 million cubic meters, which is 73% of the site's total capacity. Approximately 60% of landfill closure will be completed while the landfill is still in operation with costs associated with the closure being charged to expenses when they are incurred. To date \$4.97 million has been spent on progressive closure costs.

The City anticipates that the Barnhartvale site will serve until 2021 with 25 years needed for post-closure care. The remaining capacity of the landfill site is estimated at 37,903 cubic meters, which is approximately 7% of the site's total capacity.

The purchase of the Kamloops Resource Recovery Centre occurred in 2016 and is expected to serve until 2062 with 30 additional years needed for post-closure care based on the independent assessment. The remaining capacity of the landfill site is estimated at 786,060 cubic meters, which is 96% of the site's total capacity. The closure costs are estimated at \$4.60 million.

The estimated total expenses for closure and post-closure care, in current (2019) dollars, is \$21.942 million (2018 - \$21.942 million) with \$14.565 million (2018 - \$15.277 million) remaining to be recognized as a liability. At this time the values do not include an estimate of the future liability for the Kamloops Resource Recovery Centre.

The City has not provided a reserve to fund future landfill capital expenses as at December 31, 2019. The funding required is provided through current operations.

10. Liability for remediation of contaminated sites

The City of Kamloops has used the standards contained in Schedule 2 (Industrial and Commercial Purposes and Activities) of the Contaminated Sites Regulation of the British Columbia Environmental Management Act to determine whether a potential liability exists. None of the uses of the parcels identified under Canadian PSAS 3620.05 meet the criteria listed in Schedule 2 of the Contaminated Sites Regulation, and accordingly the City has not recognized any liabilities for remediation of contaminated sites.

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

11. Deferred Revenue

	Balance at December 31, 2018	Collected	Interest	Recognized	Balance at December 31, 2019
General fund					
Taxes	\$ 19,268	\$ 33,027	\$ -	\$ (32,845)	\$ 19,450
Leases	29	1	-	(1)	29
Business	1,089	1,128	-	(1,089)	1,128
Licenses					
Other	422	859	-	(420)	861
	<u>\$ 20,808</u>	<u>\$ 35,015</u>	<u>\$ -</u>	<u>\$ (34,355)</u>	<u>\$ 21,468</u>
Development cost charges					
	<u>\$ 15,689</u>	<u>\$ 6,851</u>	<u>\$ 401</u>	<u>\$ (1,105)</u>	<u>\$ 21,836</u>
	<u>\$ 36,497</u>	<u>\$ 41,866</u>	<u>\$ 401</u>	<u>\$ (35,460)</u>	<u>\$ 43,304</u>

12. Long-term debt

(a) Long-term debt outstanding:

	General fund	Water fund	Sewer fund	Total
Balance at December 31, 2018	\$ 63,777	\$ 13,622	\$ 28,315	\$ 105,714
Principal repayments	(3,823)	(1,644)	(7,992)	(13,459)
Actuarial adjustments	(1,317)	(483)	(151)	(1,951)
Debt acquired	-	-	-	-
Balance at December 31, 2019	\$ 58,637	\$ 11,495	\$ 20,171	\$ 90,303

Kamloops Airport Authority Society debt is included in the General Fund balance. The amount outstanding on December 31, 2019 was \$4.525 million (2018 - \$5.194 million).

(b) Future principal repayment and sinking fund earnings on outstanding borrowings over the next five years and thereafter are as follows:

	General fund	Water fund	Sewer fund	Total
Principal repayment:				
2020	\$ 3,823	\$ 1,659	\$ 1,981	\$ 7,463
2021	3,796	1,461	1,948	7,205
2022	3,796	1,097	1,948	6,841
2023	3,587	1,043	1,948	6,578
2024	3,341	1,059	1,948	6,348
Thereafter:	15,932	2,710	6,320	24,962
	<u>34,275</u>	<u>9,029</u>	<u>16,093</u>	<u>59,397</u>
Sinking fund				
	<u>24,364</u>	<u>2,466</u>	<u>4,076</u>	<u>30,906</u>
	<u>\$ 58,639</u>	<u>\$ 11,495</u>	<u>\$ 20,169</u>	<u>\$ 90,303</u>

Kamloops Airport Authority Society debt included in General fund - annual principal payment amount: \$484 thousand.

The weighted average interest rate on long-term debt in 2019 was 2.29% (2018 - 2.39%). Consolidated interest expense on long-term debt was \$3.621 million (2018 - \$3.784 million).

Sinking fund assets, managed by the Municipal Finance Authority, are used to reduce long term debt to be repaid. In the event the City does not default under any of its obligations, the sinking fund earnings will be used to offset future principal repayments.

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

12. Long-term debt (continued)

(c) Un-issued debt:

The City internally finances certain capital projects pending the issue of long-term debt and/or short-term debt. For budget and financial reporting purposes, borrowed funds received in the current year are applied to advances pending from prior year's. A summary of the current year's transactions and cumulative advances pending debenture issue are as follows:

	Balance at December 31, 2018	Capital assets purchased pending debt	Debt acquired	Balance at December 31, 2019
General fund	5,989	(5,989)	-	-
Water fund	117	(117)	-	-
Sewer fund	911	(911)	-	-
	<u>7,017</u>	<u>(7,017)</u>	<u>-</u>	<u>-</u>

(d) Unused credit facility:

Pursuant to Bylaw No. 16-306, the City was authorized to apply for a credit facility of \$6.000 million. The City has an unused demand overdraft facility agreement with TD Commercial Banking. When drawn upon, interest rates will be equal to the bank's prime rate.

City of Kamloops
Notes to the Consolidated Financial Statements
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13. Tangible Capital Assets

	Land	Site improvements	Buildings and building improvements	Vehicles, machinery and equipment	Roads and linear assets	Water infrastructure	Sewer infrastructure	Assets under construction	Total
(a) 2019									
Cost									
Beginning of year	\$ 104,311	\$ 79,136	\$ 217,931	\$ 85,780	\$ 900,217	\$ 180,858	\$ 101,202	\$ 45,282	\$ 1,714,717
Additions	675	3,277	8,579	3,505	18,039	3,236	6,955	2,455	46,721
Disposals	(567)	-	-	(479)	-	-	-	-	(1,046)
End of year	104,419	82,413	226,510	88,806	918,256	184,094	108,157	47,737	1,760,392
Accumulated amortization									
Beginning of year	-	(48,953)	(102,260)	(56,562)	(188,619)	(72,668)	(29,568)	-	(498,630)
Amortization	-	(3,544)	(6,595)	(5,895)	(9,313)	(3,872)	(1,731)	-	(30,950)
Disposals	-	-	-	479	-	-	-	-	479
End of year	-	(52,497)	(108,855)	(61,978)	(197,932)	(76,540)	(31,299)	-	(529,101)
Net carrying amount, end of year	\$ 104,419	\$ 29,916	\$ 117,655	\$ 26,828	\$ 720,324	\$ 107,554	\$ 76,858	\$ 47,737	\$ 1,231,291

During the year the City received \$6.594 million (2018 - \$18.889 million) in land and infrastructure from developers. These contributed tangible capital assets were recorded at fair value at the date of contribution.

No interest was capitalized during the year. There were no write-downs of capital assets during the year.

	Land	Site improvements	Buildings and building improvements	Vehicles, machinery and equipment	Roads and linear assets	Water infrastructure	Sewer infrastructure	Assets under construction	Total
(b) 2018									
Cost									
Beginning of year	\$ 103,577	\$ 78,409	\$ 211,178	\$ 79,980	\$ 879,882	\$ 177,413	\$ 98,919	\$ 35,921	\$ 1,665,279
Additions	734	727	6,753	6,934	20,335	3,445	2,283	9,361	50,572
Disposals	-	-	-	(1,134)	-	-	-	-	(1,134)
End of year	104,311	79,136	217,931	85,780	900,217	180,858	101,202	45,282	1,714,717
Accumulated amortization									
Beginning of year	-	(45,469)	(95,921)	(52,005)	(179,515)	(68,828)	(27,907)	-	(469,645)
Amortization	-	(3,484)	(6,339)	(5,691)	(9,104)	(3,840)	(1,661)	-	(30,119)
Disposals	-	-	-	1,134	-	-	-	-	1,134
End of year	-	(48,953)	(102,260)	(56,562)	(188,619)	(72,668)	(29,568)	-	(498,630)
Net carrying amount, end of year	\$ 104,311	\$ 30,183	\$ 115,671	\$ 29,218	\$ 711,598	\$ 108,190	\$ 71,634	\$ 45,282	\$ 1,216,087

City of Kamloops
Notes to the Consolidated Financial Statements
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14. Accumulated surplus**(a) General fund**

	Balance at December 31, 2018	Interest income and contributions	Transfers to operations and capital	Balance at December 31, 2019
Affordable Housing	\$ 1,385	\$ 116	\$ (5)	\$ 1,496
Arts Gallery	464	-	-	464
Arts Legacy	237	2	-	239
Bi-centennial Legacy	415	15	-	430
Canada Games Legacy	568	-	(568)	-
Climate Action	1,199	562	(551)	1,210
Community Arts	8	-	-	8
Downtown Parking	345	248	(570)	23
Deferred Operating	1,431	248	(26)	1,653
Environmental Grant	30	-	(30)	-
General Building	131	1	-	132
Heritage Foundation	310	20	-	330
Insurance	657	19	(86)	590
Oak Hills Dyke	13	-	-	13
Police Contract	2,487	134	(2,379)	242
Return to Work	-	237	-	237
Health Benefits	754	369	(581)	542
Premium				
Solid Waste	8,713	12,085	(6,922)	13,876
Sports Legacy	199	2	-	201
Working Capital	1,531	569	-	2,100
Youth Legacy	4	-	-	4
2006 BC Summer Games	101	1	-	102
	<u>\$ 20,982</u>	<u>\$ 14,628</u>	<u>\$ (11,718)</u>	<u>\$ 23,892</u>
Water fund				
Deferred operating	\$ -	\$ -	\$ -	\$ -
Sewer fund				
Deferred operating	\$ -	\$ -	\$ -	\$ -
Venture Kamloops Business Development Society				
Reserve fund	\$ 62	\$ 2	\$ -	\$ 64
	<u>\$ 21,044</u>	<u>\$ 14,630</u>	<u>\$ (11,718)</u>	<u>\$ 23,956</u>

(b) Reserves for capital purposes

	Balance at December 31, 2018	Interest income and contributions	Transfers to operations and capital	Balance at December 31, 2019
Statutory reserves				
Tax sale property fund	\$ 8,469	\$ 197	\$ (172)	\$ 8,494
Local improvement fund	1,243	157	(500)	900
Debt retirement fund	181	4	-	185
Parking facility reserve	472	462	(113)	821
Land sale reserve fund	4,679	152	(528)	4,303
Equipment replacement fund	24,071	6,142	(3,285)	26,928
	<u>39,115</u>	<u>7,114</u>	<u>(4,598)</u>	<u>41,631</u>
Non-statutory reserves				
General fund	5,505	16,639	(16,197)	5,947
Community Works fund	7,399	7,868	(5,149)	10,118
Water fund	7,018	7,792	(5,646)	9,164
Sewer fund	2,417	5,087	(2,151)	5,353
	<u>22,339</u>	<u>37,386</u>	<u>(29,143)</u>	<u>30,582</u>
Airport capital fund	4,443	-	261	4,704
	<u>\$ 65,897</u>	<u>\$ 44,500</u>	<u>\$ (33,480)</u>	<u>\$ 76,917</u>

City of Kamloops
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14. Accumulated surplus (continued)**(c) Current Funds**

	2019	2018
General fund		
Balance beginning of year	\$ 15,462	\$ 14,406
Operating surplus for the year	(1,842)	1,058
	<u>13,620</u>	<u>15,464</u>
Water fund		
Balance beginning of year	8,723	6,346
Operating surplus for the year	(3,551)	2,376
	<u>5,172</u>	<u>8,722</u>
Sewer fund		
Balance beginning of year	10,365	6,367
Operating surplus for the year	708	3,998
	<u>11,073</u>	<u>10,365</u>
Kamloops Airport Authority Society		
Balance beginning of year	100	100
Operating surplus for the year	-	-
	<u>100</u>	<u>100</u>
Venture Kamloops Business Improvement Society		
Balance beginning of year	99	117
Operating surplus for the year	(43)	(17)
	<u>56</u>	<u>100</u>
	<u>\$ 30,021</u>	<u>\$ 34,751</u>

(d) Capital equity

	2019	2018
General fund		
Balance beginning of year	\$ 866,209	\$ 846,373
Net capital equity addition for the year	6,722	19,836
	<u>872,931</u>	<u>866,209</u>
Water fund		
Balance beginning of year	102,636	98,323
Net capital equity addition for the year	5,697	4,313
	<u>108,333</u>	<u>102,636</u>
Sewer fund		
Balance beginning of year	85,583	82,132
Net capital equity addition for the year	4,659	3,451
	<u>90,242</u>	<u>85,583</u>
Kamloops Airport Authority Society		
Balance beginning of year	55,760	55,113
Net capital equity addition for the year	697	647
	<u>56,457</u>	<u>55,760</u>
Venture Kamloops Business Improvement Society		
Balance beginning of year	8	7
Net capital equity addition for the year	5	1
	<u>13</u>	<u>8</u>
Capital equity	<u>\$ 1,127,976</u>	<u>\$ 1,110,196</u>

Total Accumulated Surplus

	2019	2018
General fund	\$ 926,508	\$ 915,559
Water fund	122,669	118,376
Sewer fund	106,668	98,365
Statutory reserves	41,631	39,115
Kamloops Airport Authority Society	61,261	60,303
Venture Kamloops Business Development Society	133	170
	<u>\$ 1,258,870</u>	<u>\$ 1,231,888</u>

City of Kamloops
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December 31, 2019

15. Operating revenues by segment

2019 actual revenue with 2019 fiscal plan revenue and 2018 actual revenue comparables

	Taxation	Fees, rates and sales of service	Developer contributed assets	Government transfers	Investment income	Gain (Loss) capital asset disposal	2019 total revenue	2019 Fiscal Plan revenue	2018 total revenue
Cemetery	\$ -	\$ 654	\$ -	\$ -	\$ 37	\$ -	\$ 691	\$ 600	\$ 716
Civic operations	14,267	523	-	26	-	(111)	14,705	13,756	14,416
Community services	22,165	6,249	72	981	79	-	29,546	28,118	29,939
Corporate administration	7,436	3,345	-	10,720	3,660	-	25,161	40,354	21,222
Development, engineering, sustainability	1,211	3,981	-	5	-	634	5,831	5,660	5,711
Protective services-Bylaws	1,452	2,468	-	-	-	-	3,920	3,581	3,491
Protective services-Fire	19,189	1,470	15	-	-	-	20,674	20,471	20,075
Protective services-Police	25,733	311	-	3,748	-	-	29,792	30,080	28,082
Public transit	5,324	5,141	-	7,485	-	-	17,950	17,890	17,394
Utilities-Sewer	-	9,441	-	-	152	-	9,593	14,923	6,838
Utilities-Solid waste	-	13,366	-	-	-	-	13,366	11,490	12,880
Utilities-Water	-	14,851	-	-	116	-	14,967	16,079	10,188
Kamloops Airport	-	2,740	-	225	273	4	3,242	2,654	2,716
Venture Kamloops	-	5	-	-	-	-	5	-	6
Non-operating	20,041	9,421	9,390	1,359	1,767	(1)	41,977	2,102	54,697
	\$ 116,818	\$ 73,966	\$ 9,477	\$ 24,549	\$ 6,084	\$ 526	\$ 231,420	\$ 207,758	\$ 228,371
2019 Fiscal Plan revenue	116,698	65,988	88	19,185	5,748	50			
2018 total revenue	110,629	68,356	21,075	23,236	5,877	(143)			

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

16. Operating expenses by segment

2019 actual expenses with 2019 fiscal plan expenses and 2018 actual expense comparables

	Salaries and wages	Personnel expenses	Supplies, contracts and other services	Cross functional services	Debt servicing and capital costs	Amortization	2019 total expenses	2019 Fiscal Plan expenses	2018 total expenses
Cemetery	\$ 402	\$ -	\$ 146	\$ 155	\$ -	\$ 68	\$ 771	\$ 594	\$ 710
Civic operations	12,063	173	15,418	(10,027)	(1,008)	13,927	30,546	25,572	29,331
Community services	13,903	131	11,758	4,521	775	6,360	37,448	34,226	38,513
Corporate administration	11,020	507	7,952	(2,891)	170	708	17,466	15,587	13,771
Development, engineering, sustainability	5,870	142	845	(142)	(1,302)	70	5,483	5,596	6,333
Protective services-Bylaws	2,097	15	984	211	93	57	3,457	2,945	3,407
Protective services-Fire	18,108	180	1,176	282	220	183	20,149	19,714	19,677
Protective services-Police	4,376	37	25,480	118	-	98	30,109	31,706	28,818
Public transit	89	-	17,656	207	-	23	17,975	17,913	17,416
Utilities-Sewer	1,800	18	4,301	2,255	666	2,585	11,625	10,378	9,738
Utilities-Solid waste	2,747	10	5,298	2,752	-	259	11,066	13,313	11,125
Utilities-Water	3,116	42	4,457	2,346	640	4,747	15,348	15,381	14,748
Kamloops Airport	-	-	58	-	366	1,861	2,285	2,410	2,244
Venture Kamloops	-	-	703	-	-	7	710	716	675
	\$ 75,591	\$ 1,255	\$ 96,232	\$ (213)	\$ 620	\$ 30,953	\$ 204,438	\$ 196,051	\$ 196,506
2019 Fiscal Plan expenses	74,867	1,515	89,459	33	1,092	29,085			
2018 total expenses	73,082	1,344	91,663	(415)	1,376	30,119			

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

17. Operating transfers by segment

2019 actual transfers with 2018 actual transfer comparables

	Transfer to (from) reserves	Transfer to (from) other funds	Transfer to (from) current funds	Transfer to (from) capital equity	2019 total transfers	2018 total transfers
Cemetery	\$ -	\$ 22	\$ -	\$ (102)	\$ (80)	\$ 5
Civic operations	-	2,181	-	(18,022)	(15,841)	(14,915)
Community services	209	275	-	(8,386)	(7,902)	(8,575)
Corporate administration	11,929	(4,125)	-	(778)	7,026	7,451
Development, engineering, sustainability	125	460	-	(237)	348	(622)
Protective services-Bylaws	248	272	-	(57)	463	83
Protective services-Fire	12	800	-	(288)	524	398
Protective services-Police	(279)	60	-	(98)	(317)	(736)
Public transit	-	-	-	(25)	(25)	(22)
Utilities-Sewer	1,037	-	-	(3,069)	(2,032)	(2,900)
Utilities-Solid waste	2,869	-	-	(568)	2,301	1,755
Utilities-Water	4,195	850	-	(5,425)	(380)	(4,560)
Kamloops Airport	261	-	-	697	958	471
Venture Kamloops	(30)	-	-	(7)	(37)	(670)
Non-operating	(18,385)	(825)	(19,428)	80,614	41,976	54,700
	\$ 2,191	\$ (30)	\$ (19,428)	\$ 44,249	\$ 26,982	\$ 31,863
2018 total transfers	(1,588)	4,518	1,605	26,873		

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

18. Taxation

	Fiscal Plan	2019	2018
Property taxes	\$ 111,883	\$ 111,794	\$ 105,857
Special assessments	795	878	784
Utilities	1,562	1,564	1,466
GILTs	2,458	2,582	2,522
	<u>\$ 116,698</u>	<u>\$ 116,818</u>	<u>\$ 110,629</u>
Collections for other taxing authorities			
Province of British Columbia - school taxes	\$ 40,222	\$ 38,625	\$ 38,236
Thompson Regional Hospital District	7,968	9,600	9,229
Thompson-Nicola Regional District	6,233	6,472	6,393
British Columbia Assessment Authority	1,046	910	910
	<u>55,469</u>	<u>55,607</u>	<u>54,768</u>
Other taxing authorities	<u>(55,469)</u>	<u>(55,607)</u>	<u>(54,768)</u>
	<u>\$ 116,698</u>	<u>\$ 116,818</u>	<u>\$ 110,629</u>

19. Government transfers

	Fiscal Plan	2019	2018
General fund			
Federal government			
Policing	\$ 2,667	\$ 2,481	\$ 2,417
Community Works Fund	3,667	7,696	3,841
Provincial government			
Transit	7,395	7,485	7,215
Gaming revenue	2,700	2,752	2,615
Victims assistance	75	85	90
Traffic fines	900	1,071	990
Capital infrastructure	-	1,326	3,227
Other	1,354	1,396	1,555
	<u>18,758</u>	<u>24,292</u>	<u>21,950</u>
Water fund			
Federal government			
Capital infrastructure	-	-	1,088
Sewer fund			
Provincial government			
Capital infrastructure	-	32	179
Kamloops Airport Authority Society			
Federal government			
Government transfers	428	225	17
Venture Kamloops Business Development Society			
Provincial government			
Government transfers	-	-	2
	<u>\$ 19,186</u>	<u>\$ 24,549</u>	<u>\$ 23,236</u>

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

20. Commitments and Contingencies

- (a) The City of Kamloops has entered into various agreements and contracts for services and construction for periods ranging from one to five years.
- (b) The City of Kamloops, as a member of the Thompson Nicola Regional District, is liable for its proportion of any operating deficits or long-term debt related to functions in which it participates.
- (c) The City of Kamloops is a participant in the Municipal Insurance Association of British Columbia. Should the Association pay out claims in excess of premiums received, it is possible the City, along with other participants, would be required to contribute towards the deficit.
- (d) The City of Kamloops and its employees contribute to the Municipal Pension Plan (a jointly trustee pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of the assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits provided are based on a formula. As of December 31, 2019, the plan has about 205,000 active members and approximately 101,000 retired members. Active members include approximately 40,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of the plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any unfunded actuarial liability.

The most recent actuarial valuation for the Municipal Pension Plan as at December 31, 2018 indicated a \$2,866 million funding surplus for basic pension benefits on a going concern basis.

The City of Kamloops paid \$6.348 million (2018 - \$6.100 million) for employer contributions while employees contributed \$5.292 million (2018 - \$5.129 million) to the plan in fiscal 2019.

The next valuation will be as at December 31, 2021 with results available in 2022.

Employers participating in the plan record their pension expense as the amount of employer contributions made during the year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to the individual employers participating in the Plan.

- (e) From time to time the City of Kamloops is brought forth as defendant in various lawsuits. The City reviews its exposure to any potential litigation for which it would not be covered by insurance and assesses whether a successful claim against the City would materially affect the consolidated financial statements of the City. The City reserves a portion of its operating surplus for future payment of insurance deductibles and payment of claims for which it would not be covered by insurance. The City is currently not aware of any claims brought against it that if not defended successfully would result in a material change to the consolidated financial statements of the City.
- (f) The City issues certain of its debt instruments through the Municipal Finance Authority. As a condition of these borrowings and as required by legislation, a debt reserve fund is to be established in the amount of one-half the average instalment of principal and interest as set out in the agreement(s) entered into. The reserve is funded in part by cash, being the withholding of 1% of the total issue proceeds, and the remainder being funded by a demand note whereby the City may be required to loan certain amounts to the Municipal Finance Authority. These demand notes are contingent in nature and are not reflected in the accounts of the City.

	Cash deposits	Contingent demand notes	2019	2018
General fund	\$ 1,154	\$ 2,402	\$ 3,556	\$ 3,530
Water utility fund	473	1,049	1,522	1,511
Sewer utility fund	329	1,027	1,356	1,349
	<u>\$ 1,956</u>	<u>\$ 4,478</u>	<u>\$ 6,434</u>	<u>\$ 6,390</u>

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

20. Commitments and Contingencies (continued)

- (g) The Kamloops Airport Authority Society has entered into a lease agreement with Kamloops Airport Ltd. for a forty-five year term ending August 27, 2042. The lease provides for the option to extend the term for a further 20 years.

21. Trust Funds

The City operates the cemeteries and maintains a cemetery perpetual care fund in accordance with the Cremation, Interment and Funeral Services Act. In accordance with PSAS guidelines, the Cemetery Perpetual Care Trust Fund is excluded from the City's consolidated financial statements.

	2019	2018
Financial assets		
Cash and short-term investments	\$ 2,003	\$ 1,989
Accounts receivable	21	13
	<u>\$ 2,024</u>	<u>\$ 2,002</u>
Accumulated surplus		
Balance, beginning of the year	\$ 2,002	\$ 1,929
Care fund contributions	22	73
Interest earned	37	39
Contribution to cemetery operations	<u>(37)</u>	<u>(39)</u>
Balance, end of the year	<u><u>\$ 2,024</u></u>	<u><u>\$ 2,002</u></u>

City of Kamloops
Notes to the Consolidated Financial Statements
December 31, 2019

22. Fiscal Plan

The Financial Plan By-law adopted by Council at the time of adoption of the Annual Taxation By-law did not anticipate amortization expense. In addition, some expenses that were classified as capital expenses did not represent new assets or extend the life or service capacity or improve the quality of an existing asset and, therefore, must be added to the operating expenses. These expenses are added to the Financial Plan and presented as the fiscal plan in these Financial Statements as follows:

	Financial Plan Bylaw	Amortization and expenses not capitalized	Kamloops Airport & Venture Kamloops	Fiscal Plan		Financial Plan Bylaw	Amortization and expenses not capitalized	Kamloops Airport & Venture Kamloops	Fiscal Plan
Revenue					Annual surplus carry fwd	\$	\$ (29,085)	\$ (471)	\$
Taxation	\$116,698	\$ -	\$ -	\$116,698	Debt principal repayment	-	-	-	-
Developer contributed assets	88	-	-	88	Debt acquired	-	-	-	-
Fees, rates and sales of service	63,822	-	2,167	65,989	Transf (to)/fr reserves	-	-	-	-
Government transfers	18,758	-	428	19,186	Transf (to)/fr current funds	-	-	471	471
Investment income	5,688	-	60	5,748	Transf (to)/fr capital equity	-	29,085	-	29,085
Gain (Loss) capital asset disposal	50	-	-	50					
	205,104	-	2,655	207,759		\$ 41,264	\$ -	\$ -	\$ 41,264
Expenses									
Cemetery	526	68	-	594					
Civic operations	11,645	13,927	-	25,572					
Community services	27,866	6,360	-	34,226					
Corporate administration	14,879	708	-	15,587					
Development, engineering, sustainability	5,526	70	-	5,596					
Protective services-Bylaws	2,888	57	-	2,945					
Protective services-Fire	19,531	183	-	19,714					
Protective services-Police	31,608	98	-	31,706					
Public transit	17,890	23	-	17,913					
Utilities-Solid waste	10,119	259	-	10,378					
Utilities-Sewer	10,728	2,585	-	13,313					
Utilities-Water	10,634	4,747	-	15,381					
Kamloops Airport	-	-	2,410	2,410					
Venture Kamloops	-	-	716	716					
	163,840	29,085	3,126	196,051					
Annual surplus	\$ 41,264	\$ (29,085)	\$ (471)	\$ 11,708					

23. Comparative Figures

The comparative figures have been reclassified to conform with the financial statement format adopted in the current year.

Statistical Reports

For the year ended December 31, 2019

City of Kamloops, British Columbia, Canada
Prepared by: City of Kamloops, Corporate Services

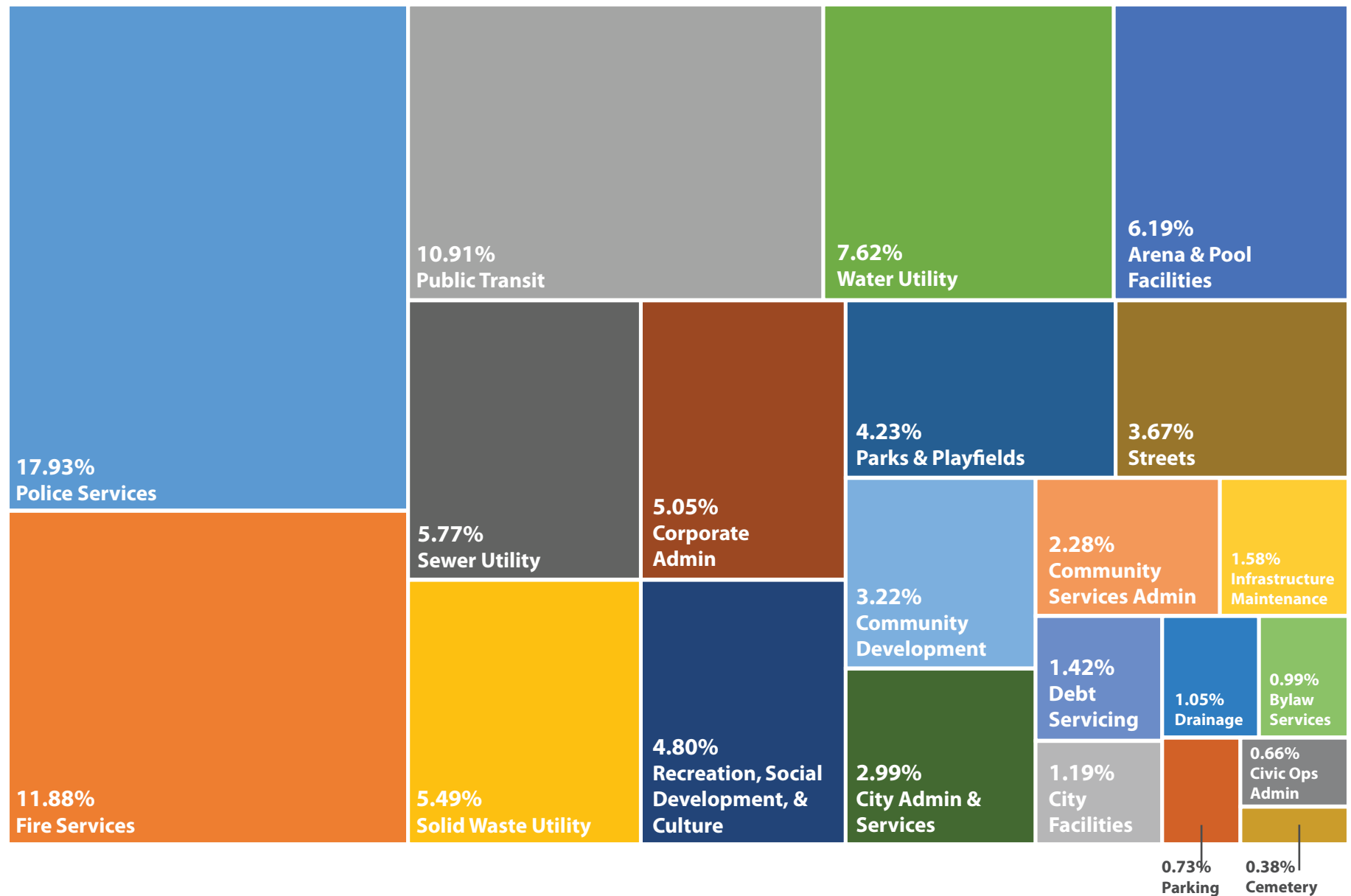




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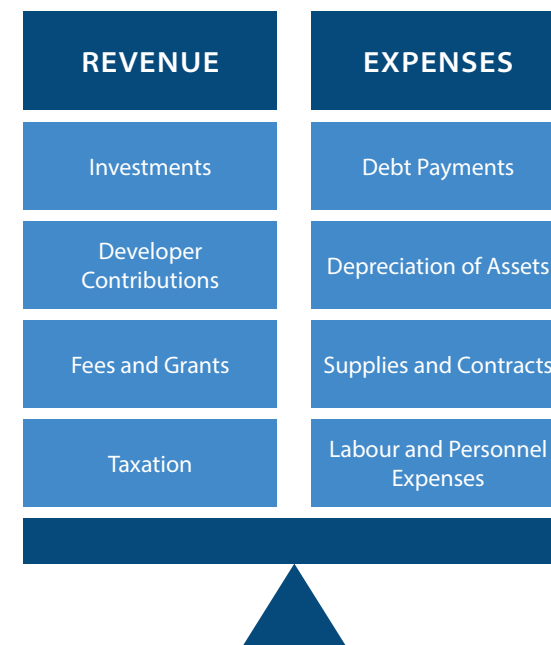
Where the Money Went



CONSOLIDATED REVENUE AND EXPENSES

STATISTICAL REPORTS

(in thousands of dollars)	2015	2016	2017	2018	2019
Revenue by Source					
Taxation	\$100,774	\$104,437	\$108,211	\$110,629	\$116,818
Fees, Rates, and Sales of Service	56,841	61,295	66,323	67,700	73,966
Developer Contributed Assets	16,077	25,050	31,657	21,075	9,477
Government Transfers	21,774	20,131	24,609	23,236	24,549
Investment Income	5,050	4,659	5,340	5,877	6,084
Gain (loss) Capital Asset Disposal	(1,319)	27	3,819	(143)	526
	\$199,197	\$215,599	\$239,959	\$228,374	\$231,420
Expenses by Function					
Cemetery	\$670	\$677	\$678	\$710	\$771
Civic Operations	25,340	25,043	24,316	29,331	30,546
Community Services	35,740	36,123	36,878	38,513	37,448
Corporate Administration	13,119	13,126	12,794	13,771	17,466
Development, Engineering, and Sustainability	4,866	5,769	6,904	6,333	5,483
Protective Services-Bylaws	3,577	3,685	3,276	3,407	3,457
Protective Services-Fire	19,572	17,754	20,165	19,677	20,149
Protective Services-Police	23,340	24,790	27,421	28,818	30,109
Public Transit	16,494	17,331	17,068	17,416	17,975
Utilities-Sewer	8,628	10,141	11,220	11,125	11,625
Utilities-Solid Waste	8,059	10,305	10,055	9,738	11,066
Utilities-Water	15,600	15,168	14,590	14,748	15,348
Kamloops Airport	2,142	2,240	2,231	2,244	2,285
Venture Kamloops	768	650	639	675	710
	\$177,915	\$182,803	\$188,235	\$196,506	\$204,438
Expenses by Source					
Salaries, Wages, and Benefits	\$69,026	\$68,453	\$71,309	\$73,080	\$75,591
Personnel Expenses	1,103	1,125	1,162	1,344	1,255
Supplies, Contracts, Other Services	78,499	83,092	85,021	91,007	96,232
Cross Functional Services	(630)	(650)	(617)	(421)	(213)
Debt Servicing and Capital Costs	2,553	2,776	2,160	1,377	620
Amortization	27,364	28,006	29,200	30,119	30,953
	\$177,915	\$182,802	\$188,235	\$196,506	\$204,438



Source: City of Kamloops, Financial Services Division

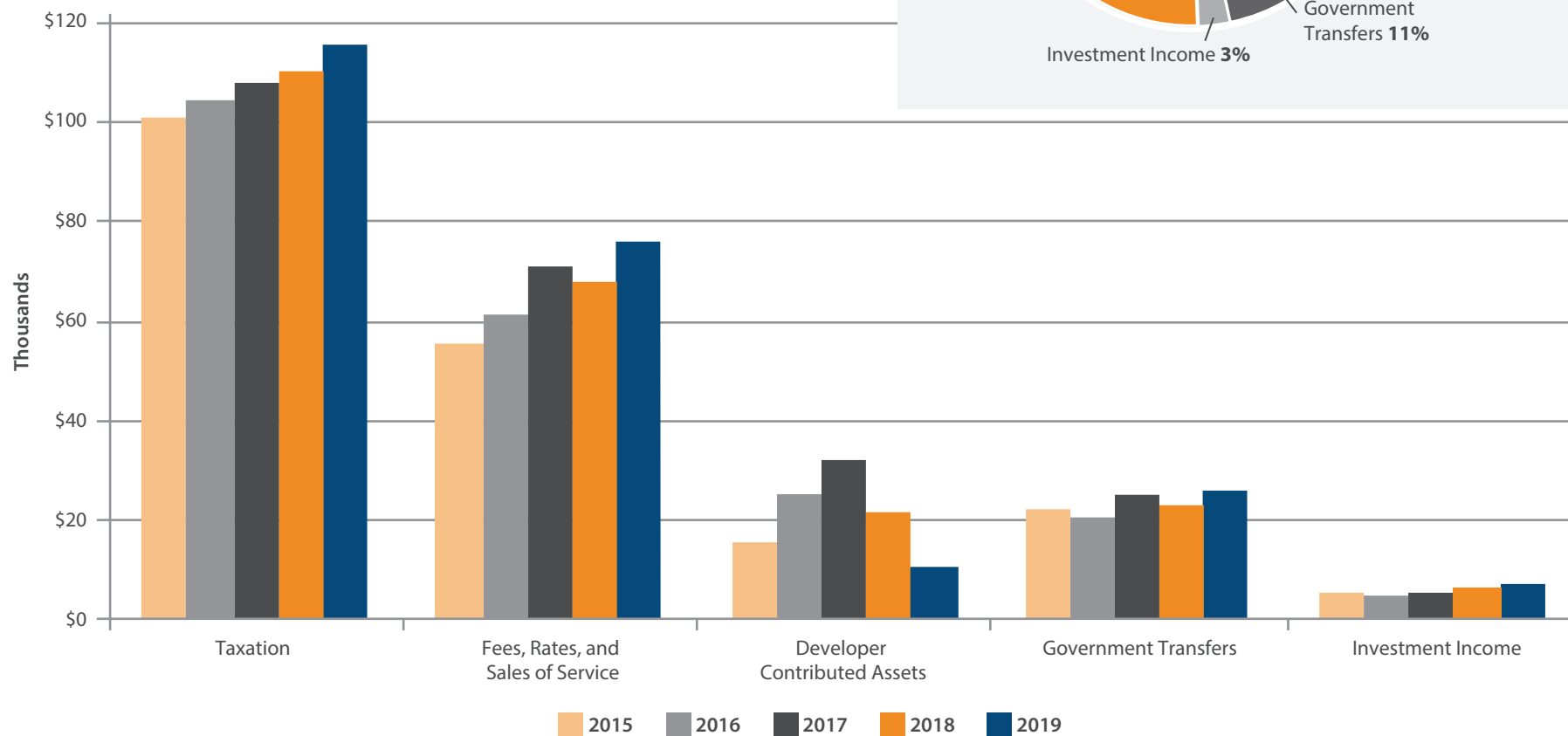
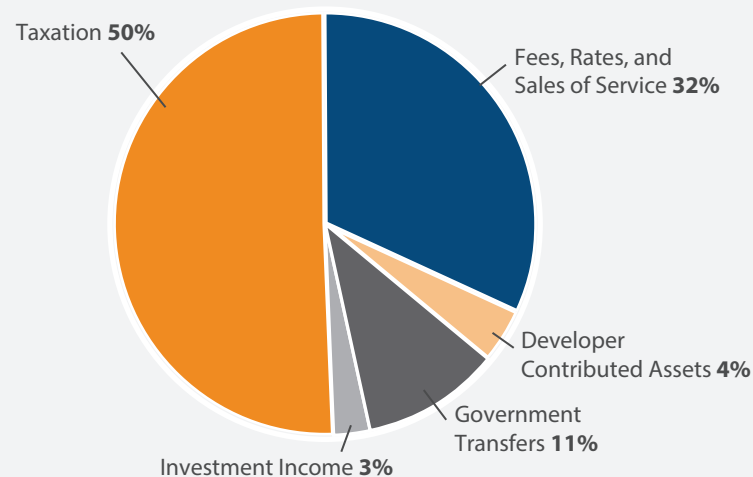
FIVE-YEAR CONSOLIDATED REVENUE BY SOURCE

(in thousands of dollars)	2015	2016	2017	2018	2019
Taxation	\$100,774	\$104,437	\$108,211	\$110,629	\$116,818
Fees, Rates, and Sales of Service	55,522	61,322	70,142	67,557	74,492
Developer Contributed Assets	16,077	25,050	31,657	21,075	9,477
Government Transfers	21,774	20,131	24,609	23,236	24,549
Investment Income	5,050	4,659	5,340	5,877	6,084
	\$199,197	\$215,599	\$239,959	\$228,374	\$231,420

Note: Gain (loss) from capital asset disposal offset against fees, rates, and sales of services.

Source: City of Kamloops, Financial Services Division

2019 CONSOLIDATED REVENUE BY SOURCE

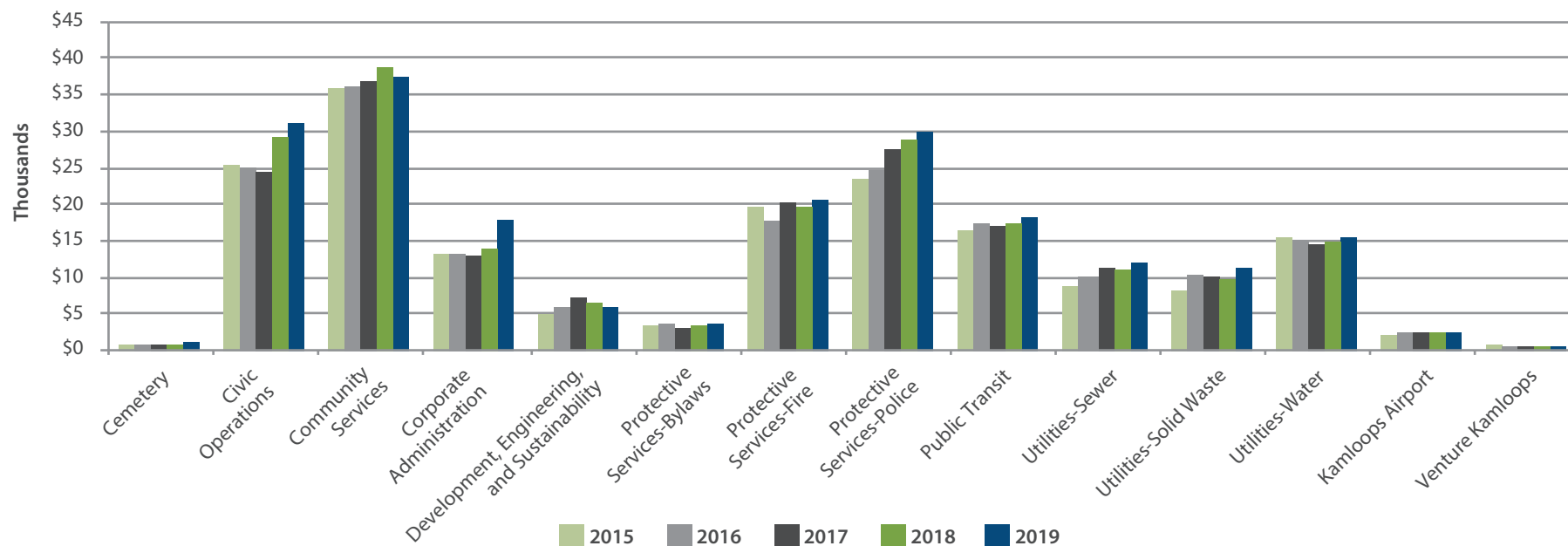
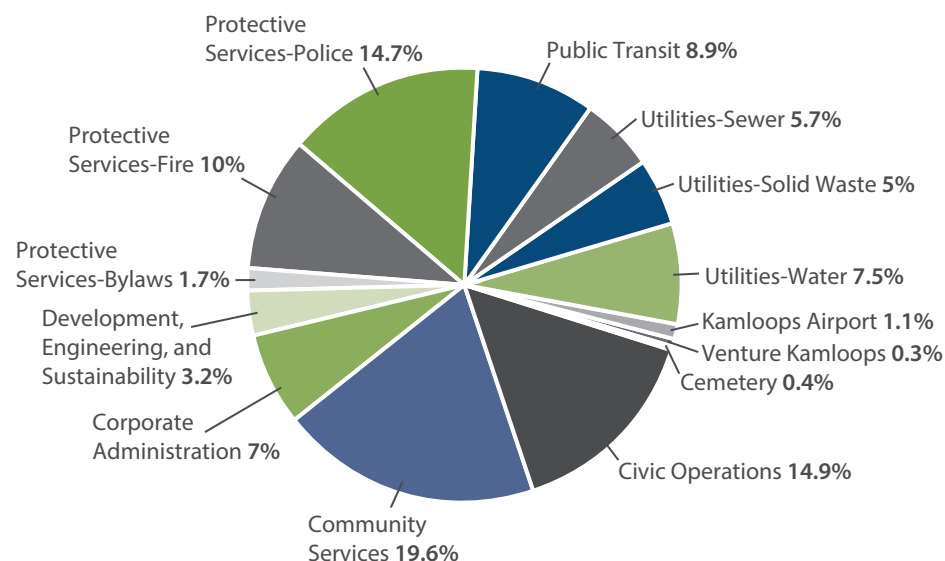


FIVE-YEAR CONSOLIDATED EXPENSES BY FUNCTION

(in thousands of dollars)	2015	2016	2017	2018	2019
Cemetery	\$670	\$677	\$678	\$710	\$771
Civic Operations	25,340	25,043	24,316	29,331	30,546
Community Services	35,740	36,123	36,878	38,513	37,448
Corporate Administration	13,119	13,126	12,794	13,771	17,466
Development, Engineering, and Sustainability	4,866	5,769	6,904	6,333	5,483
Protective Services-Bylaws	3,577	3,685	3,276	3,407	3,457
Protective Services-Fire	19,572	17,754	20,165	19,677	20,149
Protective Services-Police	23,340	24,790	27,421	28,818	30,109
Public Transit	16,494	17,331	17,068	17,416	17,975
Utilities-Sewer	8,628	10,141	11,220	11,125	11,625
Utilities-Solid Waste	8,059	10,305	10,055	9,738	11,066
Utilities-Water	15,600	15,168	14,590	14,748	15,348
Kamloops Airport	2,142	2,240	2,231	2,244	2,285
Venture Kamloops	768	650	639	675	710
	\$177,915	\$182,803	\$188,235	\$196,506	\$204,438

Source: City of Kamloops, Financial Services Division

2019 CONSOLIDATED EXPENSES BY FUNCTION

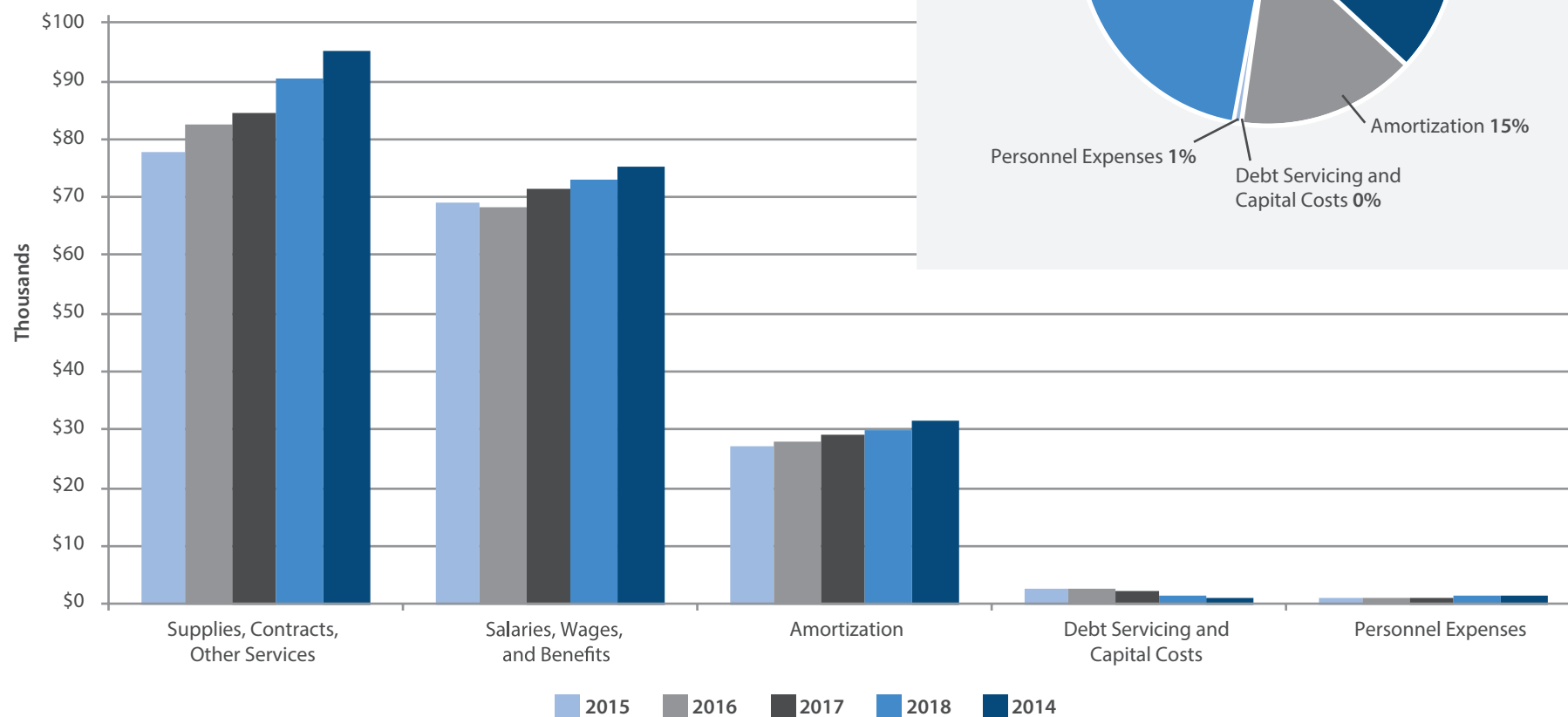


FIVE-YEAR CONSOLIDATED EXPENSES BY SOURCE

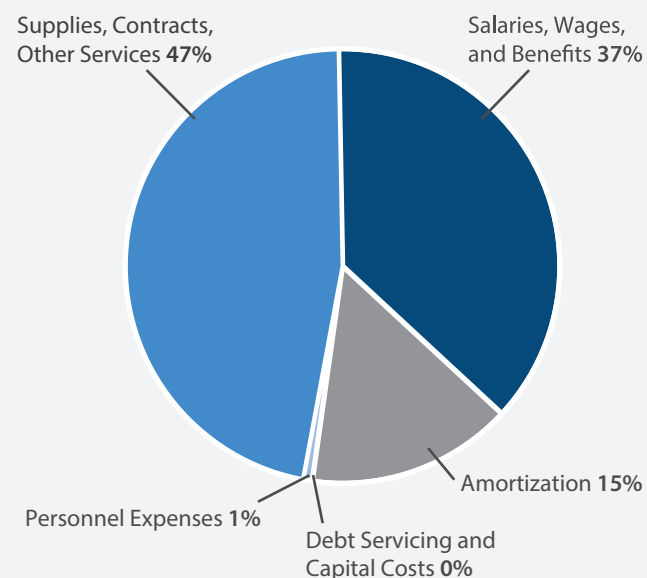
(in thousands of dollars)	2015	2016	2017	2018	2019
Supplies, Contracts, Other Services	\$77,869	\$82,442	\$84,404	\$90,586	\$96,019
Salaries, Wages, and Benefits	69,026	68,453	71,309	73,080	75,591
Amortization	27,364	28,006	29,200	30,119	30,953
Debt Servicing and Capital Costs	2,553	2,776	2,160	1,377	620
Personnel Expenses	1,103	1,125	1,162	1,344	1,255
	\$177,915	\$182,802	\$188,235	\$196,506	\$204,438

Note cross functional services netted against supplies, contracts, and other services.

Source: City of Kamloops, Financial Services Division



2019 CONSOLIDATED EXPENSES BY SOURCE



FIVE-YEAR ANNUAL SURPLUS

(in thousands of dollars)	2015	2016	2017	2018	2019
Annual Surplus	\$22,601	\$32,770	\$51,724	\$31,865	\$26,982

FIVE-YEAR ACCUMULATED SURPLUS

(in thousands of dollars)	2015	2016	2017	2018	2019
Capital Equity	\$1,004,000	\$1,035,539	\$1,081,948	\$1,110,196	1,127,976
Reserves for Capital Purposes	71,818	72,746	70,232	65,897	76,917
Reserves for Operating Purposes	19,790	20,752	20,506	21,044	23,956
Current Funds	19,920	19,259	27,336	34,751	30,021
Accumulated Surplus	\$1,115,528	\$1,148,296	\$1,200,022	\$1,231,888	\$1,258,870

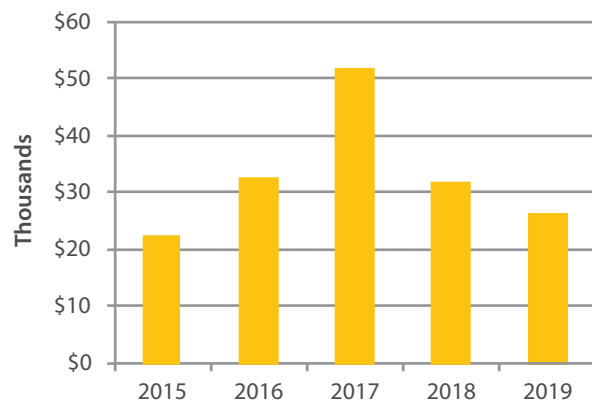
(in thousands of dollars)	2015	2016	2017	2018	2019
General Fund	\$831,459	\$860,413	\$894,623	\$915,559	\$926,508
Water Fund	102,711	104,612	112,957	118,376	112,669
Sewer Fund	87,465	87,727	91,347	98,365	106,668
Statutory Reserves	37,413	37,326	41,079	39,115	41,631
Kamloops Airport	56,409	58,114	59,832	60,303	61,261
Venture Kamloops	71	104	184	170	133
Accumulated Surplus	\$1,115,528	\$1,148,296	\$1,200,022	\$1,231,888	1,258,870

Source: City of Kamloops, Financial Services Division

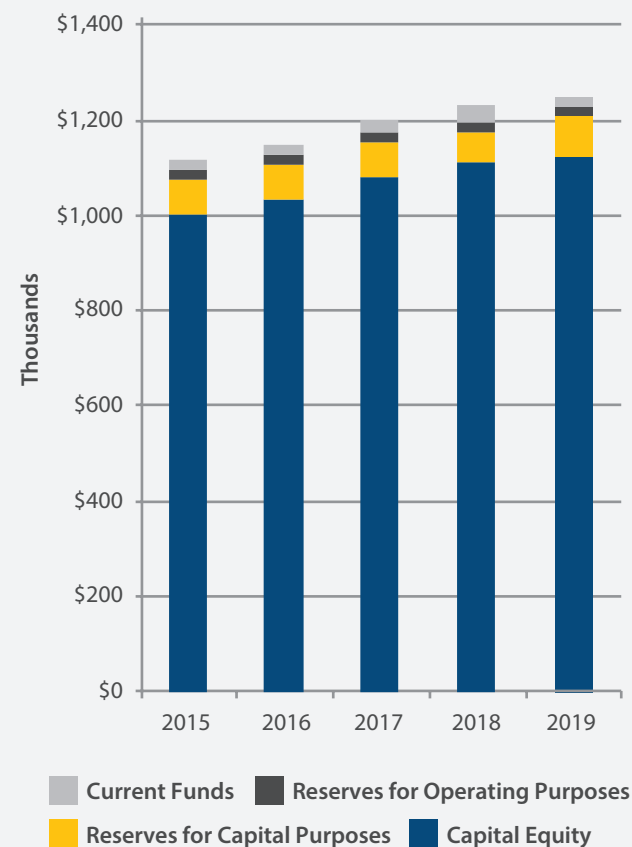
DID YOU KNOW?

The annual surplus measures whether a city has maintained its net assets in a year. An annual surplus in the year shows that revenues raised in the year were sufficient to cover the year's cost.

FIVE-YEAR ANNUAL SURPLUS



FIVE-YEAR ACCUMULATED SURPLUS



DID YOU KNOW?

The accumulated surplus represents the City's net economic resources. An accumulated surplus is that amount by which all assets exceed all liabilities. An accumulated surplus indicates that the City has net resources that can be used to provide future services.

PROPERTY TAX LEVIES

	2015	2016	2017	2018	2019
City of Kamloops	\$100,774,085	\$104,363,436	\$108,210,578	\$110,629,123	\$116,818,139
School Taxes	40,326,518	39,779,106	38,219,258	38,235,657	38,624,823
Thompson Regional Hospital District	7,785,208	7,901,575	9,161,729	9,229,445	9,599,811
Thompson-Nicola Regional District	6,102,002	6,169,692	6,280,266	6,392,934	6,472,271
British Columbia Assessment Authority	1,085,731	1,036,238	916,996	910,483	909,832
	\$156,073,544	\$159,250,047	\$162,788,827	\$165,397,642	\$172,424,876

Source: City of Kamloops, Financial Services Division - FS Taxation Note

PROPERTY TAX COLLECTIONS

	2015	2016	2017	2018	2019
Current Taxes Levied*	\$153,379,779	\$156,702,763	\$160,222,552	\$162,696,652	\$169,842,960
Current Taxes Collected	150,115,886	153,342,449	157,825,234	160,703,692	167,386,332
Current Taxes Receivable as at December 31	3,263,893	3,360,314	2,397,318	1,993,233	2,281,719
% of Current Taxes Collected	97.87%	97.86%	98.50%	98.78%	98.55%

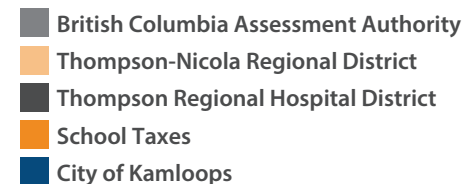
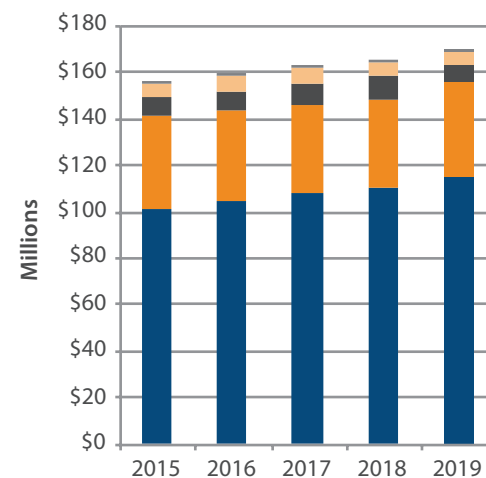
*Includes collections for other authorities and penalties.

ASSESSED VALUES FOR GENERAL MUNICIPAL PURPOSES

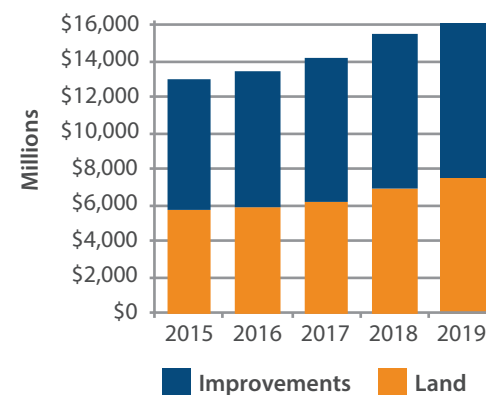
	2015	2016	2017	2018	2019
Land	\$5,720,583,168	\$5,851,134,449	\$6,195,731,806	\$6,916,178,710	\$7,572,906,176
Improvements	7,327,005,642	7,600,762,235	8,015,195,939	8,648,833,558	9,268,216,416
	\$13,047,588,810	\$13,451,896,684	\$14,210,927,745	\$15,565,012,268	\$16,841,122,592

Source: City of Kamloops Financial Services Division and BC Assessment

PROPERTY TAX LEVIES



ASSESSED VALUES FOR GENERAL MUNICIPAL PURPOSES



2019 PRINCIPAL CORPORATE TAXPAYERS

Registered Owner	Primary Property	% of Overall Municipal Taxes Levied
Domtar Inc	Pulp/paper Mill	4.70%
Aberdeen Kamloops Mall Ltd	Shopping Centre	1.43%
Trans Mountain Pipeline	Pipelines	0.98%
Calloway Reit (Kamloops) Inc	Shopping Centre	0.83%
S R V Developments Ltd	Shopping Centre	0.65%
Summit Shopping Centre Ltd	Shopping Centre	0.65%
Kamloops Airport Authority Society	Airport	0.67%
Whiterock 350-450 Lansdowne Street Kamloops Inc	Shopping Centre	0.56%
Loblaw Properties West Inc	Warehouse Food Store	0.52%
Costco Wholesale Corp	Shopping Centre	0.49%

Includes general municipal property tax values; does not include special levies, utilities, or taxes levied by other taxing authorities. Based on largest individual corporate folio. Taxes levied based on a percentage of total municipal taxes.

Source: City of Kamloops Financial Services Division

FIVE-YEAR NET FINANCIAL ASSETS (NET DEBT)

	2015	2016	2017	2018	2019
Net Financial Assets (Debt)	(\$15,361,000)	(\$12,804,000)	\$1,247,000	\$12,537,000	\$24,703,000

FIVE-YEAR ACQUISITION OF TANGIBLE CAPITAL ASSETS

	2015	2016	2017	2018	2019
City-Funded Tangible Capital Assets	\$47,115,407	\$46,007,246	\$41,597,000	\$31,683,000	\$40,127,000
Developer and Other Contributed Tangible Capital Assets	7,821,792	13,236,166	25,588,000	18,889,000	6,594,000
	\$54,937,199	\$59,243,412	\$67,185,000	\$50,572,000	\$46,721,000

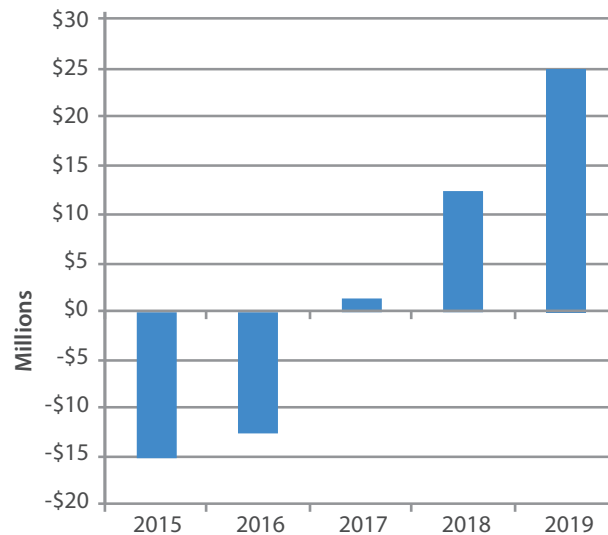
Source: City of Kamloops, Financial Services Division

DID YOU KNOW?

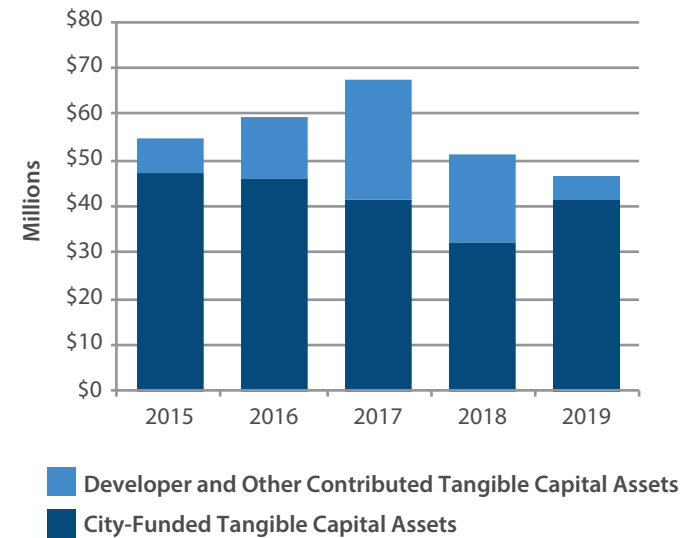
Tangible capital assets include land, buildings, equipment, computing networks, roads, sidewalks, lighting, water, sewer, and drainage infrastructure. The City's capital assets also include the Kamloops Airport facilities and equipment.

The net financial assets (net debt) is an indicator that provides a measure of the future revenues required to pay for past transactions and events. It is calculated as the difference between financial assets and liabilities. It provides an indication of the affordability of additional spending.

FIVE-YEAR NET FINANCIAL ASSETS (NET DEBT)



FIVE-YEAR SUMMARY- ACQUISITION OF TANGIBLE CAPITAL ASSETS

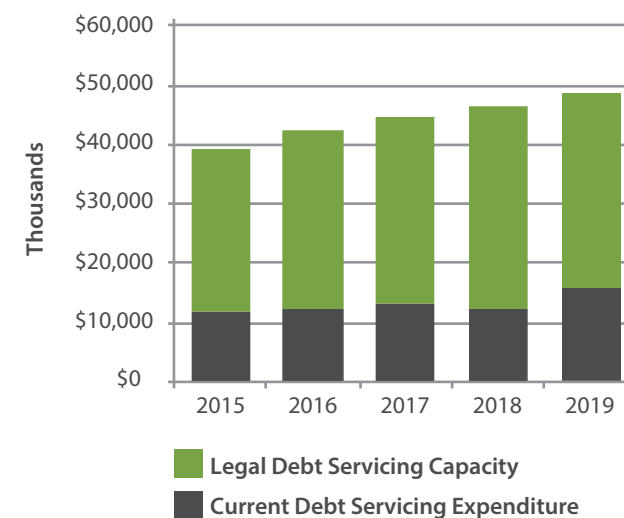


LEGAL DEBT SERVICING LIMIT

	2015	2016	2017	2018	2019
Current Debt Servicing Expenditure	\$11,706,106	\$12,527,166	\$13,232,928	\$12,091,164	\$16,956,552
Legal Debt Servicing Capacity	28,718,283	29,730,528	31,357,837	33,522,241	32,035,484
Legal Debt Servicing Limit	\$38,252,017	\$39,775,405	\$44,590,765	\$45,613,405	\$48,992,036

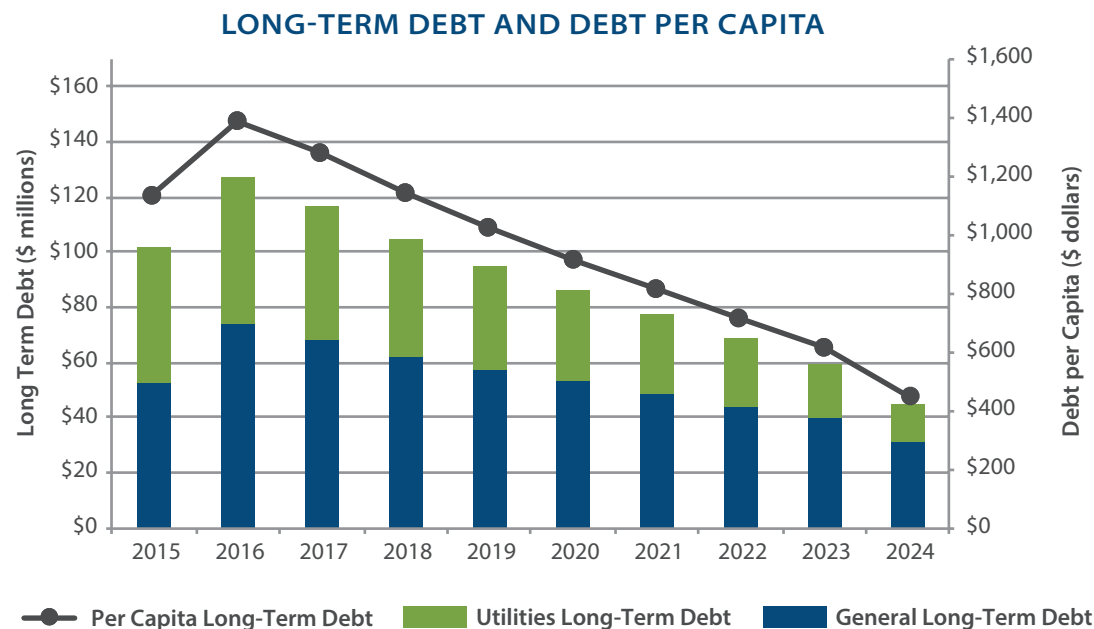
Source: City of Kamloops, Financial Services Division and from the LGDE forms B3

LEGAL DEBT SERVINGS LIMITS



DID YOU KNOW?

The per capita debt for Kamloops is low even though the City provides services and infrastructure for all of its residents and some of the surrounding areas, unlike other municipalities, which can share major infrastructure costs with neighbouring communities.



LONG-TERM DEBT

	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
General Long-Term Debt	\$53,430,046	\$74,529,984	\$69,228,000	\$63,353,103	\$58,312,999	\$54,112,067	\$49,473,977	\$44,712,627	\$39,367,056	\$31,381,154
Utilities Long-Term Debt	47,871,970	51,809,249	46,761,000	41,183,141	36,358,048	32,098,548	27,722,242	23,666,399	20,186,200	12,793,614
	\$101,302,016	\$126,339,233	\$115,989,000	\$104,536,244	\$94,671,047	\$86,210,615	\$77,196,219	\$68,379,026	\$59,553,256	\$44,174,767

POPULATION AND PER CAPITA LONG-TERM DEBT CALCULATION

	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Population Estimates	89,026	90,170	91,330	92,242	93,428	94,629	95,846	97,078	98,326	99,591
Per Capita Long-Term Debt	1,138	1,401	1,270	1,133	1,013	911	805	704	606	444

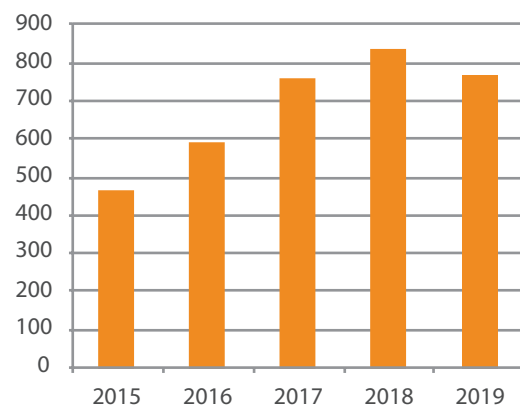
Source: City of Kamloops, Financial Services Division and from the LGDE forms B3

NEW CONSTRUCTION AND BUSINESS LICENCES

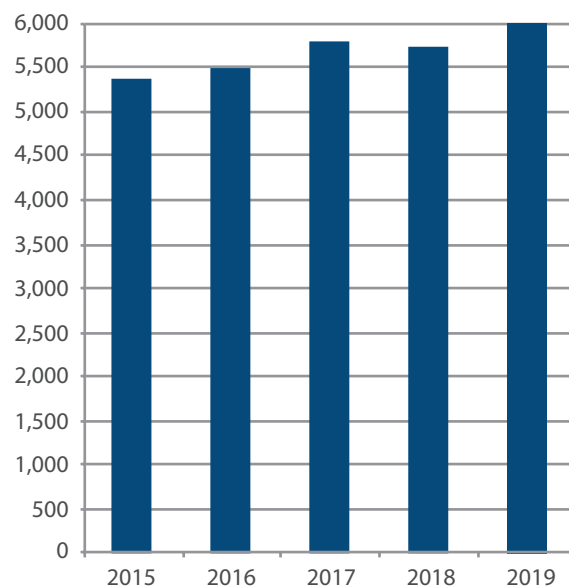
	2015	2016	2017	2018	2019
New Housing Starts	463	589	758	837	766
Number of Building Permits Issued	1,701	1,633	1,745	1,527	1,439
Value of Building Permits Issued	\$179,365,617	\$157,735,105	\$224,128,827	\$285,028,001	\$288,271,607
Number of Business Licences Issued	5,363	5,510	5,796	5,750	5,983

Source: City of Kamloops, Development, Engineering, and Sustainability Department

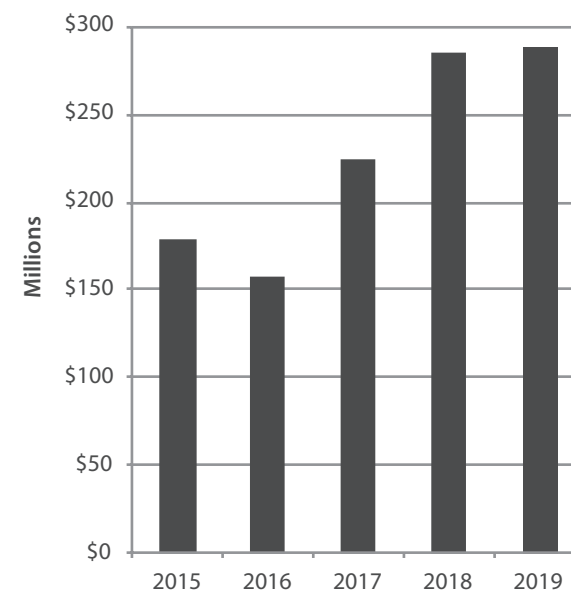
NEW HOUSING STARTS



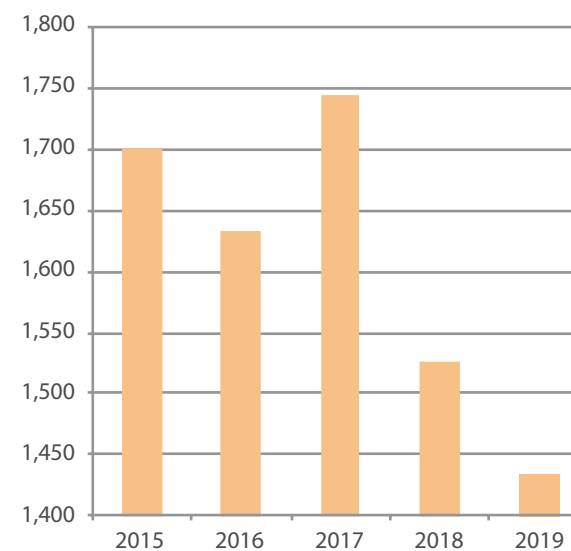
NUMBER OF BUSINESS LICENCES ISSUED



VALUE OF BUILDING PERMITS ISSUED



NUMBER OF BUILDING PERMITS ISSUED



Development and Engineering Services Application Summary

STATISTICAL REPORTS

APPLICATION PROCESSING TIMES						
		2015	2016	2017	2018	2019
Activity	Target	Annual Average				
Building Permits						
Residential Building Permit	3 weeks	2.1 weeks	2.5 weeks	3.5 weeks	4.2 weeks	5.3 weeks
Commercial/Multi-Family Building Permit	4-6 weeks	3.8 weeks	2.9 weeks	5.2 weeks	7.5 weeks	9.5 weeks
Engineering Development Referrals						
Planning Permit Review	3 weeks	3.2 weeks	2.4 weeks	3.2 weeks	2.8 weeks	2.6 weeks
Commercial Building Permit Review	3 weeks	2 weeks	2.4 weeks	3.2 weeks	3.4 weeks	3 weeks
Engineering Drawing Review (Subdivision/ Development)	4 weeks	4.6 weeks	5 weeks	3 weeks	5.6 weeks	5.7 weeks
Subdivision Preliminary	4 weeks	3.8 weeks	3.8 weeks	4.4 weeks	3.2 weeks	4.2 weeks
Subdivision Final	2 weeks	1 week	1 week	1.2 weeks	1.2 weeks	1.4 weeks

APPLICATION SUMMARY - ANNUAL TOTALS										
Activity	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Rezoning Applications	35	31	35	20	23	38	28	26	33	38
Development Variance Applications	24	27	23	13	15	20	33	20	24	32
Development Permit Applications	31	48	41	42	42	32	36	54	41	59
Board of Variance Applications	4	5	2	3	4	2	1	0	2	0
Preliminary Proposals	1	1	5	4	1	7	3	0	0	0
Inter-Government Referrals	4	1	4	2	1	5	2	0	1	1
Liquor Licence Applications	12	12	9	4	4	13	3	14	7	22
ALR Application	1	3	0	3	2	3	1	3	1	1
Temporary Use Permits	5	10	2	1	1	4	2	1	2	0
Land Use Contract Applications	0	0	0	1	0	0	0	0	0	0
Sign Permit Applications	108	142	103	126	95	65	80	77	75	93
Subtotal	225	280	224	219	188	189	189	195	186	246
Zoning Information Requests	41	64	67	85	81	60	53	105	47	45
New Businesses	819	788	621	657	598	583	573	654	609	619
Total Business Licences	5,421	5,512	5,347	5,343	5,363	5,363	5,510	5,796	5,750	5,999
Subdivision Applications	59	37	44	43	39	46	35	65	53	51
Fee Simple Lots Created	185	193	119	82	168	89	243	128	140	99
Strata Lots Created	142	178	170	129	38	63	102	53	95	165
Total New Lots Created	327	371	289	211	206	152	345	181	235	264

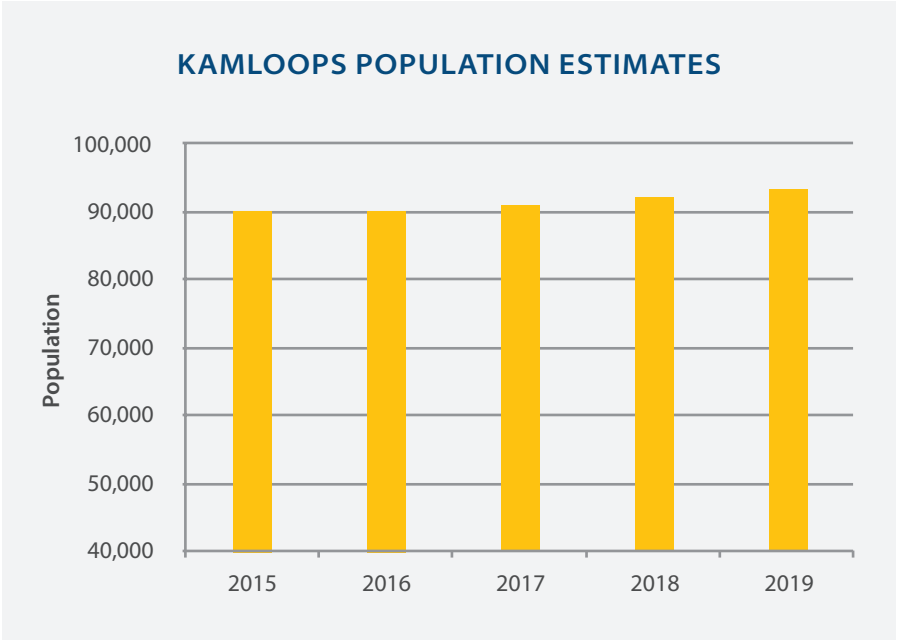
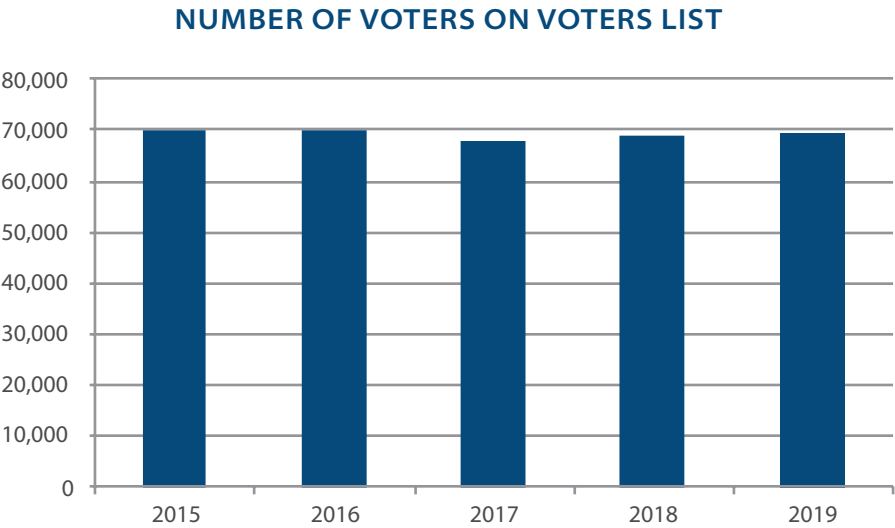
Source: City of Kamloops, Development, Engineering, and Sustainability Department

KAMLOOPS POPULATION ESTIMATES										
	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Population Estimates	90,170	90,280	91,071	92,242	93,428	94,629	95,846	97,078	98,326	99,591

Source: City of Kamloops, Development, Engineering, and Sustainability Department and 2006 and 2011 Canada Census

NUMBER OF VOTERS ON VOTERS LIST				
2015	2016	2017	2018	2019
69,745	69,745	68,085	68,785	69,568

Source: City of Kamloops, Corporate Services Department



Permissive Tax Exemptions - 2019

Every year, the City of Kamloops receives applications from non-profit organizations that own land and qualify for tax exemption under the requirements of provincial legislation. In 2019, the following non-profit organizations qualified:

STATISTICAL REPORTS

REGISTERED OWNERS	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only	REGISTERED OWNERS	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only
495862 BC Ltd. & Desert Garden Senior Community Centre	101-540 Seymour St	\$19,529	Kamloops Cadet Society	169 Briar Ave	6,201
Ask Wellness Society	433 Tranquille Rd	6,432	Kamloops Cariboo Regional Immigrant Society	448 Tranquille Rd	8,169
Ask Wellness Society	506 Columbia St	946	Kamloops Community YMCA - YWCA	452 Battle St	4,926
Ask Wellness Society	1250 ETC Hwy	1,803	Kamloops Community YMCA - YWCA	400 Battle St	62,976
Barnhartvale Community Association Inc.	7390 Barnhartvale Rd	3,101	Kamloops Community YMCA - YWCA	174 West Seymour St	2,844
BC Conservation Foundation	101A - 1445 McGill Rd	4,641	Kamloops Curling Club	700 Victoria St	17,722
BC Society for Prevention of Cruelty to Animals	1221 8th St	2,402	Kamloops Family Resources Society	657 Seymour St	1,596
BC Society for Prevention of Cruelty to Animals	1225 8th St	1,191	Kamloops Food Bank & Outreach Society	164 Wilson St	2,611
BC Society for Prevention of Cruelty to Animals	1229 8th St	1,061	Kamloops Food Bank & Outreach Society	171 Wilson St	11,657
BC Society for Prevention of Cruelty to Animals	1233 8th St	1,044	Kamloops Heritage Railway Society	40 Mt. Paul Way	6,853
BC Society for Prevention of Cruelty to Animals	1239 8th St	832	Kamloops Hospice Association	72 Whiteshield Cres S	5,936
BC Society for Prevention of Cruelty to Animals	1209 8th St	6,894	Kamloops Lawn Bowling	100 Lorne St	8,331
Big Brothers of Kamloops	821 Seymour St	7,436	Kamloops Symphony Society	4-510 Lorne St	2,413
Canadian Mental Health Association	271 Victoria St W	16,528	Kamloops Symphony Society	5-510 Lorne St	4,275
Canadian Mental Health Association	857 Seymour St	7,638	Kamloops Symphony Society	6-510 Lorne St	2,809
Canadian Mental Health Association	768 Battle St	1,887	Kamloops Tourism Marketing Society	1290 Trans Canada Hwy W	21,210
Canadian National Railway and used by Kamloops (City)	Lorne St	1,888	Kamloops Trap and Skeet Club	2100 Lac Le Jeune Rd	2,860
Canadian Pacific Railway and used by the Kamloops (City)	Victoria St	3	Kamloops Wildlife Park Society	9077 Dallas Dr	595
Canadian Pacific Railway and used by the Kamloops (City)		578	Nature Conservancy of Canada	2680 Ord Rd	881
Canadian Pacific Railway and used by the Kamloops (City)	Mission Flats	3,257	New Life Mission	197 Victoria St W	2,022
Canadian Pacific Railway and used by the Kamloops (City)		52	New Life Mission	181 Victoria St W	28,851
Centre for Seniors Information BC Interior Society	1800 Tranquille Rd	11,209	New Life Mission	346 Seymour St	3,585
Heffley Creek Community Assoc.	6995 Old Hwy 5	4,632	Norkam Seniors Housing Co-op Association and North Shore Community Centre	307-730 Cottonwood Ave	12,923
Inclusion Kamloops Society	521 Seymour St	5,876	Oncore Seniors Society	206-760 Mayfair St	603
Interior Community Services	396 Tranquille Rd	10,123	Oncore Seniors Society	T219-401 760 Mayfair St	25,092
Interior Community Services	765 Tranquille Rd	8,820	Pinetree Riding Club	1554 Todd Rd	5,781
Interior Community Services	140 Laburnum St	4,371	Pregnancy Care Centre Society of Kamloops	429 Tranquille Rd	7,111
Interior Community Services	290 Maple St	3,451	Provincial Rental Housing	T319-403 760 Mayfair St	19,189
Interior Community Services	837 Crestline Ave	2,261	Rosehill Farmers Institute	2560 Princeton Kamloops Hwy	3,271
Interior Community Services	1695 Centennial Dr	2,241	St. John Society (BC and Yukon)	627 Victoria St	12,566
Interior Community Services	500 Desmond St	3,521	Thompson Nicola Family Resource Society	801 McGill Rd	20,844
Interior Indian Friendship Society	125 Palm St	12,769	Wildlife Park Society of BC	Trans Canada Hwy E	60,839
John Howard Society of the Thompson Region	135 Fairview Ave	2,450	Total Non-profit Tax Exemptions		\$551,166
John Howard Society of the Thompson Region	380 Monmouth Dr	1,365			
John Howard Society of the Thompson Region	382 Monmouth Dr	1,439			
Kamloops and District Elizabeth Fry Society	827 Seymour St	5,944			
Kamloops and District Elizabeth Fry Society	871 Westminster Ave	4,009			

STATISTICAL REPORTS

Provincial legislation (the *Community Charter*) statutorily exempts the building and the land on which the building stands, for places of worship, specific seniors' housing, hospitals, and private schools. Council may, by bylaw, permissively exempt the land surrounding the building. In 2017, Council adopted bylaws to exempt the following surrounding lands:

PLACES OF WORSHIP	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only
Berean Baptist Church	453 Linden Ave	\$2,018
Bible Truth Society of Canada	1099 Fraser St	9,598
Catholic School of Kamloops	545 Tranquille Rd	1,407
Christian Science Society of Kamloops	1152 Nicola St	3,978
Church of Jesus Christ of Latter Day Saints	2165 Parkcrest Ave	14,694
Church of the Nazarene Canada	702 Columbia St	1,917
Cornerstone Baptist Church (aka Hillcrest Baptist)	805 Sherbrooke Ave	8,378
Dallas Barnhartvale Baptist Church	495 Todd Rd	5,169
First Baptist Church	454 Columbia St	14,622
Free Methodist Centennial Chapel	975 Windbreak Ave	3,151
Gateway City Church	163 Oriole Rd	14,680
Hills of Peace Lutheran Church	695 Robson Dr	6,490
Holy Trinity Ukrainian Catholic Church	109 Tranquille Rd	2,483
Holy Trinity Ukrainian Catholic Church	111 Tranquille Rd	7,754
Kamloops Alliance Church	200 Leigh Rd	43,914
Kamloops Buddhist Church	371 Poplar St	2,439
Kamloops Buddhist Church	374 Poplar St	2,280
Kamloops Buddhist Church	364 Poplar St	2,280
Kamloops Calvary Community Church	1205 Rogers Way	48,729
Kamloops Evangelical Free Church	1132 8th St	4,748
Kamloops Full Gospel Tabernacle	1550 Tranquille Rd	4,763
Kamloops Gospel Chapel	781 Lepine St	2,846
Kamloops Gospel Chapel	1365 Tranquille Rd	2,134
Kamloops Gurudwara Sahib Society	1345 Ord Rd	2,599
Kamloops River of Life Ministries Society	629 Battle St	3,761
Kamloops United Church	421 St. Paul St	2,323
Leigh Congregation of Jehovahs Witness	270 Leigh Rd	5,605
Lord of Life Luthern Church	2481 Sunset Dr	4,835
New Apostolic Church Canada	2085 Parkcrest Ave	3,485
Plura Hills United Church	2090 Pacific Way	3,499
Roman Catholic Bishop of Kamloops	560 3rd Ave	3,412
Roman Catholic Bishop of Kamloops	572 3rd Ave	3,746
Roman Catholic Bishop of Kamloops	580 3rd Ave	3,020
Roman Catholic Bishop of Kamloops	255 Nicola St	15,580
Roman Catholic Bishop of Kamloops	635 Tranquille Rd	7,202
Roman Catholic Bishop of Kamloops	2797 Sunset Dr	13,416

PLACES OF WORSHIP	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only
Roman Catholic Bishop of Kamloops	2826 Bank Rd	3,790
Roman Catholic Bishop of Kamloops	573 Tod Mt Rd	2,468
Sahali Fellowship	1565 Summit Dr	11,906
Sahali Fellowship	1575 Summit Dr	998
Salvation Army	344 Poplar St	2,425
Sant Nirankari Mission Canada Inc.	1805 Tranquille Rd	9,946
Seventh Day Adventist	364 Fortune Dr	10,454
Sikh Cultural Society	700 Cambridge Ave	10,963
South Thompson Congregation of Jehovah Witness	1985 Curlew Rd	9,090
Southwest Community Baptist Church	700 Hugh Allan Dr	9,249
St Andrews Presbyterian Church	1136 6th Ave	3,325
St Georges Anglican Church (Fraser Basin Society)	308 Royal Ave	2,686
St Georges Anglican Church (Fraser Basin Society)	320 Royal Ave	1,554
St Paul's Catherderal Fraser Basin Society)	360 Nicola St	7,449
Summit Drive Baptist Church	1975 Summit Dr	10,338
Ukrainian Orthodox Church	1044 8th St	6,316
United Pentacostal Church of BC	3587 Westsyde Rd	2,991
Valleyview Bible Mennonite Brethern Church	2386 Trans Canada Hwy E	11,442
Westsyde Christian Assembly Church	849 Wawn Rd	3,499
Westsyde Fellowship Church	2833 Westsyde Rd	4,966
Westsyde Kingdom Hall of Jehovah Witness	779 Franklin Rd	2,352
Total Places of Worship Exemptions		\$411,162

SENIORS' HOUSING		
PA and JM Gagliardi Senior Housing Society	174 St. Paul St	\$4,955
PRIVATE HOSPITALS		
Kamloops Society Alcohol and Drug Service		\$8,157
Total Permissive Tax Exemptions Surrounding Statutory Land Exemptions		\$424,274

Council adopted permissive tax bylaw cited as Transit Exchange Partnering Property Tax Exemption:

TRANSIT EXCHANGE		
Whiterock 350-450 Lansdowne Street Kamloops Inc.	450 Lansdowne St	\$21,034

Council adopted Permissive Tax bylaws to exempt the following heritage properties from property taxes in 2019

REGISTERED OWNERS	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only
Roses Icecream Ltd.	371 Victoria St	\$1,234
St. Andrews on the Square	159 Seymour St	17,714
Total Heritage Tax Exemptions		\$18,948
Total Permissive Tax Exemptions		\$1,015,422



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Revitalization tax exemptions are limited to municipal property taxes (Sec 197[1]a of the *Community Charter*) and do not extend to school and other property taxes. Council adopted said bylaws to exempt the following properties.

DOWNTOWN REVITALIZATION PROGRAM	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only
Northland Property Corporation	225 Lorne St	\$267,424
0801947 BC Ltd.	540 Victoria St	87,662
Blue Light Hotels Ltd.	339 St. Paul St	50,128
Nazca Management Ltd and R 1850 Holdings Ltd.	272 Lansdowne St	2,049
Greystone Holdings Ltd	519 Victoria St	1,381
Total Downtown Revitalization Program		\$408,644

NORTH SHORE REVITALIZATION PROGRAM	CIVIC ADDRESS	EXEMPT AMOUNT Municipal Only
ASP 3 Holdings Ltd.	707 Tranquille Rd	\$13,461
Mayfair (101 Units)	755 Mayfair St	47,541
Rivers Bend (99 Units)	760 Mayfair St	36,698
Golden Vista Suites (46 Units)	375 Cherry Ave	14,728
ASP 3 Holdings Ltd.	685 Tranquille Rd	16,555
Library Square (151 Units)	689 Tranquille Rd	168,580
Trophy Enterprises Ltd. (53 Units)	154 Vernon Ave	9,974
MAIA Enterprises Ltd.	376 Tranquille Rd	25,192
Total North Shore Revitalization Program		\$332,729

Total Tax Revitalization Program		\$741,373
Total Property Tax Exemptions		\$1,756,795

Tournament Capital Grants - 2019

	Grant \$	Month	Out-of-Town Participants	# of Days	Partic. Days	Economic Impact	Total Partic.	In Town	Host \$
Provincial									
Youth Provincial Judo Championship	\$616	February	308	2	616	\$83,160	330	22	\$4,950
Van Rysywk/BC Masters Indoor Championships	500	March	140	3	420	56,700	146	6	800
BC Cheerleading Championships	600	April	300	1	300	40,500	400	100	40,000
Kamloops Provincial Qualifier	500	June	150	1	150	20,250	200	50	2,000
CKBC Provincial Marathon Championships	150	June	30	1	30	4,050	35	5	1,000
Challenger Jamboree	1,200	June	600	1	600	81,000	650	50	20,000
BC Ball Hockey Provincial Championships	500	July	180	3	540	72,900	240	60	25,000
Volleyball BC Youth Sand Series	200	July	40	1	40	5,400	48	8	350
Sprint Canoe & Kayak Provincials	500	July	110	2	220	29,700	140	30	28,000
Mosquito U11 A Provincials	500	August	135	5	675	91,125	150	15	8,000
BC Women's #2 Open Playdown Curling	0	January	60	3	180	24,300	70	10	0
BC U15 Curling Provincials	0	January	60	3	180	24,300	70	10	0
KLB Coyote Cup Kamloops Long Blade	0	January	120	1	120	16,200	154	34	0
Mixed/Open/Fun Bonspiel	0	January	60	3	180	24,300	100	40	0
BCCFA 9Man Prov. Championships	0	November	100	1	100	13,500	100	0	0
BC Provincial Football Assoc. Western Challenge	0	July	160	7	1,120	151,200	200	40	0
Total Provincial Grants	\$5,266		2,553	38	5,471	\$738,585	3,033	480	\$130,100
Western Canadian									
Highland Dance, Western Canadian Open Championships	\$0	March	100	2	200	\$27,000	100	0	\$0
RC Car Racing Western Championships	0	March	100	2	200	20,000	100	0	3,000
Western Blind Curling Assoc. Championships	400	March	40	4	160	21,600	40	0	30,000
Kamloops Summer Classic RC Racing	500	June	50	3	150	20,250	100	50	3,000
Football Canada U16 Western Challenge	1,000	July	200	5	1,000	135,000	200	0	109,502
2019 FireFit Regionals	0	May	80	2	160	21,600	80	0	0
Total Western Canadian Grants	\$1,900		570	18	1,870	\$245,450	620	50	\$145,502

	Grant \$	Month	Out-of-Town Participants	# of Days	Partic. Days	Economic Impact	Total Partic.	In Town	Host \$
National									
Swim BC Meet Tier II National Championships	\$1,460	March	730	4	2,920	\$394,200	750	20	\$15,000
2019 Canadian Novice Diving Nationals	1,200	April	80	3	240	32,400	100	20	19,200
Canadian Collegiate Baseball Championships	1,500	May	240	4	960	129,600	280	40	30,000
2019 Kamloops ITF Championships Tennis	960	June	64	6	384	51,840	70	6	10,000
Cactus Cup National	1,500	June	350	3	1,050	141,750	450	100	2,500
BC Athletics Track & Field Championships	1,320	July	660	3	1,980	267,300	677	17	15,000
Kamloops Enduro/Norco Canadian Enduro Series	420	June	210	1	210	28,350	250	40	28,867
NSA Canada Coed World Series	1,500	August	1,600	5	8,000	1,080,000	1,900	300	76,400
Western Canadian Amateur Championships Motocross	0	June	400	4	1,600	216,000	400	0	0
Canadian Women's Nationals Motocross	0	June	40	2	80	10,800	40	0	0
Canadian Rimfire Precision Western Championships	0	October	50	2	100	13,500	50	0	0
Canadian National Hang Gliding Championships	0	June	80	8	640	86,400	80	0	0
KGTC Invitational - Gymnastics	0	March	460	3	1,380	186,300	500	40	0
Canadian National Enduro Series - Cycling	0	June	250	1	250	33,750	300	50	0
Canadian Artistic Swimming Championships	1,500	May	750	9	6,750	911,250	800	50	0
Total National Grants	\$11,360		5,964	58	26,544	\$3,583,440	6,647	683	\$196,967
International									
International Tennis Federation World Tennis, Junior J5	\$900	July	60	3	180	\$24,300	70	10	\$3,000
Kamloops International Baseball Tournament	1,500	July	210	4	840	113,400	240	30	68,000
World Curling, Kamloops Crown of Curling	0	October	80	2	160	21,600	88	8	0
Kamloops International Bantam Ice Hockey Tournament	0	January	420	5	2,100	283,500	500	80	0
Riptech Diving Novice Nationals	0	April	85	3	255	34,425	100	15	0
Total International Grants	\$2,400		855	17	3,535	\$477,225	998	143	\$71,000
Invitational									
Midget Recreation	\$600	January	300	3	900	\$121,500	480	180	\$18,496
Atom Recreation	600	January	300	3	900	121,500	480	180	13,968
PeeWee Tier 3	280	January	140	3	420	56,700	160	20	6,947
Runners Sole 4x Mixed Indoor Relay	0	January	60	1	60	8,100	80	20	0
Ladies Wine & Roses Bonspiel	0	January	80	3	240	32,400	110	30	0

	Grant \$	Month	Out-of-Town Participants	# of Days	Partic. Days	Economic Impact	Total Partic.	In Town	Host \$
Invitational (Continued)									
KCC Mixed Bonspiel	0	January	80	3	240	32,400	120	40	0
Gary Reed Invitational	302	February	151	2	302	40,770	173	22	2,200
Kamloops Rec Hockey Tournament	300	March	150	3	450	60,750	350	200	17,400
Interior Fun Meet	0	March	60	1	60	8,100	20	40	0
Hub International Nancy Greene Festival	1,050	March	525	2	1,050	41,750	600	75	15,000
71st Annual Sportsman's Bonspiel	0	March	20	4	80	10,800	120	100	0
KHMA Atom/PeeWee Semi Finals	0	March	100	1	100	13,500	260	160	0
KMHA Tim Bit Jamboree	0	March	150	2	300	40,500	400	250	0
KMHA Bantam/ Midget Semi Finals	0	March	100	2	200	27,000	260	160	\$0
KMHA Night of Champions	0	March	300	1	300	40,500	1,000	700	0
Spring Throws KTFC	82	March	41	1	41	5,535	46	5	120
River City Adapted Hockey Tournament	260	March	130	1	130	17,550	200	70	12,000
The North Face Dirty Feet Trail Race 1	300	March	150	1	150	20,250	350	200	13,500
KMBA Bring the Heat Ice Breaker	0	April	100	3	300	40,500	300	200	0
Kamloops Legacy Performance Games	0	April	300	3	900	121,500	750	450	0
The River Beaver Classic - BC Enduro	0	April	30	2	60	8,100	60	40	0
KYSA Ice Breaker Jamboree	0	April	100	2	200	27,000	500	400	0
SD73 Elementary Sports Track and Field	0	April	20	3	60	8,100	100	80	0
Westsyde Fun Leaguers Ice Breaker Tourny	0	April	150	3	450	60,750	780	630	0
2019 Battle of the Borders Track Meet	0	April	250	1	250	33,750	500	250	0
28th Annual Icebreaker Tournament	0	April	100	2	200	27,000	500	400	0
KLPG - Kamloops RugbyFest	0	April	100	3	300	40,500	500	400	0
Elementary School Swim Meet	0	April	50	1	50	6,750	250	200	0
Best of the West - Bantam AAA/AA	660	April	330	4	1,320	178,200	360	30	8,000
Best of the West - Showcase U18	720	April	360	4	1,440	194,400	360	0	9,000
Battle of the Borders	650	April	325	2	650	87,750	401	76	5,200
Pratts Spring Fling Invitational	400	April	200	1	200	27,000	250	50	3,500
TSSSPL Ice Breaker Senior Slo Pitch	340	April	170	1	170	22,950	200	30	406
Easter Madness Icebreaker Slo Pitch	960	April	480	4	1,920	259,200	520	40	13,406
Alan Price Memorial Lacrosse Tournament	532	May	266	3	798	107,730	300	34	10,200
Karsten Huth Memorial Lacrosse Tournament	532	May	266	3	798	107,730	300	34	10,200

	Grant \$	Month	Out-of-Town Participants	# of Days	Partic. Days	Economic Impact	Total Partic.	In Town	Host \$
Invitational (Continued)									
Kamloops BeachBreaker Volleyball	20	May	10	1	10	1,350	32	22	200
Dylan Armstrong Classic	320	May	160	2	320	43,200	205	45	2,000
North & West Highschool Zones	494	May	247	1	247	33,345	377	130	375
Okanagan Championships KTFC	664	May	332	1	332	44,820	387	55	500
SD73 Elementary Sports Track and Field	0	May	80	3	240	32,400	100	20	0
Zone 4 & Zone 1 Elementary Meet	0	May	50	2	100	13,500	250	200	0
TRU Athletics MBB Youth Tournament	0	May	150	2	300	40,500	350	200	0
Sunday Evening Ice Breaker	0	May	20	2	40	5,400	150	130	0
Tri Club - Spring Sprint Triathlon	0	May	30	2	60	8,100	130	100	\$0
KYSA Mike Bartram Tournament	0	May	100	3	300	40,500	1,000	900	0
Zone 3 Elementary Meet	0	May	50	1	50	6,750	250	200	0
Junior Broncos Spring Camp	0	May	25	2	50	6,750	150	125	0
Dance Recitals	0	May	200	20	4,000	540,000	500	300	0
Kamloops Men's Fastball Tournament	0	May	50	3	150	20,250	400	350	0
Pickleball Kamloops Open	0	May	80	2	160	21,600	200	120	0
Kamloops Horseshoe Club Open	0	May	20	1	20	2,700	100	80	0
Spring Knockout Minor Baseball	728	May	364	3	1,092	147,420	416	52	13,000
River City Classic Minor Baseball	650	May	325	4	1,300	175,500	425	100	10,000
Annual Big O Memorial	1,400	May	700	4	2,800	378,000	900	200	11,500
KYSA Slurpee Cup	1,500	May	2,100	3	6,300	850,500	2400	300	73,000
Prohop Classic	1,200	May	600	3	1,800	243,000	768	168	16,000
Kamloops Gun Dog Club Hunt Test	150	May	75	3	225	30,375	100	25	7,000
TRU Wolfpack Invitational	950	June	475	3	1,425	192,375	550	75	13,000
The North Face Dirty Feet 6 hr Enduro	100	June	50	1	50	6,750	100	50	11,000
Kamloops Cup Volleyball	44	June	22	1	22	2,970	50	28	200
KASA Basketball Tournament	0	June	20	2	40	5,400	100	80	0
Westsyde Fun Leaguers Spring Tournament	0	June	200	3	600	81,000	1000	800	0
South Shore Mixed Slo-Pitch Tournament	0	June	50	2	100	13,500	300	250	0
KYSA Errol Wild Soccer Tournament	0	June	50	3	150	20,250	500	450	0
July Long Slo-Pitch Tournament	0	June	50	2	100	13,500	300	250	0
Kamloops Shotgun Sports BC Challenge	160	June	80	3	240	32,400	100	20	9,000

	Grant \$	Month	Out-of-Town Participants	# of Days	Partic. Days	Economic Impact	Total Partic.	In Town	Host \$
Invitational (Continued)									
Sussex Invitational KMBA	890	June	445	4	1,780	240,300	505	60	10,000
Canada Day Classic KMBA	360	June	180	4	720	97,200	196	16	7,000
Canada Day Fun Under the Sun Slo Pitch	800	June	400	3	1,200	162,000	400	0	5,323
TSSSPL Wrap-up Tournament Senior slow pitch	340	July	170	1	170	22,950	200	30	900
Sunday Evening Mixed Slo-Pitch Tournament	0	July	100	3	300	40,500	600	500	0
Highland Games	0	July	100	2	200	27,000	800	700	0
Kamloops Ultimate "Big Thirst" Tournament	0	July	80	2	160	21,600	300	220	0
Fulton Co Pickleball tournament	0	July	20	1	20	2,700	100	80	0
Blue Jays Honda Super Camp	0	July	60	2	120	16,200	300	240	0
NSBIA Overlander Days	0	July	500	1	500	67,500	10,000	9,500	0
TRU WVB Summer Camp	0	July	50	3	150	20,250	200	150	0
Kamloops Open Volleyball	72	July	36	1	36	4,860	60	24	350
Kamloops Challenge Volleyball	48	July	24	1	24	3,240	48	24	200
Punjab Sport Club Tournament	1,500	July	900	2	1,800	243,000	1,000	100	25,000
Kamloops Invitational Soccer Tournament	1,500	August	900	4	3,600	486,000	1,000	100	55,000
SandJam Volleyball	48	August	24	2	48	6,480	93	69	4,885
KYSA Summer Classic	1,050	August	525	2	1,050	141,750	750	225	6,500
Kamloops Dragon Boat Festival	1,500	August	616	1	616	83,160	728	112	21,000
BCSSA Okanagan Regional Swim Championships	700	August	350	2	700	94,500	400	50	14,000
Best of the West - Showcase Qualifier	660	September	330	4	1,320	178,200	360	30	8,000
Sa-Hali Sabres Soccer Classic	480	September	240	2	480	64,800	460	220	4,100
Walk in the Park	120	September	60	1	60	8,100	100	40	1,800
Kamloops Senior Slo-Pitch Tournament	700	September	350	2	700	94,500	435	85	11,000
Kamloops Sevens Invitational Tournament Rugby	1,100	October	550	3	1,650	222,750	700	150	7,500
Bantam Tier 3 KMHA	280	October	140	3	420	56,700	300	160	1,450
October-Fest	1,500	October	780	3	2,340	315,900	900	120	27,964
South Kamloops Basketball Tournament	192	November	96	3	288	38,880	200	104	4,720
PeeWee Tier 1	280	November	140	3	420	56,700	300	160	1,450
Atom Dev	520	November	260	3	780	105,300	580	320	1,450
Atom Rec	480	November	240	3	720	97,200	720	480	1,350
Bantam Rec KMHA	640	November	320	3	960	129,600	800	480	1,350
PeeWee Tier 2 KMHA	360	November	180	3	540	72,900	380	200	1,450



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	Grant \$	Month	Out-of-Town Participants	# of Days	Partic. Days	Economic Impact	Total Partic.	In Town	Host \$
Invitational (Continued)									
MJB Law Invitational	850	December	425	3	1,275	172,125	500	75	12,000
PeeWee Rec	560	December	280	3	840	113,400	760	480	1,350
Fulton & Co. Cup	0	December	300	3	900	121,500	500	200	0
Bondarchuk Cup/Throws Development Camp	0	September	50	3	150	20,250	200	150	0
KMBA 13U Fall Classic	0	September	50	3	150	20,250	300	250	0
Fall Highland Dance	0	October	50	3	150	20,250	200	150	0
BC Rugby Kamloops 7's Invitational	0	October	500	4	2,000	270,000	700	200	0
Kamloops Distance Meet & Jamboree	0	October	20	1	20	2,700	60	40	0
TRU Junior Howler Volleyball Tournament	0	November	400	2	800	108,000	1,000	600	0
Kamloops Sunrays BC Interior Meet	0	November	55	2	110	14,850	75	20	0
Total International Grants	\$34,478		24,495	274	68,879	\$9,298,665	52,940	28,535	\$563,411
Training Camps									
EA SPORTS BC Soccer Premier League Showcase	\$1,500	May	800	3	2,400	\$324,000	850	50	\$14,000
BC Lions Training Camp	0	May-June	100	32	3,200	432,000	100	0	300,000
Volleyball BC Training Camp	0	July	150	18	2,700	364,500	170	0	20,000
RBC Training Ground	0	April	25	1	25	3,375	150	125	0
Olynyk Klynyk Camp	0	July	40	2	80	10,800	120	80	0
Total Training Camps	\$1,500		1,115	56	8,405	\$1,134,675	1,390	255	\$334,000
Totals	\$56,904		35,552	461	114,704	\$15,478,040	65,628	30,146	\$1,440,980

Important Contact Information

City of Kamloops

City Hall: 7 Victoria Street West, Kamloops, BC, V2C 1A2
250-828-3311 | info@kamloops.ca
Kamloops.ca | LetsTalk.Kamloops.ca

Emergencies

8:00 am–4:00 pm: 250-828-3461
After hours: 250-372-1710

Winter Hours of Operation

September long weekend to May long weekend: 8:30 am–4:30 pm

Summer Hours of Operation

May long weekend to September long weekend: 8:00 am–4:00 pm

Mayor's Office

250-828-3494
Kamloops.ca/Council

City Department List Kamloops.ca/Departments

Chief Administrative Officer's Office 250-828-3498

Communications and Community Engagement 250-828-3445

Development, Engineering, and Sustainability 250-828-3561

Corporate Services 250-828-3413

Community and Protective Services 250-828-3400

Civic Operations 250-828-3348

Human Resources and Safety 250-828-3439

Bylaw Services 250-828-3409 | Kamloops.ca/Bylaws

Landfill Kamloops.ca/Landfills

Tournament Capital Centre Kamloops.ca/TCC

Bus Schedule and Fares BCTransit.com

Venture Kamloops VentureKamloops.com

Tourism Kamloops TourismKamloops.com

Visitor Info Centre

1290 Trans Canada Highway West
Toll Free: 1-800-662-1994
TourismKamloops.com/AboutUs/VisitorInfoCentre

Fire 911

Ambulance 911

RCMP (Bilingual)

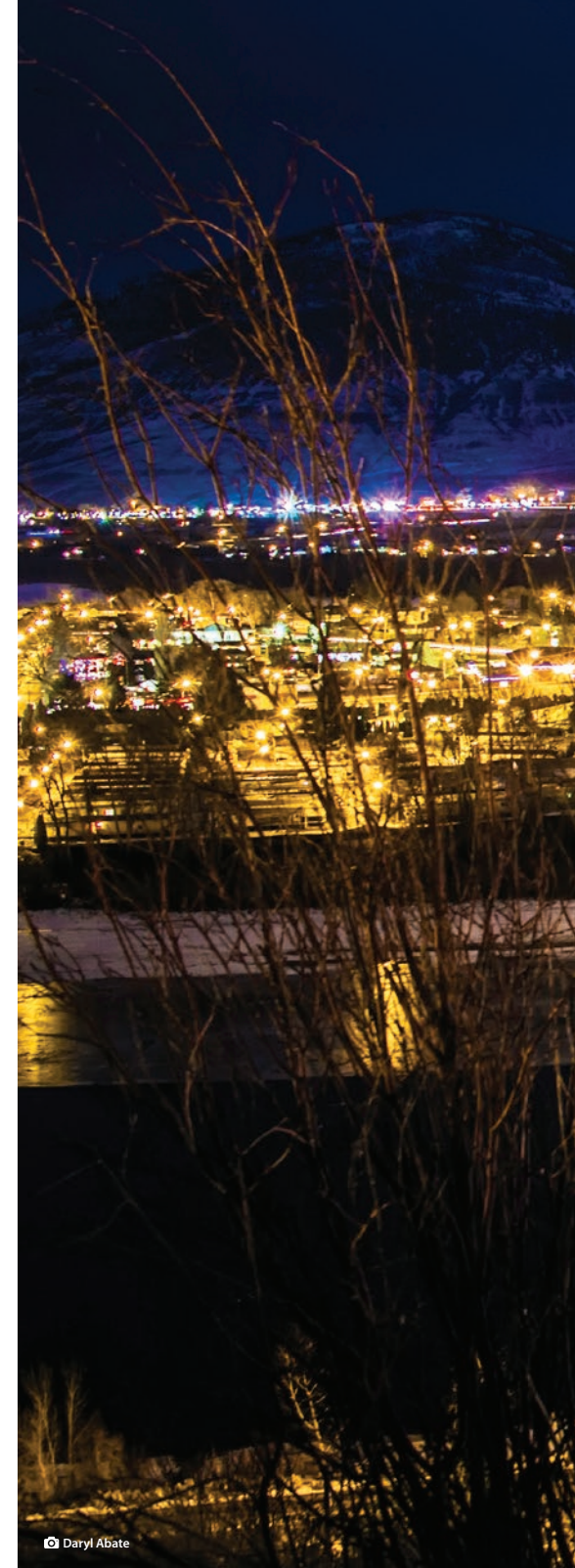
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