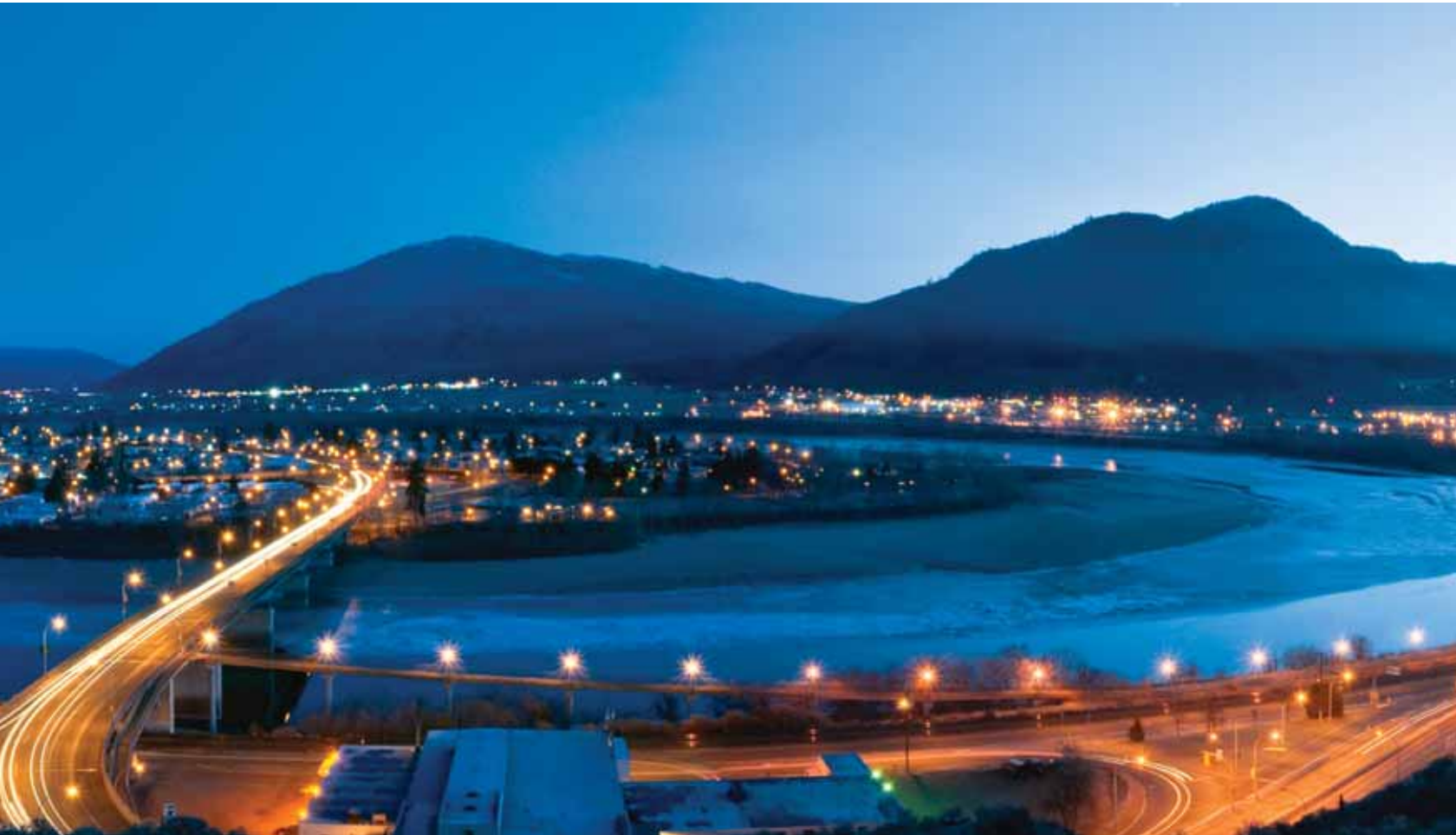


City of Kamloops Annual Report 2010



Canada's Tournament Capital

City Council

*Peter Milobar
Message from the Mayor*



The past year has been identified as a time of transition, when we've faced the challenges of an ailing world economy while maintaining a high quality of services to Kamloops residents. This reality has meant keeping municipal taxes low (less than a 2% increase over 2009) and taking advantage of Federal and Provincial programs for infrastructure stimulus funding.

Throughout 2010 we provided local jobs and much needed infrastructure through major construction projects including the

Valleyview Bikeway, Rayleigh Slo-Pitch development, riverbank protection in Westsyde and Valleyview, the North Shore Transit Exchange, a new water system for the Noble Creek area, a Fire Station Mechanical Shop and new fire hall for Aberdeen, and a multi million dollar upgrade to the Waste Water Facility. We also received approval from City Council to install water meters using federal gas tax money and water utility reserves to fund the project. This decision allows us to defer nearly \$30 million in water system upgrades for more than a decade.

Meanwhile, a review of available industrial land resulted in substantial progress on the Rayleigh Slo-Pitch Park and an agreement with the Tk'emlups Indian Band for the inclusion of an RV Park adjacent to that development. We also supported improvements to the Wildlife Park RV Centre.

Our attention on the local economy was further demonstrated through our comprehensive bid preparation for the 2015 Canada Winter Games, and while unsuccessful, we are proud of the substantial headway made in preparing for the 2011 Western Canada Summer Games. We continue to enjoy success as Canada's Tournament Capital with a conservative estimate in 2010 of \$12 million in local spin off effects. We also saw over 1 million customers swing through the doors of our newly minted Tournament Capital Centre – a further testament to the overall success of the Tournament Capital Strategy. Finally, we embarked on a China trade mission with representatives from City Council, Venture Kamloops and members of the local business community, who have reported good success in follow-up meetings with their Chinese counterparts.



City of Kamloops Council 2010

While our efforts were largely on the economy, the City also focused on a number of quality-of-life projects including our Sustainable Kamloops Plan, the Bicycle Master Plan, the Pedestrian Master Plan, the Parks Master Plan, the Airshed Management Plan, the Social Plan, and the Homelessness Plan. These projects will lead the way in future years to ensure that as our city grows, so does our attention to social, environmental and wellness issues.

PETER MILOBAR, Mayor of Kamloops



Our Vision

City of Kamloops Council 2010

City Council's vision, across social, economic and environmental pillars, is guided by factors such as public consultation and partnership in building a strong community foundation. We are

focused on issues relevant to citizens, while maintaining a commitment to thoughtful leadership and desire to build on the strengths and diversity that exist in Kamloops. We gain the most as a

municipality when we work together. We continue to strive toward building a City that participates and succeeds in a multi-faceted manner.

Council Strategic Goals and Ob

Economy

To diversify and strengthen our economy.

- Complete the Tournament Capital Project Construction and Marketing Strategy
- Continue to collaborate with Venture Kamloops for the retention of existing businesses as well as the development of new industries such as the high tech and manufacturing sectors
- Encourage the expansion and improvement of air, rail, and highway connections
- Maximize 2010 Olympic opportunities
- Continue to support the growth of Thompson Rivers University through unique and creative partnerships
- Continue to strengthen our relationship and collaborate with Tk'emlups Indian Band
- Encourage the development of a large meeting facility
- Expand availability of required industrial land

Livability

To ensure Kamloops maintains a high quality of life while meeting the challenge of a growing community.

- Implement the Social Plan
- Review the implementation of the Cultural Strategic Plan Phase II
- Continue to enhance city-wide beautification efforts
- Update the Parks Master Plan
- Enhance sense of safety/security in all areas of the City
- Build neighbourhood capacity
- Complete the McDonald Park Neighbourhood Pilot Project
- Become a "Healthy City" model
- Improve the accessibility of streets, parks, and facilities for people who have limited mobility
- Promote Kamloops as a welcoming and diverse community

Council Committee Appointments



MAYOR PETER MILOBAR

Police Committee (Chair)
Coordinated Enforcement Task Force
Wastewater Steering Committee (Chair)
Sustainable Kamloops Committee
Tournament Capital Committee
Thompson-Nicola Regional District (Chair)



COUNCILLOR NANCY BEPPLE

Community and Council
Services Committee
Service Agreement
Negotiating Committee
Audit Committee
Measuring Up Committee



COUNCILLOR JOHN DECICCO

Community and Council
Services Committee (Chair)
Wastewater Steering Committee
Service Agreement
Negotiating Committee
Coordinated Enforcement
Task Force
Thompson-Nicola Regional District



COUNCILLOR JIM HARKER

Social Planning Council
Police Committee
Kamloops Airport Authority Board
of Directors
Tournament Capital Committee
Thompson-Nicola Regional District

Environment

To develop reasonable and sustainable strategies that reduce our impact on the environment and significantly contribute to carbon neutrality by 2012.

- Develop sustainability and carbon neutrality policies
- Reduce the corporate carbon footprint for the City of Kamloops
- Implement policies that substantially contribute to reduced water use, improved air shed quality, and a reduced community-wide carbon footprint
- Continue to densify and infill core commercial and residential zones
- Encourage alternative “green” transportation modes

Infrastructure

Invest in the long-term financial stability of our assets and improve the overall infrastructure standards of the City.

- Construct upgraded Wastewater Treatment Plant (2010)
- Implement Asset Management Strategy
- Increase alternative commuter transportation opportunities
- Invest in projects that sustain our short and long-term economic and social well-being
- Ensure the cost of infrastructure is balanced between private and public interests
- Implement cost reduction measures for infrastructure

Good Government

To maintain our efforts to be nationally recognized for “Excellence in Public Service”:

- Improve communication with business, community, and social groups
- Ensure that the Financial Plan balances “approved” service levels and increased public service demands, with taxes and user fees
- Ensure that City Hall services are perceived as being informative, effective, fair, and efficient
- Develop the Workforce Plan that addresses employment stability, retention and recruitment



**COUNCILLOR
TINA LANGE**

Venture Kamloops Board
Kamloops Chamber of
Commerce Liaison
Arts Commission
Community Recognition
Awards Committee



**COUNCILLOR
JOHN O'FEE**

Kamloops Airport Authority
Board of Directors (President)
Parcel Tax Roll Review Panel
(Chair)
Venture Kamloops Board
Tournament Capital Committee
Thompson-Nicola
Regional District



**COUNCILLOR
MARG SPINA**

Community and Council
Services Committee
Coordinated Enforcement
Task Force
Audit Committee
Race Relations Committee



**COUNCILLOR
PAT WALLACE**

Police Committee
Sustainable Kamloops
Committee
Tournament Capital Committee
(Chair)
Thompson-Nicola
Regional District



**COUNCILLOR
DENIS WALSH**

Community and Council
Services Committee
Sustainable Kamloops
Committee
Parks and Recreation Committee
Parcel Tax Roll Review Panel

Accomplishments

*2010 proved to be
a year to celebrate*

Kamloops Airport wins aviation award

A \$25-million, multi-year, multi-stakeholder initiative to expand and improve the Kamloops Airport, earned the City the William Templeton trophy from the BC Aviation Council. Templeton was an aviation pioneer and YVR's first airport manager. The award acknowledges recipients who show outstanding initiative and achievement in the development of a community airport, regional airport, heliport or float-plane landing facility. The renovation and expansion – which included increasing the size of the terminal building with upgrades throughout, expanding the runway and adding new navigational aids – was completed in 2010. City Councillor John O'Fee, who served as President of the Kamloops Airport Authority Society, was on hand to accept the award.

City receives top award for NAOSH Week 2010

Exceptional efforts by City employees in the area of occupational health and safety were recognized with an award for Local Government Excellence from the BC North American Occupational Safety and Health (NAOSH) Week Steering Committee. City employees participated in NAOSH Week (May 2-8, 2010) by offering various training courses, educational seminars and a coordinated emergency drill at the McArthur Island Sport and Events Centre. Annual NAOSH awards are presented to individuals, organizations and groups who have demonstrated outstanding effort and commitment to occupational health and safety.

Local firefighting team sweeps nationals

Members of the Kamloops Fire Rescue/New Gold FireFit Team showcased their mettle at the national FireFit Championship, breaking three world records and placing first overall among their Canadian peers. Firefighting teams that compete in this physically demanding event carry out industry-focused challenges such as stair climbing in full gear while carrying a bundle of hose or performing a victim rescue under perilous conditions. The first place standing earned the team a place at the World Championships in Myrtle Beach, South Carolina in early November.



Bloom stays brilliant throughout the seasons

A combination of “bests” in the Communities in Bloom national competition earned Kamloops the prestigious Best Blooming Community designation in 2010. The City of Kamloops, a participant in the Circle of Excellence category in the “national edition” of the competition, received a Five-Bloom rating and special mentions for the Community Gardens Expansion Program, which judges noted showed a significant commitment to local food production. Kamloops also received the Outstanding Achievement Award for Urban Forestry, and a top rating in the Winter Lights competition with a special mention for the Spirit of Christmas with the Kamloops Heritage Railway. Combined, these awards showcased Kamloops as the best in the country, not only in terms of beauty, but in how residents of Kamloops work together to bring about winning results.



Kamloops earns GamesTown medal

It took spirit, pride and a big dose of combined community energy for Kamloops to earn a bronze medal and a chance to share the podium with the top GamesTown communities from across the province. Gamestown, a healthy-living focused initiative leading up to the 2010 Games, was launched to get British Columbians excited about hosting

the Olympics. As the bronze winner, Kamloops earned a \$25,000 cash award toward a sport or healthy living facility improvement, two pairs of tickets to the 2010 Olympic Winter Games and one pair of tickets to the 2010 Paralympic Winter Games. Princeton and Dawson Creek were named gold and silver medal winners, respectively.

Meanwhile thousands of people took advantage of the GamesTown 2010 Winter Olympic/Paralympic Games contest and entered their names in hopes of winning a chance to attend the games. Five lucky residents were drawn in January and each received a pair of tickets to an Olympic or Paralympic event.



One million and counting at TCC

Kamloops resident Patrick Schmitz learned he was “Mr. One Million” after swiping his Tournament Capital Centre (TCC) card late last fall – a milestone celebrated by the city for the overwhelming response to attendance and participation at the multi-sport facility. Schmitz received a TCC free annual pass and a Kamloops Jacket at a November 19 celebration where the mayor noted the TCC has captured national and international attention as a world-class facility. The Tournament Capital Centre opened its doors in 2007 as part of the City’s Tournament Capital Program and visits have steadily increased across all areas including fitness operations, the Canada Games Pool, the indoor track, concessions and the Kamloops Gymnastics Centre. Hosting of Thompson Rivers University varsity games and invitational tournaments have also contributed to the success.

300

Contacts made during and following Kamloops Business Delegation to China.

27,726

Number of participants in 100 various tournaments hosted in Kamloops in 2010, up from 92 in 2009.

11.7

Amount in millions of dollars generated by tournaments hosted in Kamloops, an increase of \$2.6 million over 2009.

Economy

*commitment to diversity to keep
Kamloops economically vibrant*

China trade mission a continued success

Building on past successes of the “Friendly City Protocol” with Changping, Mayor Milobar, City Council and Venture Kamloops representatives, members of the local business community and Thompson Rivers University participated in a trade mission to China in 2010. The delegation visited three cities: Beijing, Shanghai and Xiamen, and attended an invitation only reception for Chinese businesses in the Canadian Pavilion at the World’s Fair in Shanghai. During the visit, the Kamloops delegation made six formal presentations to more than 200 business people and participated in a business trade fair in Xiamen attended by over 10,000. The delegation also agreed to the mutual exchange of art works from local artists in each country, an arrangement that will be solidified in 2011.

City partnership means new home for youth soccer

After several years working from temporary locations, youth soccer has a permanent place to call home. The Kamloops Youth Soccer Association cut the ribbon on a new McArthur Island office location in the fall of 2010, which allows the organization to serve hundreds of youth and families in the community – just a stone’s throw away from the park’s nine full soccer fields and one mini field. The volunteer group partners with the city to offer local youth a challenging, fun and accessible sport at recreational and competitive levels and is a large contributor to promoting Kamloops as Canada’s Tournament Capital. The KYSA and McArthur Island hosted the BC Soccer Association Provincial Finals in July 2010 and the organization is actively pursuing opportunities to host other national soccer competitions.

Slo-Pitch Park the finale to Tournament Capital Program

Rayleigh Slo-Pitch Park marks the triumphant close to the Tournament Capital funding program for Kamloops sport and recreation facilities, with Phase 1 of the Rayleigh-based park nearing completion. Groundbreaking commenced at the site in 2010 following a ceremony with local dignitaries and representatives from Kamloops slo-pitch and rugby clubs. The \$9 million project, funded equally through the federal, provincial and municipal governments, includes eight slo-pitch diamonds built to national tournament standards, three rugby pitches, road and many onsite facility improvements. Phase 2 includes three additional parcels of land, one for crop production, another for a potential agri-tourism facility and the third for an agri-plex facility and exhibition site. The Tk'emlups Indian Band owns an adjacent parcel of land to develop an RV park.



Tournament Capital hosts impressive lineup of events

- 2010 Cactus Classic National BMX Championships
- Annual Soccer Mens/Womens Tournament
- Kamloops Int’l Bantam Ice Hockey
- Canadian Masters Alpine Downhill
- Canadian Colleges Athletic Association National Golf
- Kamloops Youth Soccer Association May Cup

Environment

commitment to sustainable policies and practices for the good of our community

Sustainable Kamloops Open House seeks dialogue

A public forum to educate and encourage input on the city's vision for sustainability drew participation from about 150 Kamloops people who identified air quality, energy planning and food security as top issues for 2010 and beyond. The Sustainable Kamloops Open House provided individuals a chance to voice concerns to City staff and give opinion on community planning across social, economic, and environmental perspectives for the next 20 to 50 years. Participants heard presentations and took part in group discussions on issues such as solid waste, energy and greenhouse gas emissions, air and water quality, as well as housing, community safety, recreation, education, arts and culture. The Sustainable Kamloops video "We Can" was also unveiled during the day-long event.

Advisory committee to guide Airshed Plan

Development of an Airshed Management Plan for Kamloops moved a step closer in 2010 with the formation of a city-appointed advisory committee to help guide the process. The Airshed Plan, which will include policy on protecting and improving local air quality, will be developed over the next two years. The committee has representation from the Mayor and City Council, along with two members of the public as well as representation from the Tk'emlups Indian Band and Thompson Nicola Regional District. The state of our airshed has become a top issue for the city and the development of a long-term plan will involve further public consultation and ultimately, air quality management through regulation and education. This initiative is part of the larger Sustainable Kamloops vision.

Multi-family recycling program succeeds to make green improvements

Based on the success of the City's residential curbside recycling program, a new pilot initiative involving 40 multi-family housing locations across Kamloops made it possible for residents to divert up to 40% of their waste from the landfill. Previously these residents were required to recycle materials at one of four Kamloops recycling depots. City administration will use these results to propose an extension of the program to all multi-family housing locations in the community. Curbside recycling supports the long-term goals of the Sustainable Kamloops Plan, which has a target of a 50% reduction in waste landfilled by 2020. Next steps involve a proposal to City Council to launch the program fully in fall 2011.





Pesticide management changes promote health

New citywide policies on pesticide management have been met positively by the public, with wide spread compliance and heightened interest in alternatives to traditional pesticide spraying. The policy change has encouraged residents to think more

about their health in the long term and look at the benefits of an integrated approach to landscape management through vegetation choices, planting and watering trends. City sponsored public education sessions have also helped to support the shift. One area of landscape

management the city has been piloting is the planting of white clover in low-to moderate-use areas. White clover provides even coverage, needs less water than other common types of grass and can be mowed infrequently.



Kamloops Children's Museum a first in BC

Local, provincial and national history and culture – from a child's perspective – are the focus of BC's first interactive Children's Museum, now a permanent part of the Kamloops Museum and Archives. This one-of-a-kind facility, which held its grand opening in July 2010, was part of a two-year, \$400,000 museum renovation project and was designed visually and ergonomically to appeal to children of all ages. Older children may relax with a book in the space-station-themed reading section, while little ones may be drawn to the dress up area and puppet theatre. The Children's Museum also features interactive displays, a steamship station, hands-on water table, games and models.

Partners in Protection

The City of Kamloops partnered with HIS Ventures Ltd to host the Partners in Protection Annual General Meeting in November, which attracted attendees from BC, Alberta, the Northwest Territories and from as far as Ontario and Boston, MA. Partners in Protection is a multi-disciplinary organization committed to raising awareness, informa-

tion-sharing, and developing forums for encouraging proactive, community-based initiatives. The AGM covered a range of fire protection topics including a presentation by the Kamloops Interagency FireSmart Committee on the Kamloops Community Wildfire Protection Program. The City is recognized as a model of best practice and

has been invited to present at numerous conferences and workshops including the National Fire Protection Association (Denver, CO), International Wildfire Conference (South Africa) and Federation of Canadian Municipalities Sustainable Communities Conference (Ottawa).

Livability

*commitment to health
and sustainability.*

Olympic Torch Relay a proud time in City history

A string of crowd-pleasing moments stretched into memorable hours of celebration as Kamloops residents honoured and cheered for participants along the Olympic Torch Relay route on Jan 27, 2010. The Olympic spirit was felt throughout much of the day and into the evening as celebrations continued at Hillside Stadium where thousands of people turned out to enjoy a full line-up of entertainment and events hosted by the Torch Relay committee, City, Provincial and Olympic representatives. The night was highlighted by hometown heroes Nancy Greene Raine and Mark Recchi, who served as the final torchbearers for the Kamloops-leg of the torch run, and carried the flame through the stadium encouraged by cheers from a delighted audience. The City also supported Olympic celebrations through Opening and Closing ceremony

events hosted at City Hall and the Interior Savings Centre including fireworks, free public skating and a chance to take photographs with the official Olympic Torch.

Pedestrian patrollers educate on vehicle safety

Ongoing foot patrols through local shopping areas and face-to-face advice to drivers on preventing vehicle crime, are the key to two successful safety programs in Kamloops. Project H.E.A.T. and Safe for the Season are both operated by the City's Community Safety department and Kamloops RCMP. Community Safety volunteers are supported by Auxiliary Constables in providing proactive information to drivers on preventing thefts and break-ins. Project H.E.A.T. volunteers focus efforts during weekends, July through October, patrolling local parking lots and strip malls, talking to vehicle owners and leaving crime preven-

tion tip cards on windshields, while Safe for the Season concentrates on educating shoppers during the holiday season.

Theatre BC Mainstage brings cultural celebration

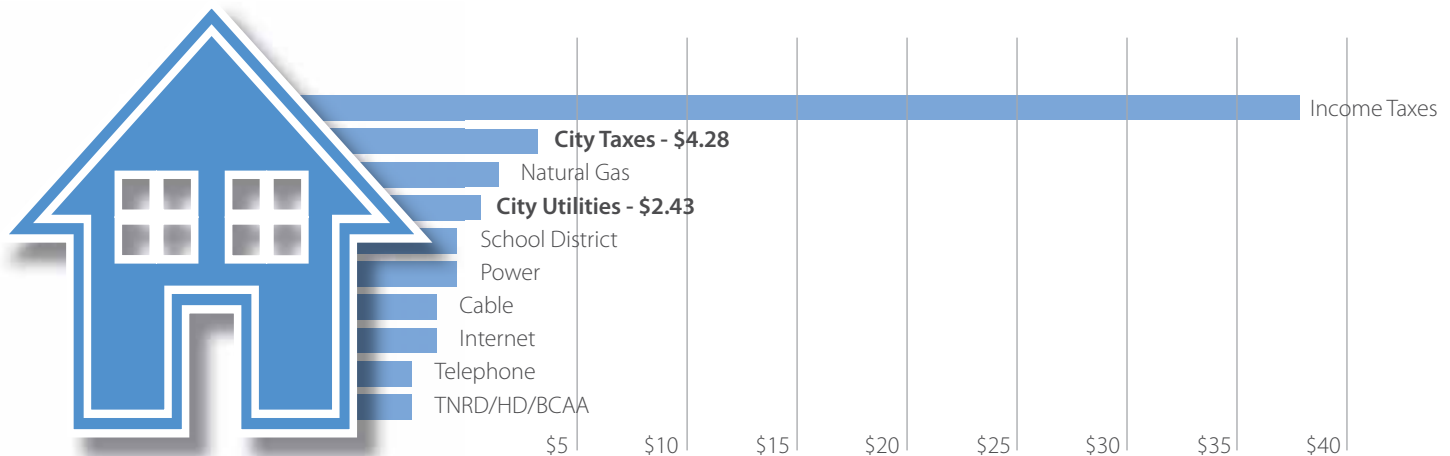
A theatrical feast of activities, from workshops on costume design to full scale performances, kept Kamloops participants and audiences enthused throughout a week's worth of Mainstage 2010. Mainstage – one of the country's longest running theatre events – provides unique educational opportunities to participants as well as ongoing theatre presentations that local audiences can enjoy throughout the week. In addition to nightly performances, ticket holders access a variety of activities including daily workshops, adjudicated "coffee critiques" and plays that run the gamut of genres from comedy to musicals.



Financial Highlights

Tax revenue is invested in services and infrastructure that maintain the high quality of life Kamloops residents enjoy.

Typical Daily Household Tax and Utility Expenditures.
City Taxes and City Utilities total \$6.71.



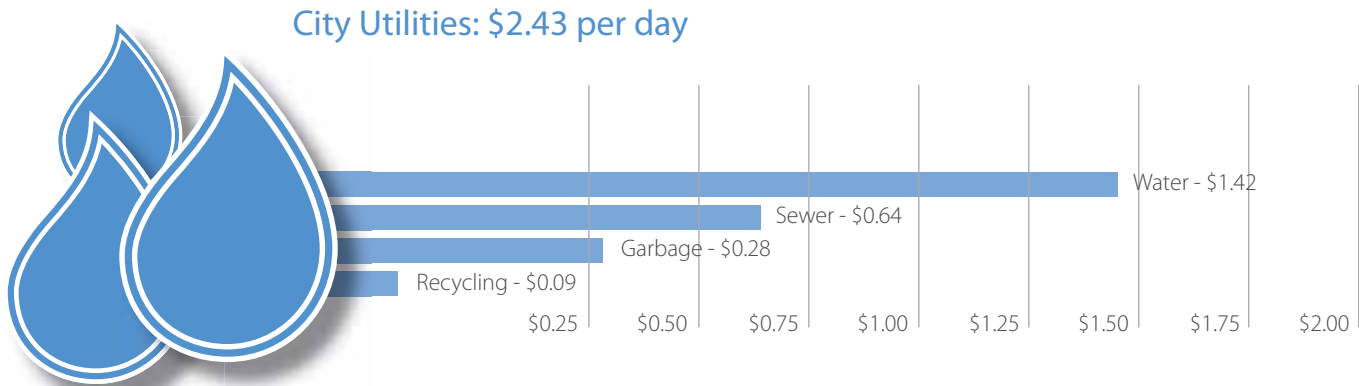
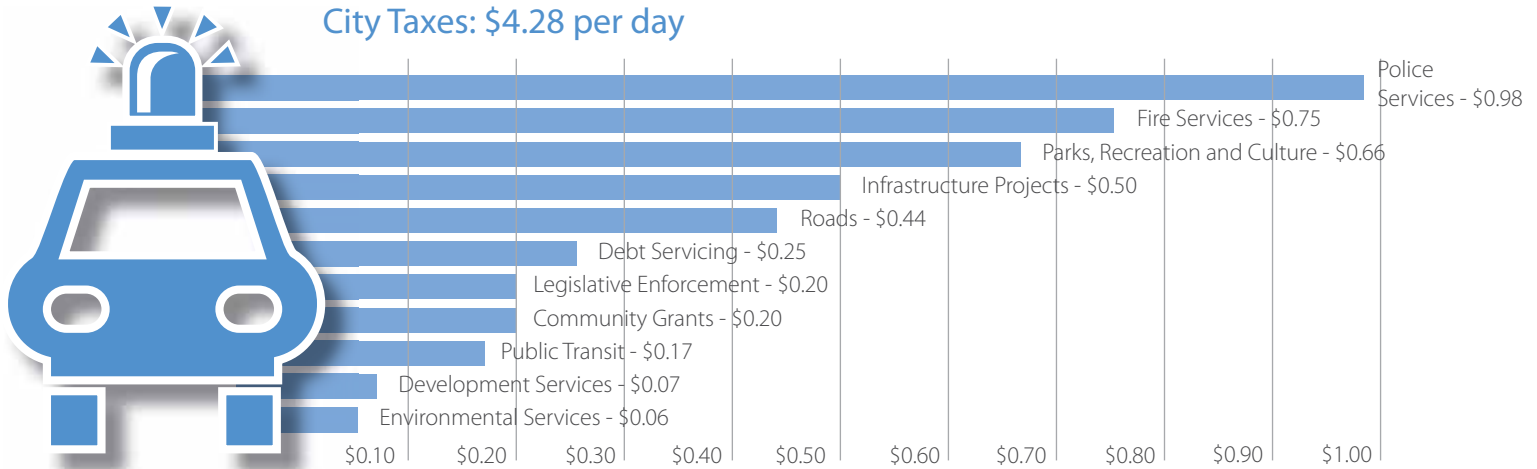
Valuations based on:

- Property taxes based on average BCAA assessed value of \$328,000 for 2011
- Calculated City taxes exclude the Home Owners Grant discount
- Property taxes and Utility Fees based on 2011 budget and rates
- 2009 Statistics Canada average household expenditures in BC used to estimate daily Income Taxes and other tax expenditures
- City utility payments include 10% discount for prompt payment

Your Tax Dollars at Work Everyday

Average Annual Household Expenses

City Taxes	\$2400
Your morning specialty coffee	\$1460
Cellular phone or PDA	\$752
Ski passes for two	\$1200
To operate your vehicle	\$3860



Infrastructure

commitment to growth and improvements to neighbourhoods and business areas

Pedestrian and Trails Master Plan open house

A successful open house and public-survey consultation process has helped to shape the direction of an updated Kamloops Pedestrian Master Plan and new Trails Master Plan. More than 100 residents turned out to provide opinion and input about city park trails, pathways and sidewalks late last fall, while another 350 individuals participated in a Pedestrian and Trails Master Plan survey. Results suggest more than 75% of residents surveyed use existing trails a few times a month or more, and about 30% would like to see more sidewalks throughout the city. Council will be requested to discuss and adopt both plans in 2011 and, once adopted, will guide future investment towards pedestrian and trails projects.

Riverbank enhancement at Valleyview boat launch

A riverbank rehabilitation project along the South Thompson River in Valleyview has improved the condition of shoreline at one of the city's busiest boat launches. Work at the Thompson Drive launch was initiated in fall 2010 and involved a "rip-rap" process, where jagged stone material is introduced to protect against erosion. The \$150,000 upgrade also involved replanting vegetation native to the area along the bank, improving parking access and opening additional car and trailer bays to recreation enthusiasts.

Sewage Treatment Centre undergoes improvements

A commitment to meet provincial liquid waste management requirements made significant strides in 2010. A capital invest-

ment of \$4.6 million was made in three separate projects to address site and infrastructure preparation for upgrades to the Kamloops Sewage Treatment Centre. In all, the City is investing \$40 million to renovate and revamp the site so it complies with provincial waste management regulations. Work on the majority of the upgrade will progress in 2011 with completion expected by the end of 2013. These infrastructure enhancements are expected to improve water quality downstream of the treatment plant.

Upgrade means better water for Westsyde

Residents formerly using the Noble Creek water system in Westsyde are now receiving better potable water thanks to a \$7 million upgrade that reroutes pipes to these homes from the Kamloops Centre for Water Quality. Part of the city's commitment in building the water treatment centre was



Hot-in-Place Asphalt a greener alternative

A City decision to implement "hot-in-place" asphalt recycling – a process that combines multiple steps using existing asphalt to upgrade road surfaces – has been met with great success. In 2010, black top in three areas of downtown were upgraded using the recycling method, a technology that collects and grinds old asphalt, heats it with a small amount of new materials and then repaves, all in one pass. This less expensive system has also been used in other local areas as a replacement to traditional mill and fill processes that require additional steps, transportation time and greater public disruption. Streets identified for the program are based on the quality of the existing asphalt and road structure.

to eventually provide Westsyde residents living on north Westsyde Road with higher quality tap water. Construction to complete the upgrade was finished in fall 2010. The Noble Creek system continues to provide irrigation water to these same residents.

North Shore Transit celebrates expansion

A new transit exchange along Sydney Avenue near the Northhills Shopping Centre improves transit accessibility and eco-friendly transportation options for residents traveling to and from Kamloops North Shore. The transit exchange, completed in August 2010, resulted from a City-led assessment that identified a need for further transit infrastructure to support economic and social activities on the North Shore. The \$1.4 million transit project, funded through the Public Transit Infrastructure Program and federal Gas Tax



Fund, also provides an attractive focal point to the North Shore business area. Local and provincial politicians as well as representa-

tives from BC Transit and the Union of BC Municipalities were on hand for a grand opening and ribbon-cutting ceremony.

3.3

Amount in millions from federal government for community works projects.

10.7

Amount in millions from provincial government for capital infrastructure projects.





Property Tax information goes online

More than 2,500 Kamloops property owners registered for the online system "MyCity" in 2010 to access and process property tax information. The City added the property tax section early in the year, making it easy and convenient for residents to access their accounts. The site, which is available through www.mycity.kamloops.ca, allows customers to check and update information any time, claim home owner grants, view levy information for current and previous years, view assessment information, transactions and verify payments. The MyCity system also gives access to Development and Engineering Services permit applications, business licenses, and dog license accounts.

Municipal property sales

Sales activity levels were up 14% in 2010 compared to the year previous with 40 active files versus 35 in 2009. Activity included the sale of the former Scoopz lot on Lorne Street to Northland Properties for \$2.25 million, the sale of the former Mission Flats Central Maintenance Yard to the Thompson-Nicola Regional District for \$450,000, and two small open space sales resulting in \$44,500. In addition, six road closures and sales to adjoining property owners in 2010 amounted to \$151,500. Between 2008-2010 total sales proceeds were more than \$6.7 million.



Good Government

*improving our
organization and
citizens' quality of life*

Emergency response exercises prepare city staff

As an integral partner in facilitating safety measures during an emergency situation, the City focused efforts in 2010 on practicing emergency operation procedures across various municipal departments. Because of the number of forest fires in the region in the past few years, the City took advantage of funding through the Joint Emergency Preparedness Program to ramp up training protocol and procedures, and to update equipment. During a true emergency, various first-responders and provincial organizations such as the BC Fire Service have an immediate role to play in an incident itself, while the City's Emergency Management Program focuses on what comes next. Several departments participated in a Kamloops Fire and Rescue day-long fire simulation exercise in Erin Val-

ley last spring, to practice management of evacuations, communications, and support services. This preparation proved valuable when an interface wildfire broke out in a nearby area a few weeks later.

Uji delegation enjoys 20th celebration with sister city

Kamloops has enjoyed more than two decades of sharing in the benefits of social, cultural and education opportunities with its sister city, Uji, Japan. To mark the 20th anniversary, the City hosted a group of 24 Uji representatives who were treated to a multi-day cultural celebration. The delegation, including Mayor Isamu Kubota, two city councillors and 18 citizens, were involved in a formal presentation at City Hall, then took part in a tour of the McQueen Lake Environmental Education Centre, Tournament Capital Centre, TRU

Horticulture Gardens and the Secwepemc Museum. The group also traveled to Sun Peaks and were able to enjoy Canada Day celebrations at Riverside Park as well as the grand opening of the Kamloops Children's Museum on July 1.

Online business license process increases efficiency

A City move to implement online credit card payment options for business license purchases and renewals has taken what was once a multi-day process and boiled it down to minutes. Since November, businesses can purchase or renew licenses through the "MyCity" online portal and have their payments processed right away. Future plans for further streamlined improvements include an online business license application form that can be filled in and sent with the credit card payment.

City honours dedicated citizens

What does it mean to make a positive difference in our community? For five special people who were honoured at the Distinguished Service and Freeman of the City Awards in 2010, it covers a scope of kindness and good deeds, from haunted-house fundraising for the food bank to volunteering time for hospital and healthy-community events to involvement in local service

clubs, furthering cultural initiatives and supporting sport and recreation at all levels. Sue Adams, Jan Cook, Elizabeth (Liz) Lyne and Izzy McQueen were 2010's Distinguished Service recipients, while longtime Kamloops resident and local businessman Ron Maguire received the Freeman of the City Award, the highest award the municipality can bestow on a Kamloops resident. Criteria for

Distinguished Service Awards include volunteer service that contributes to the well-being of Kamloops citizens and to the growth and development of the community, while the Freedom of the City is a designation awarded infrequently and only with the unanimous support of the Mayor and Council Members.

Financials

*Open and Responsible
Spending*

Consolidated Statement Of Financial Activities

YEAR ENDED DECEMBER 31, 2010, with comparatives for 2009

REVENUE	2010 BUDGET	2010	2009
Taxation	84,155,790	84,132,935	81,511,048
Development levies utilized	9,739,011	2,118,515	6,749,220
Fees, rates and sales of service	61,461,101	53,462,725	50,493,997
Grants	30,325,124	23,979,804	23,675,281
Investment income	2,923,142	4,596,572	4,408,849
Private contributions	612,447	4,586,037	6,692,344
Gain on disposal of capital assets	89,000	750,106	456,628
	189,305,615	173,626,694	173,987,367
EXPENDITURES			
Cemetery	605,455	753,307	728,449
Community development	4,463,146	4,148,668	4,288,911
Corporate administration	9,238,423	8,532,289	7,923,368
Environmental services	616,046	410,729	475,169
Fire services	13,287,801	13,743,503	13,009,006
Infrastructure maintenance	9,253,672	19,734,836	18,235,475
Legislative and enforcement	4,265,224	4,406,242	4,232,558
Parks, recreation and cultural services	20,840,939	27,807,130	28,203,158
Police services	21,627,903	19,566,974	19,904,459
Public transit	11,879,236	12,173,649	10,738,121
Solid waste	6,199,445	7,378,208	6,425,977
Water utility	7,066,894	13,025,208	11,026,404
Sewer utility	4,856,161	6,270,729	6,285,688
Kamloops Airport Authority Society	-	1,671,204	1,501,513
Venture Kamloops			
Business Development Society	-	492,433	583,077
Debt servicing costs	5,688,197	5,529,165	5,736,874
	119,888,542	145,644,274	139,298,207
Increase in accumulated surplus	69,417,073	27,982,420	34,689,160

Grants to Organizations

ORGANIZATION	2010 ACTUAL	2011 BUDGET		
Venture Kamloops	530,000	540,600	Music in the Park	100,000 75,000
Tourism Kamloops	250,000	250,000	Wreckers Committee	
Kamloops Symphony Society	89,669	91,462	(Accessibility in Recreational Programming)	- 6,350
Western Canada Theatre	166,986	155,026	Tournament Bids	356,105 200,000
Boys and Girls Club	66,047	71,047	Festival of the Arts Legacy Funds	5,952 7,900
Wildlife Park Operating	295,510	290,000	BC Winter Games Legacy Fund	5,700 7,000
Wildlife Park Capital	169,952	100,000	Community Assistance	1,800 3,000
Wildlife Park Expansion Matching Grant	-	363,009	Community Representation	- 2,000
Crime Stoppers	99,500	99,500	Community Associations	- 3,000
YM-YWCA	197,000	197,000	Social Planning Grants	60,000 90,000
Kamloops Heritage Railway Society	200,000	200,000	Age Friendly Grants	701 -
Chamber of Commerce -			Miss Kamloops	6,120 6,243
Visitor Info Centre Contract	113,500	113,500	Pipe Band	6,120 6,243
Community Arts Council	33,660	34,633	Rube Band	6,120 6,243
Special Events - Canada Day Performances	1,795	6,000	Mounted Patrol	6,120 6,243
Sagebrush Theatre	132,000	132,000	Boogie Cultural Fund	14,175 -
Kamloops Art Gallery	306,000	312,120	Social & Health Opportunities for People	
Graffiti Task Force	143,316	150,000	in the Sex Trade	69,360 69,360
SPCA	30,000	30,000	Tournament Organizers Assistance	63,672 64,000
Canada Day in the Park - Mulicultural Society	12,500	12,500	Arts Commission Grants	45,000 45,000
Canada Day Fireworks	-	15,000	Non Recurring Grants	30,391 75,000
KIBIHT	10,000	10,000		
			Total	3,624,771 3,845,979



Financials

Open and Responsible Spending

Permissive Tax Exemptions - 2010

Every year, the City of Kamloops receives applications from non-profit organizations that own land and qualify for tax exemption under the requirements of provincial legislation. In 2010, the following non-profit organizations qualified.

REGISTERED OWNERS	EXEMPT AMOUNT OF CITY PROPERTY TAXES
495862 BC & Desert Gardens Centre	\$12,045.80
Barnhartvale Community Association	1,762.10
BC SPCA	6,336.05
Big Brothers of Kamloops	6,772.50
Canadian Mental Health	1,473.15
Canadian Mental Health	4,519.84
Chamber of Commerce	19,008.15
Children's Circle Childcare Society	1,758.12
Heffley Creek Community Assoc.	2,451.80
Interior Community Services	25,483.85
Interior Indian Friendship Society	17,392.34
Kamloops Aids Society	6,424.85
Kamloops Blazers-Office Training	22,620.15
Kamloops Cadet Society	4,033.40
Kamloops Christian Hostel	1,885.63
Kamloops Christian School	44,739.74
Kamloops Curling Club	13,717.25
Kamloops and District Elizabeth Fry Society	5,809.30
Kamloops Food Bank	6,622.48
Kamloops Gun Club & Sugarloaf Ranch	1,850.17
Kamloops Heritage Railway Society	6,632.54
Kamloops Hospice Society	10,205.79
Kamloops Kiwanis House Society	10,013.07
Kamloops Lawn Bowling Association	2,400.48
Kamloops Safe Housing Society	1,439.34
Kamloops Society for Alcohol & Drug Serv.	6,419.07
Kamloops Society for Community Living	18,749.47
Kamloops Symphony Society	6,677.70
New Life Mission	27,158.66
Norkam Seniors Society	9,124.96

Pine Tree Riding Club	3,724.24
Rosehill Farmers Market	1,520.12
St. John Society	7,705.60
Thompson Nicola Family Resource Centre	17,638.60
Wildlife Park Society of BC	254.77
Wildlife Park Society	18,090.02
YM-YWCA	55,718.93

Total Non-profit Tax Exemptions **\$410,180.03**

Council adopted Permissive Tax by-laws to exempt the following heritage properties from property taxes in 2010.

EXEMPT AMOUNT OF CITY PROPERTY TAXES

CN Station	\$24,215.45
Plaza Hotel	35,502.95
St. Andrews on the Square	12,295.85

Total Heritage Tax Exemptions **\$72,014.25**

Provincial Legislation (the Community Charter) statutorily exempts the building and the land on which the building stands, for places of worship, specific seniors' housing, hospitals and private schools. Council may, by by-law, permissively exempt the land surrounding the building. In 2010, Council adopted by-laws to exempt the following surrounding lands.

PERMISSIVE EXEMPTION OF CITY PROPERTY TAXES

Places of Worship	\$169,876.43
Seniors' Housing	25,742.34
Hospitals	30,337.25
Private Schools	2,221.87

Total Permissive Surrounding Statutory Land Tax Exemptions **\$228,177.89**

Total Permissive Tax Exemptions - Overall **\$710,372.17**

Notes to Consolidated Financial Statements

YEAR ENDED DECEMBER 31, 2010, with comparatives for 2009

Grants Received from Other Governments

	2010 BUDGET	2010	2009
General fund:			
Federal Government:			
Policing	1,751,493	1,580,626	1,500,948
Community Works Fund	3,290,094	3,290,473	3,340,924
Provincial Government:			
Transit	5,141,718	5,283,326	4,651,792
Gaming revenue	2,400,000	2,386,808	2,385,739
Victims assistance	60,000	70,960	70,907
Traffic fines	461,456	461,456	1,836,828
Capital infrastructure	10,690,510	7,466,964	2,400,246
Other	628,400	433,798	509,357
	24,423,671	20,974,411	16,696,741
Water fund:			
Provincial Government:			
Capital infrastructure	1,609,453	778,175	2,870,546
Sewer fund:			
Provincial Government:			
Capital infrastructure	4,292,000	2,105,921	-
Kamloops Airport Authority Society:			
Federal Government:			
Capital infrastructure	-	111,731	4,106,465
Venture Kamloops Business Development Society:			
Provincial Government:			
Other	-	9,566	1,529
Total	\$ 30,325,124	\$ 23,979,804	\$ 23,675,281



Financials

Open and Responsible Spending

Tournament Capital Grants

Grants 2010 Grant \$

REGIONAL

Kamloops Long Blades	\$200.00
McArthur Island Curling	
Mens Playdowns	\$1,000.00

TOTAL REGIONAL GRANTS \$1,200.00

PROVINCIAL

BC Strong Man Provincial Champs	\$500.00
Provincial Girls Basketball	\$500.00
Provincial Boys Basketball	\$500.00
Sun Rays Jean Peters Provincials	\$600.00
McArthur Island BMX	\$500.00
Kamloops Rugby Club	\$500.00
Viani's Provincial Tae Kwon Do	\$500.00
Kamloops Classic Swimming AAA	\$1,132.00
Kamloops Track & Field	\$514.00
KYSA Provincial A Cup	\$500.00
Kamloops Minor Baseball	\$500.00
KMB Riverdogs AAA	\$500.00
KMBA	\$500.00
BC Summer Swim Club	\$1,500.00
Kamloops Canoe & Kayak Club	\$325.00
Kamloops Community	
Football 9 Man	\$500.00
TRU Athletics	\$500.00
BC Wheelchair Basketball	\$500.00

TOTAL PROVINCIAL GRANTS \$10,571.00

WESTERN CANADIAN

W. Cdn Age Class	
Wrestling Tournament	\$1,500.00
Kamloops Storm Keystone Cup	\$1,500.00

TOTAL WESTERN CANADIAN GRANTS \$3,000.00

NATIONAL

Cdn Pulp & Paper National Curling	\$1,500.00
Sun Peaks Alpine Club	\$1,500.00
Kamloops Collegiate Baseball	\$1,500.00
Gymnastics BC	\$1,500.00
Kamloops Disc Golf Nationals	\$1,500.00
McArthur Island BMX	\$1,500.00
Heffley Creek Gun Club	\$1,500.00
Kamloops International	
Baseball Tournament	\$1,500.00
TRU Athletics - Golf	\$1,500.00

TOTAL NATIONAL GRANTS \$13,500.00

INVITATIONAL

KMHA Midget Tier 2	\$360.00
KMHA PeeWee Tier 4	\$120.00
KMHA Midget Tier 3	\$280.00
KMHA PeeWee Tier 3	\$160.00
KMHA Bantam Tier 2	\$280.00
KMHA Bantam Rec 1	\$320.00
KMHA PeeWee Rec 1	\$320.00
TRU McDonald's Invitational	
Volleyball	\$238.00
Kamloops Senior Hockey	\$300.00

KMHA Bantam Rec 2	\$320.00
KMHA PeeWee Rec 2	\$280.00
KMHA Midget Rec 2	\$280.00
KMHA Atom Rec 1 Hockey	\$320.00
Kamloops Classics Valentine Meet	\$410.00
Interior BC Women's Team Tennis	\$108.00
KMHA Atom Rec 2	\$160.00
SKSS Titans Meltdown Soccer	\$400.00
PNW Masters Womens Hockey	\$300.00
Kam Rec Old Timers Hockey	\$700.00
Kamloops Five Pin Bowling	\$616.00
Rugbyfest	\$1,500.00
KIB Youth Hockey	\$1,500.00
Race the Ranch	\$600.00
Kolle Development	
Ice Pirates Hockey	\$1,428.00
Kamloops Five Pin Bowling	\$280.00
KMB Best of the West Baseball	\$480.00
Kamloops Sr Mens Slo-Pitch	\$120.00
KYSA May Cup	\$1,500.00
KATTS Gymnastics	\$190.00
Kam Invit Slo-Pitch Tournament	\$860.00
Kamloops Track & Field	
Centre May Meet	\$474.00
DFO Hockey / Golf Tournament	\$400.00
Kamloops Sr Mens Slo-Pitch	\$210.00
Kamloops Minor Fastball	\$640.00
Kamloops Classic June Meet	\$832.00
KMB Tournament Capital	
Invitational	\$800.00
Kamloops Basketball Academy	\$800.00
Sage Orienteering	\$370.00
Sikh Soccer Tournament	\$1,500.00

Kamloops Invitational	
Cash Tourney	\$240.00
Kamloops Invitational Soccer	\$1,500.00
Kamloops Summer Swim Club	\$800.00
2010 Coors Senior Mens Slo-Pitch	\$300.00
Kamloops Open Darts	\$200.00
Kamloops Skating Club	\$416.00
Kamloops Minor Hockey	
Midget Tier 1	\$360.00
Kamloops Minor Hockey	
PeeWee Tier 1	\$280.00
TRU Baseball Thanksgiving	\$400.00
Kamloops Long Blades	
Nov Interclub	\$180.00
KMHA Female Midget AAA	\$280.00
KMHA Bantam Tier 1	\$360.00
KMHA Bantam Tier 3	\$320.00
KMHA Atom Development 1	\$240.00
KMHA Atom Development 2	\$240.00
KMHA Female Midget Rec	\$240.00
KMHA Midget Rec 1	\$160.00
KMHA PeeWee Tier 2	\$360.00
SKSS Big Kahuna Basketball	\$600.00

TOTAL INVITATIONAL GRANTS
\$28,232.00

FOURTH DAY FREE

KMHA - Female Bantam	\$1,021.65
Valleyview Skating Club	\$1,941.14

TOTAL FOURTH DAY FREE **\$2,962.79**

TOTAL GRANTS DISTRIBUTED
\$59,465.79

Planning and Development Table

Major Activity	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001
PLANNING AND DEVELOPMENT DIVISION										
Rezoning Applications	35	54	47	34	43	33	50	30	31	23
Development										
Variance Applications	24	31	38	36	31	34	30	31	23	21
Development										
Permit Applications	31	38	48	50	37	27	24	19	13	19
Board of Variance										
Applications	4	21	18	24	14	24	20	31	26	26
Preliminary Proposals	1	8	6	21	12	16	13	14	18	18
Inter-Government										
Referrals	4	3	6	3	5	1	2	3	7	5
Liquor Licence										
Applications	12	6	8	8	4	12	22	5	10	19
ALR Applications	1	1	3	3	4	3	4	2	3	2
Temporary Use Permits	5	3	6	1	5	2	1	3	2	0
Land Use Contract										
Applications	0	0	1	0	0	1	2	0	4	2
Sign Permit Applications	108	108	114	102	95	65	55	74	74	98
Zoning Information										
Requests	41	75	65	80	68	77	58	45	50	43
New Businesses	819	734	779	714	675	671	579	619	610	544
Total Business Licences	5,421	5,263	5,199	4,886	4,717	4,612	4,536	4,432	4,312	4,316
LAND DEVELOPMENT ENGINEERING DIVISION										
Subdivision Applications	59	47	75	75	78	71	81	56	36	37
Subdivision Lots Created	185	64	364	328	293	409	257	162	17	61
Strata Lots Created	142	106	224	190	395	146	74	16	42	43
Total New Lots Created	327	170	588	518	688	555	331	178	59	104
BUILDING INSPECTION DIVISION										
Building Information										
Requests	1,609	1,731	1,629	2,090	1,577	1,636	1,284	1,165	776	702
Building Permits	2,026	1,408	1,850	2,080	2,255	1,884	1,487	1,251	1,142	1,050



Message from Randy Diehl, CAO

Delivering public services at the local government level is extremely complex and has been largely influenced by land use and amalgamation decisions made more than 30 years ago.

Kamloops land use planning history evolved in the early 1970s when seven distinct municipalities were amalgamated into one, which is now known as the City of Kamloops. Generally, this was a good decision due to the obvious cost savings of one governing body. However, it came with challenges as citizens and neighbourhoods switched their allegiances from a small town to a larger city identity. One of the City's main goals today is to reverse the unsustainable trend of sprawl created by poor land use decisions of the past, and by focusing on infill and higher density development opportunities throughout the core areas of the city.

The amalgamation also required huge investment over the past three decades for improved sewer and water delivery, upgrades to the City transit systems and road networks, as well as police, fire, parks and recreation services.

As a result, Kamloops municipal taxes to provide these services are marginally higher than the BC Average. For this investment, citizens enjoy more parkland per capita than the provincial average, some of the best sport and recreation facilities in the province and country, and a low crime rate that has been decreasing annually over the past several years.

We, as a City, are also national leaders in the provision of affordable housing, our cultural facilities and groups are some of most widely respected in Canada, we have the highest ridership for transit in the province, and we are three-time Communities in Bloom Champions – all factors that have transposed our City from a resource-based, mill town image to a beautiful oasis in the desert.

Today our surveys inform us that citizens are proud to say they are from Kamloops and they have an extremely high quality of life. Kamloops has 85,000 citizens who rely on the City to invest and improve on these quality of life expectations.

We believe that Kamloops has arrived centre stage to become a preferred place to live in British Columbia, and we are proud to say that we have a great staff who are committed to building this beautiful city, while serving the needs of all neighbourhoods and citizens.

RANDY DIEHL, Chief Administrative Officer





Canada's Tournament Capital

City of Kamloops

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Cover – Dawn Breaks Over City of Kamloops

Pg. 2 – KYSA Tourney at Mac Island

Pg. 9 – World Masters TCC March 2010

Pg. 10 – Sunny Afternoon by the Rivers Trail in Riverside Park

Pg. 11 – Hiking in Peterson Creek Park

Pg. 12 – Waterpark - McGowan Park

Pg. 13 – International Students Attending TRU

Pg. 17 – Jogging at Sunrise Over Third Avenue Overpass

Pg. 20 – City Vista From the Top of Rose Hill

Pg. 23 – Hot Nite in the City 2010 (from top of Plaza Hotel)

Pg. 27 – A Warm Summer's Evening Overlooking The City Framed Beautifully by Mount Peter and Paul; Farmers Market, Saturdays, Downtown

All other photos courtesy of the City of Kamloops

Pg. 2 – Pedestrian Streetscape

Pg. 3 – Kamloops City Council

Pg. 6 – Kamloops Airport; 2010 Canadian Nationals; GamesTown 2010 Winners

Pg. 7 – City Planters

Pg. 8 – Mr. One Million

Pg. 9 – Slo-Pitch Ground Breaking in Rayleigh

Pg. 10 – Environmental Education; ECO Smart Kids

Pg. 13 – Torch Relay Festivities; Kamloops Farmers' Market

Pg. 16 – Hot-in-Place Asphalt Recycling

Pg. 17 – North Shore Transit

Pg. 18 – Bike Park; City Council

Pg. 21 – Kamloops Baseball Park; Music in the Park; Outdoor Track Events

Pg. 26 – Randy Diehl

Pg. 27 – Sagebrush Theatre; City in Bloom



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