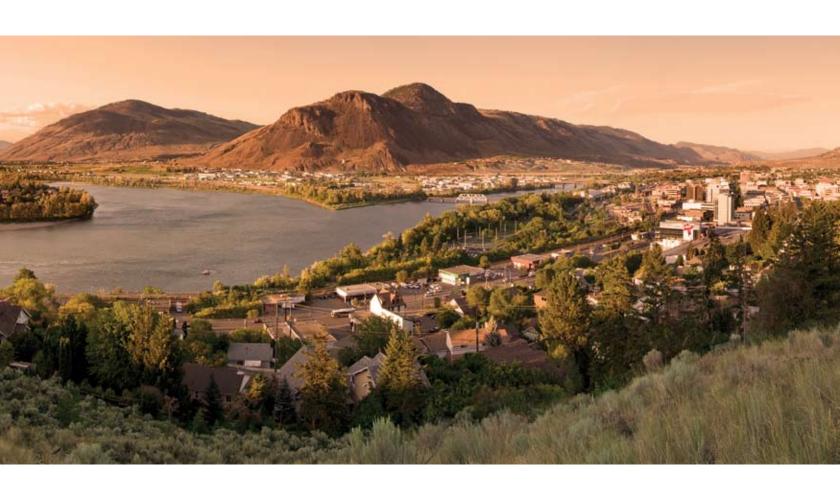
# City of Kamloops Annual Report 2009





# City Council

Peter Milobar

Messaae from the Mayor

Kamloops, like the rest of the world, entered 2009 feeling uncertain about the global economy and what that could mean provincially and locally.

After a strong first half in 2008 related to municipal activity in the areas of business licenses, building permits and other economic indicators, the community was faced with the potential affects of a world-wide economic crisis. Big questions existed around securing opportunities for government stimulus packages to offset a softening private sector, and the possible impact on city operations.

In late 2008 and early 2009, our administration and staff did a remarkable job identifying and responding to grant opportunities through the federal and provincial governments that would best fit with our goals for continued service and infrastructure development. The City focused on grants to develop the long-promised Slo-Pitch Park at the site of the former correction centre in Rayleigh. After a successful application for \$6.4 million to complete the project, the last half of 2009 was spent designing the park for construction in 2010.

Meanwhile, continual focus on attracting new and repeat events to our community - such as the BC Lions Training Camp, the World Masters Outdoor Athletic Championships and the International Olympic Committee Anti-Doping Conference – have all helped ensure consistent economic stability.

Our focus on community-wide health also gained attention provincially, with a corporate award from the BC Medical Association for the City of Kamloops-Interior Health partnership. The initiative



assists individuals with pre-existing health conditions to learn how to get active in a safe and supported environment.

Community safety was also in the spotlight in 2009. Perhaps the biggest honour was an international community policing award given to our local RCMP detachment for their work related to keeping our city safe. The local Prolific Offender program instituted by the RCMP has resulted in a dramatic drop in overall crime in Kamloops. The partnering of RCMP with the By-Laws Department, Business Improvement Associations and social agencies on the co-coordinated Enforcement Task Force has also seen success.

Turning to fire safety, the Kamloops Fire and Rescue division showed counterparts across North America its skill under pressure at the 2009 Fire Fit competition, with our firefighters earning a first-place showing. Local firefighters also showed their mettle when it came to goodwill, organizing a second international relief effort with a crew traveling to Nicaragua in December with supplies and equipment.

These are just a few of the successes we have experienced over the past year. As you read this annual report, it will become evident that there are many areas where our organization strives to deliver exemplary service to residents of Kamloops. All of us on Council hope that if you have any questions, concerns or ideas, you will contact us.

PETER MILOBAR. MAYOR OF KAMLOOPS



# Our Vision

City of Kamloops City Council

# Council Strategic Plan Goals and Objectives

### Infrastructure

Invest in the long-term financial stability of our assets and improve the overall infrastructure standards of the City.

- Construct upgraded Wastewater Treatment Plant (2010)
- Implement Asset Management Strategy
- Increase alternative commuter transportation opportunities
- Invest in projects that sustain our shortand long-term economic and social well-being
- Ensure that the cost of infrastructure is balanced between private and public interests
- Implement cost reduction measures for infrastructure

### Economy

To diversify and strengthen our economy.

- Complete the Tournament Capital Project Construction and Marketing Strategy
- Continue to collaborate with Venture Kamloops for the retention of existing businesses as well as the development of new industries such as the high tech and manufacturing sectors
- Encourage the expansion and improvement of air, rail, and highway connections
- Maximize 2010 Olympic opportunities
- Continue to support the growth of Thompson Rivers University through unique and creative partnerships
- Continue to strengthen our relationship and collaborate with Kamloops Indian Band
- Encourage the development of a large meeting facility
- Expand availability of required industrial land

#### Environment

To develop reasonable and sustainable strategies that reduce our impact on the environment and significantly contribute to carbon neutrality by 2012.

- Develop sustainability and carbon neutrality policies
- Reduce the corporate carbon footprint for the City of Kamloops
- Implement policies that substantially contribute to reduced water use, improved air shed quality, and a reduced community-wide carbon footprint
- Continue to densify and infill core commercial and residential zones
- Encourage alternative "green" transportation modes

### Livability

To ensure Kamloops maintains a high quality of life while meeting the challenge of a growing community.

- Implement the Social Plan
- Review the implementation of the Cultural Strategic Plan Phase II
- Continue to enhance city-wide beautification efforts
- Update the Parks Master Plan
- Enhance sense of safety/security in all areas of City
- Build neighbourhood capacity
- Complete the McDonald Park Neighbourhood Pilot Project
- Become a "Healthy City" model
- Improve the accessibility of streets, parks, and facilities for people who have limited mobility
- Promote Kamloops as a welcoming and diverse community

#### Good Government

To maintain our efforts to be nationally recognized for "Excellence in Public Service".

- Improve communication with business, community, and social groups
- Ensure that the Financial Plan balances "approved" service levels and increased public service demands with taxes and user fees
- Ensure that City Hall Services are perceived as being informative, effective, fair, and efficient
- Develop the Workforce Plan that addresses employment stability, retention and recruitment



MAYOR PETER MILOBAR

Police Committee (Chair)
Coordinated Enforcement Task Force
Wastewater Steering Committee (Chair)
Sustainable Kamloops Committee
Tournament Capital Committee
Thompson-Nicola Regional District (Chair)





COUNCILLOR NANCY BEPPLE

Community and Council Services Committee Service Agreement Negotiating Committee Audit Committee Measuring Up Committee



COUNCILLOR JOHN O'FEE

Kamloops Airport Authority Board of Directors (President)
Parcel Tax Roll Review Panel (Chair)
Venture Kamloops Board
Tournament Capital Committee
Thompson-Nicola Regional District



COUNCILLOR JOHN DE CICCO

Community and Council Services Committee (Chair)
Wastewater Steering Committee
Service Agreement Negotiating Committee
Coordinated Enforcement Task Force
Thompson-Nicola Regional District



**COUNCILLOR MARG SPINA** 

Community and Council Services Committee
Coordinated Enforcement Task Force
Audit Committee
Race Relations Committee



**COUNCILLOR JIM HARKER** 

Social Planning Council
Police Committee
Kamloops Airport Authority Board of Directors
Tournament Capital Committee
Thompson-Nicola Regional District



**COUNCILLOR PAT WALLACE** 

Police Committee Sustainable Kamloops Committee Tournament Capital Committee (Chair) Thompson-Nicola Regional District



**COUNCILLOR TINA LANGE** 

Venture Kamloops Board Kamloops Chamber of Commerce Liaison Arts Commission Community Recognition Awards Committee



#### **COUNCILLOR DENIS WALSH**

Community and Council Services Committee Sustainable Kamloops Committee Parks and Recreation Committee Parcel Tax Roll Review Panel

# Accomplishments

# Community health partnership earns prestigious award

Collaboration in support of healthy living earned the City of Kamloops and the Interior Health Authority the 2009 Excellence in Health Promotion Corporate Award presented by the BC Medical Association. The partnership – titled the Strategic Health Alliance – was recognized for its active promotion of lifelong, accessible fitness and health. The Strategic Alliance Initiative, which is currently into its second year, is supported by state-of-the-art fitness equipment and an indoor walking track located at the Tournament Capital Centre. The City and Interior Health have collaborated on previous successful health projects such as the expansion of Interior Health's Vascular Improvement Program.

# Tournament Capital expansion nearing completion

A public process that began in 2003 to complete infrastructure in support of the \$37.6 million Tournament Capital Facilities Expansion Project is approaching the finish line. In 2009 the City of Kamloops was awarded \$6.52 million in federal and provincial grants towards the \$9.79 million Rayleigh Slo-Pitch Park. Phase 1 of the project will include eight premium slo-pitch diamonds, two regulation rugby fields and a practice field, as well as washroom, concession and plaza upgrades. At McArthur Island a major overhaul and expansion to the fields for baseball and soccer culminated in November with the completion of the new soccer clubhouse, restaurant and future offices for Kamloops Youth Soccer Association.

## Tournament Capital Centre breaks record

A bustling Tournament Capital Centre drew a record-breaking number of visitors in 2009 with more than 900,000 people passing through its doors. As part of the Tournament Capital Program, this premiere facility is supported through ongoing sport user groups and is a first-choice location for outside tournaments and events, provincially, nationally and internationally. City-supported partnerships with

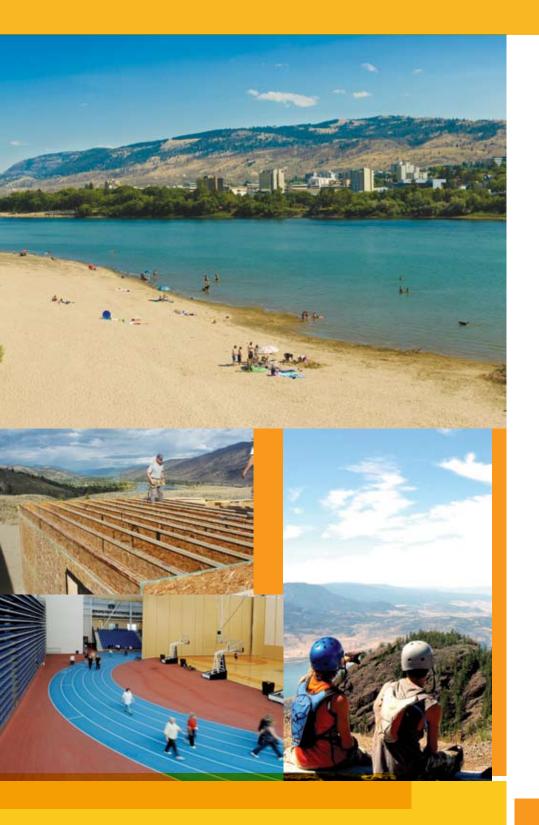
community groups and organizations have also been a major focus at the centre and can be seen in areas of recreation and overall healthy living. The Tournament Capital Centre has hosted a number of major events including the 2010 Olympic Torch Relay Celebration and the 2010 World Masters Athletic Championships. The City expects the facility will see more than one million users in the next year.

## City focused on giving back Staff support United Way campaign

A combination of efforts – from payroll deductions and 50-50 draws to raffle baskets and vacation day incentives – helped the City raise almost \$36,000 in 2009 to support the United Way. With multiple ways to contribute, the City estimates more than 20 per cent of its staff opted for payroll deductions last year, while others pledged their support through draws, raffles and silent auctions. A City-made initiative to vie for an extra vacation day, time donated through senior managers who gave back one of their own vacation days, also drew a lot of attention with additional incentives for first-time contributors to the campaign. The annual fundraiser is the City's biggest internal campaign and involves the entire staff and administration.

## Operation Nicaragua huge success

Kamloops firefighters turned up the heat when it came to supporting international causes in 2009. Several firefighters along with a handful of City staff travelled to the northern part of Nicaragua to work with their firefighting counterparts in that country to distribute aid to impoverished families and communities. Kamloops firefighters have focused attention on international need over the past couple of years and, to date, have distributed more than 100,000 pieces of clothing, over 5,000 pairs of shoes, one ambulance, three fire trucks from Alberta, medical supplies and equipment, school supplies and desks, and many essential household items and tools. The Kamloops group also helped turn a shipping container into a local community centre in the village of Jiquilillo and helped to build a medical clinic, which provides healthcare to several neighbouring villages.



The City of Kamloops' guiding principles around health, innovation, trust, openness and pride ensure every level of our organization is working collectively towards creating a better community. Our long history of supporting public consultation, building partnerships and identifying initiatives that will sustain our community, have served the city well in planning for future growth.

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# Economy

A healthy Kamloops economy was strengthened by strategic partnerships and growing civic involvement in 2009 – highlighted by increases in business development opportunities, real estate developments, progress on municipal infrastructure and successful community planning.

JEFF PUTNAM, FACILITIES
& BUSINESS OPERATIONS
MANAGER, CITY OF KAMLOOPS

"The Tournament Capital Centre was created to allow Kamloops residents and visitors the opportunity to maintain a healthy lifestyle. Nothing makes me more proud than to see the positive impact our parks and facilities, such as the Tournament Capital Centre, have provided to our community on a daily basis."

#### Local business on the rise

In spite of the global economic downturn, Kamloops remained a stable place to do business through 2009. A surge in single family housing starts in the last half of the year and stronger than expected multi-family commercial and industrial construction, resulted in more than \$160.4 million in construction activity. The City also had an increase in new business license applications with a total of 1,370 filed. The number of Kamloops businesses also increased in 2009 to a total of 5,263 – 64 more than in 2008.

## Kamloops Airport expansion complete

Our community celebrated completion of a 23.8-million dollar airport expansion in 2009 – a project undertaken in three phases through multi-government support at the local, provincial and federal level. The spacious airport terminal can now accommodate multiple simultaneous flights while providing a high level of service to travellers. The 2,000-ft runway expansion – to a total of 8,000 feet – has enabled new jet service, which now connects Kamloops to the rest of the world. Meanwhile, the Kamloops Airport served 15% more travellers in 2009 over the previous year amounting to 260,371 people. The most significant increases were seen in tourism travel and those visiting friends and relatives.

## Fire Training Centre expanded

A new training-business partnership with Thompson Rivers University (TRU) in 2009 saw carpentry students complete a 4,000 sq. ft multi-level "burn" building, a practice site for dousing flames, which will benefit Kamloops Fire and Rescue. Carpentry students in each of two semesters at TRU gained practical work experience with classes taking part in their own portion of the development. The expanded facility supports additional training options for Kamloops Fire and Rescue, which attracts firefighters from across the region. In 2009, the Fire Training Centre generated \$50,000 in revenue. These funds were used to offset costs and offer additional programs including wildfire suppression training as part of the Province's emergency firefighter training.

## Bidding for success

In its bid to host the 2015 Canada Winter Games, Kamloops came out on top in the Phase 1 Technical Review undertaken in 2009. Kamloops is one of 3 BC cities bidding for the Winter Games, the other two locations are Kelowna and Prince George. The Technical Review was the first hurdle in a multi-phased competitive bidding process and included site visits by the bid committee to Tournament Capital facilities and Sun Peaks Resort. The Bid Evaluation committee was impressed with the exceptional quality of the venues and the athlete villages offered at TRU and Sun Peaks. In Phase 2 the City submits the business plan for the Games, outlining partnerships and strategies to provide the best athlete-focused Games possible. The 2015 Games will be awarded to the winning host city in late fall of 2010.



FRED LEGACE,
MANAGING DIRECTOR,
KAMLOOPS AIRPORT

"The new Kamloops airport terminal is a spectacular building that is the gateway for our city, welcoming travellers, tourists and our families and friends. The support from the City and community to get this project accomplished makes me proud to call Kamloops home."

## Tournament Capital Program Major Events 2009

- Basketball Canada U15 National Championships
- Ultra Glide National Disc Golf Championships
- Boys / Girls Provincial AA High School Basketball Championships
- Western Canadian Age Class Wrestling Championships
- Canadian Masters Outdoor Athletics Championships

- Kamloops Men's / Women's Annual Invitational Soccer Tournament
- Kamloops International Bantam Ice Hockey Tournament
- Kamloops International Baseball Tournament
- Kamloops Youth Soccer May Long Weekend "Slurpee" Cup

# Environment

## Sustainable Kamloops

Efforts to connect the community to key issues around sustainability reached a vital phase in 2009. Community stakeholders were asked to identify targets and challenges for environmental issues including water conservation, land and energy use, and air shed management. In developing the Sustainable Kamloops plan, the City recognizes that sustainability is as important as social and economic issues and will tie these three pillars together in decision-making for the future. Members of the Sustainable Kamloops advisory group – which includes representation from the Mayor, City senior administration and the public – also developed a long-term action plan that includes public consultation and input. Key findings in 2009 were brought to a public forum in spring 2010, where participants were asked to discuss issues and provide input on positive action.

# Pesticide use by-law supports greener community

City Council's support of a pesticide use control bylaw in 2009 recognizes a municipal commitment for a healthier community. The by-law regulates cosmetic use of pesticides on ornamental trees, shrubs, flowers, and turf on residential properties, but allows individuals with recognized credentials for pesticide application to apply for an exemption. The City itself practices Integrated Pest Management (IPM), which uses chemical pesticides only as a last resort. In support of going pesticide free, the City also offers residents a variety of plant health and pest management education workshops and programs, which are listed on the City's website and advertised frequently.

## Leaders in forest fire interface work

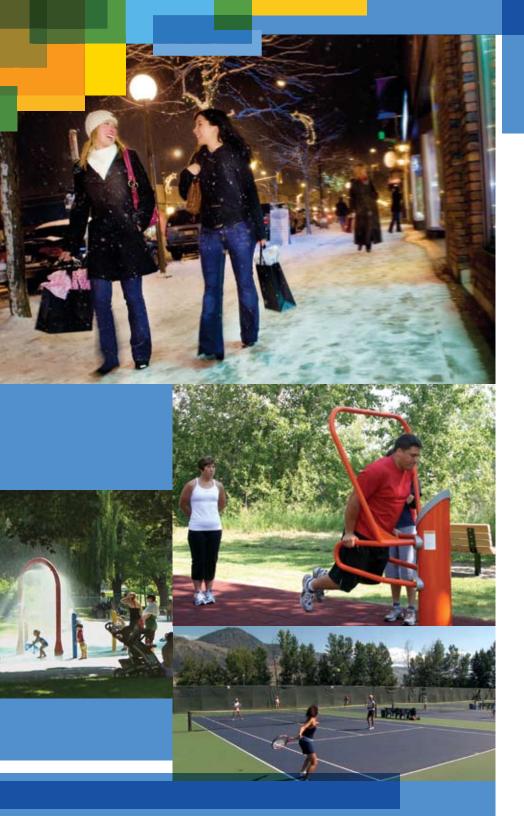
Excellence in the City's forest fire interface management plan was recognized by Natural Resources Canada in 2009 and will be used by the federal government to help additional communities implement their own interface plans. At the same time, the federal government asked the City to speak on its successes and challenges with interface management – advice and information that will support future work nationally on climate change issues. The Kamloops' plan operates on three key pillars – to protect the lives of residents and firefighters, to protect property and homes and to protect natural resources within the municipality. The City's effective approach to fuel management over the past year has also pushed completion of the interface management plan ahead of schedule by several months, with an anticipated wrap up date of fall 2010.

# Fleetwood Avenue an example to follow

A three year process to transform Fleetwood Avenue in Brocklehurst to "green street" status is now complete. The notion of "green" goes beyond what many might expect and incorporates special, softer road resurfacing material that is pedestrian oriented, as well as environmentally friendly landscaping and street lights. A walking path and special design approach to enhance visual appeal round-out the results, which have received excellent feedback and support from the community. Input from residents and stakeholders will help determine how other local streets may undergo the same process in the future.



Our air, water, and natural resources are integral parts of community planning. What we choose to do today will shape the way future generations are able to enjoy and respect the Kamloops landscape. Part of planning for the future has meant implementing proactive choices around land usage and environmental practices that will become examples for others to follow.



# Livability

A convergence of issues, from promotion of our local heritage and culture to a comprehensive focus on health and wellness, help shape the way the City of Kamloops provides programs and services to accommodate a range of generations and lifestyle pursuits.

JACQUIE BRAND, KAMLOOPS ARTS COUNCIL



"A strong arts community translates into a healthy, vibrant community. Art ensures that our lives in Kamloops are well rounded – and beautiful. Through the support and vision of the City of Kamloops, the Kamloops Arts Council has been able to dedicate themselves to encouraging and participating in opportunities that promote our artists and make our community amazing."

# Outdoor playground aims to make healthier citizens

A walk in the park has been taken to new levels at McArthur Island. The popular green space on the North Shore is home to Kamloops first "Seniors Playground," developed along a walking path that is well utilized by the City's mature population. The fitness playground features low impact and high intensity exercise equipment specifically designed for seniors along with instructions for each station on how to use the equipment. While built as a space for seniors, the site is available for anyone to use. The City has also initiated programs to promote proper usage of the equipment for the general public and those with underlying health conditions. The project was made possible through a \$100,000 grant from the provincial government and has attracted the interest of several communities throughout the region looking to build similar facilities.

# Kamloops takes prizes for Communities in Bloom

Kamloops earned a five-bloom rating in the 55,001-150,000 population category to take top spot in the 2009 International Communities in Bloom competition. In addition, the City received a special mention for the McArthur Island Park and Sports Facilities for its innovation in planning, design and development, specifically around environmentally friendly green spaces and water management. Kamloops also earned a first in the winter edition of Communities in Bloom in the population over 50,000 category for its WinterLights Celebration program. This is the first time Kamloops has won a winter season award, which takes into account presentation, festive season celebrations, goodwill programs and tourism and promotion.

## Courthouse Cultural Centre

A City plan to transform the old courthouse at First Avenue and Seymour into a vibrant cultural and arts centre took a strong step forward in 2009 with the signing of three long term tenants on the main floor of the building. The Kamloops Arts Council, Arnica Artist Run Centre and Kamloops Artists Cooperative support the goals of increased education and promotion of arts and culture. Each of these groups play a vital role in serving emerging artists in the community. Meanwhile, the Bizarre Bazaar art market established at the courthouse in 2007, has grown substantially over the past three years. In 2009, the number of visitors attending this summer evening mainstay was up by about 30%. As well, the number of performing artists at the venue in 2009 was double that from the previous year.

# Task Force efforts a boost to neighbourhoods

Crime prevention and safety remain issues of concern within our community particularly in the downtown and North Shore business areas. In response, the City continues to support the Coordinated Enforcement Task Force formed in 2009, which combines efforts from municipal by-law enforcement officers, Kamloops RCMP and local social service providers. Since its inception, the task force has helped individuals who are accessing social services under the partnership, as well as benefiting neighbourhoods and businesses, which are pleased with the attention on crime reduction. The 2009 Citizen Satisfaction Survey also noted citizens felt more safe than in 2006 by a margin of 5% reflecting the City's and RCMP's efforts to fight crime. The

crime rate also had a corresponding decrease. In 2009, the City of Kamloops received the Province of British Columbia Solicitor General Award for Crime Prevention.

# ARTS & CULTURE HIGHLIGHTS

- Music in the Park attracted an average of 1,200 nightly visitors in 2009, up 12% from 2008.
- North Shore Farmers
   Market Friday night
   music a new summer
   series introduced in 2009
   - attracted about 100
   people per week.
- Kamloops Museum & Archives began the final phase of renovations to create a new Children's Museum, and started work on the 3rd floor exhibits, which will tell the history of Kamloops.



JIM BEGLEY,
OFFICER IN CHARGE,
RCMP KAMLOOPS
DETACHMENT

"Working to reduce crime and its impact on our community remains the No. 1 operational goal of our detachment over the next year. All citizens benefit from keeping Kamloops a safe and healthy

# Pride in our Community

It can start with a kind word or a smile between a city clerk and a resident... it can come through provincial or national recognition of hard work and it can build into something vast that all citizens of Kamloops can be part of. As a municipal organization, we take pride in the services, programs and consultation that we uphold, knowing it is vital to supporting a progressive, inclusive community spirit.

JENNIE INKSTER, SAFETY COORDINATOR, CITY OF KAMLOOPS

"Whether we're out working with the public or within city departments, our job is to be committed to working and living safely.

Being recognized in 2009 by the BC – North American Safety & Health (NAOSH) Week Steering Committee with an 'honourable mention' award for activities we organized

during NAOSH Week, highlights our goal, to make sure everyone goes home safely each night to their families."



DAWN PATTERSON,
PARTICIPANT IN THE LUNG
HEALTH PROGRAM AT
THE TCC

"Through the City's Lung Health Program, in



partnership with Interior Health, I am stronger, healthier and happier, and an added benefit has been the

delightful people I spend time with each week."



<u>Infrastructure</u>

RANDY LAMBRIGHT,
PLANNING AND
DEVELOPMENT
MANAGER,
CITY OF KAMLOOPS

"The North Shore Neighbourhood Plan is a true testament to the community's planning efforts and hard work. It has paid off for residents and for the city as a whole in relation to the increased interest and new development throughout the North Shore." Livability

DAWN HOUSE,
GARDENER, CITY OF KAMLOOPS

"We love the work we get to do, making our city beautiful for the people who live and visit



here. Winning Communities in Bloom is an added bonus."

#### DAN SULZ, EXECUTIVE DIRECTOR, VENTURE KAMLOOPS

"City planning and development of infrastructure, facilities and lifestyle amenities has been integral in our success with attracting and retaining businesses that help create a diversified, more vibrant community. Companies can see these competitive advantages and it gives me great pride to be part of this."



KUNDAN BUBBAR, CHIEF BUILDING INSPECTOR, MANAGER, CITY OF KAMLOOPS

"Every day our work makes a positive impact on businesses and in the economic growth of Kamloops by assisting the construction industry to achieve safe buildings for occupancy - whether it is a simple home renovation or a major construction project."



## JENNIFER EDGECOMBE, EXERCISE SPECIALIST COORDINATOR, CITY OF KAMLOOPS

"Sometimes we, as individuals, focus on what ails us and forget to celebrate what we can still accomplish. The exercise programs offered through the Strategic Health Alliance between the City of Kamloops and Interior Health have given community members an opportunity to

explore realistic and safe fitness options that integrate with the traditional medical approach to treatment of chronic conditions. "



## 2009 Awards of Recognition

Community Policing Award to the City's Detachment Crime Reduction and Initiative Strategies for overall reduction of crime in Kamloops

– International Association of Police Chiefs

Excellence in Health Promotion Corporate Award in partnership with the Interior Health Authority for being leaders in the promotion of health and for working towards the health and safety of British Columbians – BC Medical Association

Five Blooms and Special Mention for the work that has been done at the McArthur Island sports facilities – Communities in Bloom

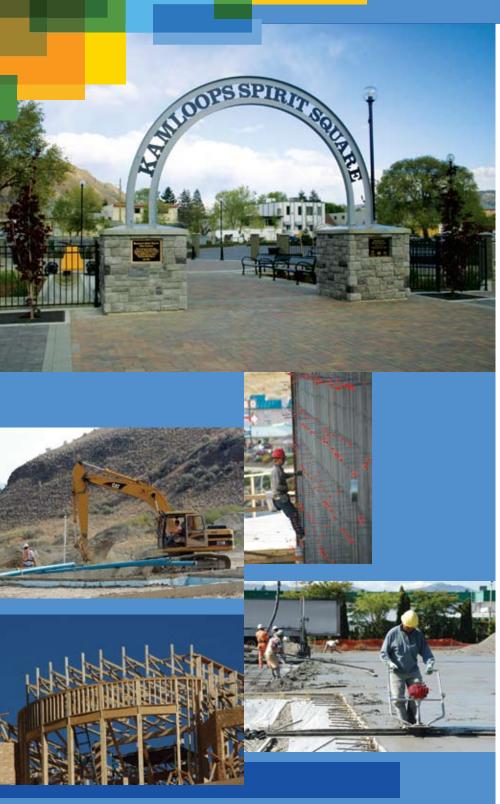
Planning Excellence in Neighbourhood Planning for the North Shore Plan

- Canadian Institute of Planners

Award to the Engineering Division for the Wastewater Treatment Centre design

– Association of Professional Engineers and Geoscientists (APEG) of BC Honourable Mention for Outstanding Commitment and Effort to the Occupational Health Safety Field

 North American Occupational Health and Safety



# Infrastructure

Infrastructure planning and development continue to focus on balance between growth areas and improvements to services and amenities in neighbourhoods and commercial areas throughout the city. Issues of sustainability and accessibility also remain key and can be seen through initiatives such as improved transit services and development of paths and walkways to promote active living.

## 2009 Major Infrastructure Projects

- Hillside Drive Connector-Phase 2 \$5,080,000
- Acquisition of Daybreak Park adjacent to Tournament Capital Centre - \$650,000
- Acquisition of land to develop
   Aberdeen Park \$1,400,000
- Acquisition of land for new Aberdeen Fire Station - \$305,000
- Oak Hills Gravity Main \$544,000
- Fire Services Rescue Vehicle replacement -\$603,000, and Pumper replacement - \$612,000
- Construction of pedestrian paths/routes -\$812,000 and bicycle paths - \$222,000
- Spirit Square \$671,000
- Sagebrush Theatre orchestra pit renovation-\$226,000

# Transit upgrades cater to vehicles and pedestrians

As part of its commitment to improve transit within Kamloops, the City invested in a substantial upgrade to the North Shore Transit Exchange. Project planning and site preparation were completed in 2009 for the \$1.4 million project to make way for ground-breaking in March 2010. The upgrade will significantly improve accessibility and provide increased connectivity throughout the city. BC Transit and the City also committed to pursuing federal funding to build a new transit garage, which would be located next to the existing one on Ord Road.

## Singh Street transformed

A Singh Street road resurfacing project was expanded in 2009 to include pedestrian and safety improvements along this busy North Shore roadway. In addition to the new blacktop, improvements have been made to street lights, curbside parking and a new multi-use pathway has been added for pedestrians and cyclists. The path improves safety, provides better access to people coming to and from McArthur Island and supports extended connectivity to the Rivers Trail. In 2010 the City plans to construct a path from the Cambridge Crescent footbridge, west to Singh Street and, in the year following, will perform upgrades along Singh north to Tranquille. This planning will provide a full connection from McArthur Island to the Singh Street soccer fields by the end of 2011. The \$1.67 million project included community input, and response to the upgrades has been very positive.

# Hillside Drive extension – Phase One complete

Accident prevention and easing traffic congestion were two key factors in undertaking the Hillside Drive extension project. The extension provides motorists an alternate route to the Summit Drive and McGill Road area – one of the City's busiest intersections. Now traffic is directed off Summit and behind TRU up to the west end of McGill Road. The new transportation route not only reduces congestion, it provides significantly improved access to TRU and the Southgate Industrial area.

## North Shore Spirit Square

Completed in 2009, the North Shore Spirit Square is a unique outdoor venue at the corner of McKenzie and Yew Street. It serves as a gathering place for community programs, a weekly farmers market and as an area to sit and relax with friends. The square was landscaped to showcase a grid of trees representing orchards that once grew in the area, while a "Spirit Forest" celebrates First Nations culture and features historical sculptures. There is even a time capsule holding children's artwork, which has been sealed at the square's entrance for future generations to contemplate. Spirit Square represents a \$671,000 investment funded through a partnership with the provincial government to promote healthy living and improve outdoor public meeting and celebration areas.

# GRANTS RECEIVED FROM OTHER GOVERNMENTS 2008/2009

2008	2009
1,476,427	1,500,948
1,615,630	3,340,924
4,651,958	4,651,792
2,632,409	2,385,739
84,272	70,907
1,234,034	1,836,828
3,404,591	2,400,246
512,553	509,357
	2,870,546
20,000	
7,875,449	4,106,465
25,134	1,529
23,532,457	23,675,281
	1,476,427 1,615,630 4,651,958 2,632,409 84,272 1,234,034 3,404,591 512,553  20,000  7,875,449

# Good Government



#### **DON GARRISH**

"The MyCity project involves a number of employees and was created to provide a gateway for clients and residents to bring the City of Kamloops to their desktop or mobile device. The process is creative and exciting for staff since the ultimate benefactor is the business client or resident."



## Residents still happy

Improved quality of life and access to city services ranked well in the most recent Kamloops Citizen Survey completed in 2009. Residents gave Kamloops high marks related to quality of life based on factors such as improved municipal recreation facilities and granting of university status to TRU. Results, gathered through Ipsos Reid, suggest residents felt the City was strong in four areas: overall appearance/aesthetics, sports and recreation programs, green spaces and recycling initiatives. When asked to rate the overall quality of life in Kamloops, 96 per cent said it was good or very good. Social issues topped the list of concerns, followed by education, crime, transportation and the economy. The last Citizen Survey, conducted in 2006, put taxation and municipal spending at the top of the issues list. The 2009 survey will be used to support decisions affecting taxpayers.

## MyCity access now available

Access to important municipal information became much easier in the past year with the launch of MyCity – an online, self-service portal available through the city's website at www.kamloops.ca. MyCity allows businesses, developers and residents to track information about their accounts, properties and development projects. It also allows builders and developers to monitor permits and applications online. The service saves thousands of phone calls a year from clients to staff about the status of their particular development application. Users have access to business license accounts, dog license accounts and selected building permits and applications. Additional forms and city information will become available through 2010 and 2011.

## Municipal property sales

Municipal property sales rose 45 per cent in 2009 over 2008, mainly due to three large sales in the first half of the

year totaling more than \$3.46 million. The largest infusion came from a sale completed with Q9 networks for almost \$3.3 million for that company's new data centre. The sale of 599 Royal Avenue to Thrupp Manor, a lane closure and sale at 81 Nicola for \$52,000 were also contributors to activity in the first part of 2009. A road closure and sale adjacent to 2030 Ord Road for \$60,000 and a four-lot land exchange at the Red Bridge accounted for activity in the second half of the year, and helped bring overall city land sales to a total of \$3.52 million.

## Bear Smart Community

Deemed British Columbia's first Bear Smart Community, Kamloops led by example in 2009, developing a comprehensive community plan to reduce bear-human conflicts that included bear proof garbage cans and an education program to increase awareness about do's and don'ts. The Bear Smart program was developed by the province as a voluntary, preventative conservation initiative that aims to decrease the numbers of bears being destroyed in relation to human interaction. As part of the plan development, the City was required to meet six criteria such as developing a bear-proof solid waste management plan and implementing Bear Smart by-laws prohibiting residents from making food accessible to bears.

## City of Kamloops safe vehicle campaign

Prior to provincial legislation, which now makes it illegal to use a hand-held device while driving, the City embarked on an internal "Safe Vehicles Operation" campaign that encouraged staff to pull over to take a call and buckle up when they are driving. Through a series of posters featuring City staff, the organization set out to lead by example with the secondary hope that the efforts would spread to the wider community. Slogans including, "I stop to talk" and "I choose to wear my seatbelt" continue to be featured throughout City Hall today.



#### 125 YEARS FIRE SERVICE

Kamloops Fire Rescue celebrated its 125th anniversary October 2009 at Fire Station #1 showcasing equipment used over the last century. Kamloops own FireFit team – ranked No 1 in the country – also participated in live demonstrations





The City strives to build pride and participation at every level of the organization translating to excellence in service delivery that benefits citizens.



ERIN FELKER,
TRANSPORTATION PLANNER, CITY OF
KAMLOOPS

"Working together as a team with BC Transit and First Canada to deliver and improve our transit service is a very important part of my job at the City. Being a transit customer myself, lets me see firsthand the results of our work."

# Financials Open and responsible spending

City of Kamloops – Consolidated statement of financial activities year ended December 31, 2009 with comparatives for 2008

Total City Revenues	2008	2009
Taxation	79,030,115	81,511,048
Development cost charges utilized	5,143,616	6,749,220
Fees, rates and sales of service	49,074,180	50,493,997
Grants	23,532,457	23,675,281
Investment income	5,160,210	4,408,849
Private contributions	1,649,884	6,692,344
Gain on disposal of capital assets	339,652	456,628
Total	163,930,114	173,987,367
Total City Expenditures		
Cemetery	807,401	728,449
Community development	4,232,150	4,288,911
Corporate administration	7,933,262	7,923,368
Environmental services	487,848	475,169
Fire Services	12,121,705	13,009,006
Infrastructure maintenance	16,996,737	18,235,475
Legislative and enforcement	4,615,966	4,232,558
Parks, recreation and cultural services	25,290,212	28,203,158
Police services	18,865,750	19,904,459
Public Transit	10,888,486	10,738,121
Solid waste	9,790,861	6,425,977
Water utility	11,169,830	11,026,404
Sewer utility	5,598,987	6,285,688
Kamloops Airport Authority Society	1,125,965	1,501,513
Venture Kamloops Business Development Society	595,496	583,077
Debt servicing costs	5,979,329	5,736,874
Total	136,499,985	139,298,207
Increase (decrease) in accumulated surplus	27,430,129	34,689,160





## Grants to Organizations

Organizations	2009 Actual	2010 Budget
Venture Kamloops	464,000	530,000
Tourism Kamloops	250,000	250,000
Kamloops Symphony Society	87,911	89,669
Western Canada Theatre	149,006	151,986
Boys and Girls Club	64,752	66,047
Wildlife Park Operating	410,000	290,000
Wildlife Park Capital	100,000	100,000
Wildlife Park Expansion Matching Grant		363,009
Crime Stoppers	99,500	99,500
YM/YWCA	197,000	197,000
Kamloops Heritage Railway Society	200,000	200,000
Chamber of Commerce-Visitor Info		
Centre Contract	113,500	113,500
Community Arts Council	33,000	33,660
Special Events-Canada Day Performances	s 557	6,000
Sagebrush Theatre	132,000	132,000
Kamloops Art Gallery	300,000	306,000
Graffiti Task Force	162,910	150,000
SPCA	30,000	30,000
Canada Day in the Park-	12.500	12.500
Multicultural Society	12,500	12,500
Canada Day Fireworks	14,000	15,000
KIBIHT	10,000	10,000
Music in the Park	71,000	75,000
Wreckers Committee (Accessibility in Recreational Programming)	15,540	6,350
Tournament Bids	172,846	280,000
Festival of the Arts Legacy Fund	7,545	7,900
B.C. Winter Games Legacy Fund	5,400	7,000
BCSG Development Grant	1,150	, ·
Community Assistance	400	3,000
Community Representation		2,000
School District No. 73 Playgrounds	4,000	

Organizations	2009 Actual	2010 Budget
Social Planning Grants		60,000
* Kamloops Food Bank	15,000	
* Kamloops Sexual Assault		
Counselling	6,000	
* People in Motion	8,200	
* Association for Mental Health	2,600	
* Elizabeth Fry Society	4,000	
* Kamloops District		
Seniors Outreach	1,500	
* Kamloops Community		
Volunteer Services	2,600	
* Kamloops Brain Injury Association	4,500	
* Kamloops Family		
Resources Society	7,500	
* Kamloops United Church	8,100	
* Age Friendly Grants	2,524	4,475
Ambassadors		
* Miss Kamloops	6,000	6,120
* Pipe Band	6,000	6,120
* Rube Band	6,000	6,120
* Mounted Patrol	6,000	6,120
Boogie Cultural Fund	15,130	
Social & Health Opportunities for People		
in Sex Trade	68,000	69,360
Tournament Organizers Assistance	49,095	64,000
Arts Commission Grants	45,584	45,000
Non-Recurring Grants		50,000
* KCBIA-Ambassador		
Bike Patrol Program	20,000	
*Seven-O Ranch tax credit	312	
Operation Nicaragua	38,222	
Total	3,431,384	3,844,436

# Financials Open and responsible spendin

## Permissive Tax Exemptions - 2009

Every year, the City of Kamloops receives applications from non-profit organizations that own land and qualify for tax exemption under the requirements of provincial legislation. In 2009, the following non-profit organizations qualified.

Registered Owners	Exempt Amount of City Property Taxes
495862 BC & Desert Gardens Centre	9,240.00
Barnhartvale Community Association	1,368.00
BC SPCA	5,410.37
Big Brothers of Kamloops	2,369.61
Canadian Mental Health	1,482.03
Canadian Mental Health	2,910.00
Chamber of Commerce	16,803.31
Children's Circle Childcare Society	1,816.36
Heffley Creek Community Association	2,085.00
Interior Community Services	25,292.78
Interior Indian Friendship Society	15,661.21
Kamloops Aids Society	5,383.99
Kamloops Blazers - OfficeTraining	20,117.80
Kamloops Cadet Society	3,644.29
Kamloops Christian Hostel	1,779.43
Kamloops Christian School	43,018.65
Kamloops Curling Club	11,538.58
Kamloops and District Elizabeth Fry Societ	ty 5,771.50
Kamloops Food Bank	6,127.89
Kamloops Gun Club & Sugarloaf Ranch	1,425.84
Kamloops Heritage Railway Society	6,386.58
Kamloops Hospice Society	10,538.88
Kamloops Kiwanis House Society	9,092.28
Kamloops Lawn Bowling Association	3,174.33

Total Non-profit Tay Evemptions	\$350 <i>1</i> 07 77
YM-YWCA	46,187.38
Wildlife Park Society	15,760.00
Wildlife Park Society of BC	256.00
Thompson Nicola Family Resource Centre	13,719.68
St John Society	7,898.71
Rosehill Farmers Market	1,344.00
Pine Tree Riding Club	3,464.75
Norkam Seniors Society	7,310.00
New Life Mission	21,398.61
Kamloops Symphony Society	6,196.94
Kamloops Society for Community Living	17,758.54
Kamloops Society for Alcohol & Drug Services	4,167.65
Kamloops Safe Housing Society	1,596.80

## Total Non-profit Tax Exemptions \$359,497.77

Council adopted Permissive Tax by-laws to exempt the following heritage properties from property taxes in 2009.

Exempt Amount of City Propert	
Plaza Hotel	\$62,051.87
St. Andrews on the Square	13,126.04
Total Heritage Tax Exemptions	\$75,177.91

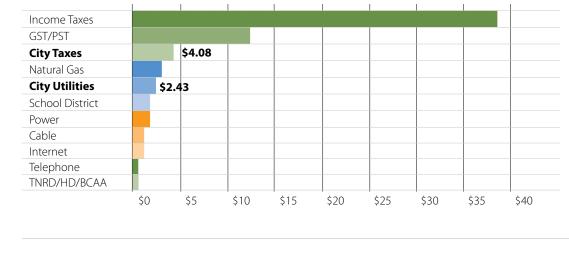
Provincial Legislation (the Community Charter) statutorily exempts the building and the land on which the building stands, for places of worship, specific seniors' housing, hospitals and private schools. Council may, by by-law, permissively exempt the land surrounding the building. In 2009, Council adopted by-laws to exempt the following surrounding lands.

Total Permissive Tax Exemptions - Overall	\$626,067.11
Total Permissive Surrounding Statutory Land Tax Exemptions	\$191,391.43
Private Schools	2,387.66
Hospitals	29,904.56
Seniors' Housing	25,296.90
Places of Worship	\$133,802.31
Permissive Exemption of City F	Property Taxes

## Your Tax Dollars are at work everyday

Tax revenue is invested in services and infrastructure that maintain the high quality of life Kamloops' residents enjoy.

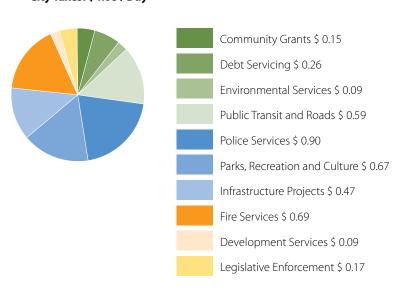
#### Typical Daily Household Tax and Utility Expenditures. City Taxes and City Utilities account for \$6.51 of the total.



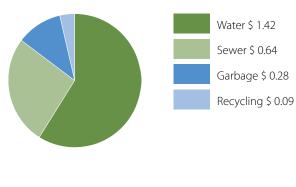
#### Valuations based on:

- Property taxes based on average BCAA assessed value of \$308,000 for 2010.
- 2006 Statistics Canada average household expenditures in BC used to estimate daily Income Taxes and GST/PST expenditures.
- Calculated City taxes exclude the Home Owners Grant discount.
- City utility payments include 10% discount for prompt payment.
- Property taxes and Utility Fees based on 2010 budget and rates.

#### City Taxes: \$4.08 / Day



#### City Utilities: \$2.43 / Day



# Financials Open and responsible spending



## Tournament Capital Grants

Grants 2009	Grant \$
Regional	
TRU Team BC Volleyball Camp	\$420.00
TOTAL REGIONAL GRANTS	\$420.00
Provincial	
BC Wheelchair Basketball	\$250.00
Overlander Ski Club	\$300.00
Kamloops Youth Darts League Provincials	\$500.00
BC Strong Man Provincial Champs	\$500.00
Kamloops Long Blades	\$500.00
Provincial Girls Basketball	\$500.00
Provincial Boys Basketball	\$500.00
Viani's Provincial Tae Kwon Do	\$500.00
Race the Ranch BC Cup Downhill Bike	\$500.00
Race the Ranch BC Cup X-Country Bike	\$500.00
BC / Yukon Lifesaving Society	\$300.00
Kamloops Canoe & Kayak Club	\$400.00
BC Wheelchair Basketball	\$500.00
TOTAL PROVINCIAL GRANTS	\$5,750.00
Western Canadian	
W. Cdn Age Class Wrestling Tournament	\$1,500.00
W. Cdn Major Men's Fastball	\$1,000.00
TOTAL WESTERN CANADIAN GRANTS	\$2,500.00

#### National

TOTAL NATIONAL GRANTS	\$13,500,00
Kamloops Outdoor Pro Rodeo	\$1,500.00
U15 National Girls Basketball Championships	\$1,500.00
U15 National Boys Basketball Championships	\$1,500.00
Canada Cup Downhill Mountain Bike	\$1,500.00
Kamloops International Baseball Tournament	\$1,500.00
Canadian Masters Track and Field	\$1,500.00
Ultra Glide Disc Golf Nationals	\$1,500.00
Kamloops Outdoor Pro Rodeo	\$1,500.00
Cdn Pulp & Paper National Curling	\$1,500.00

#### Invitational

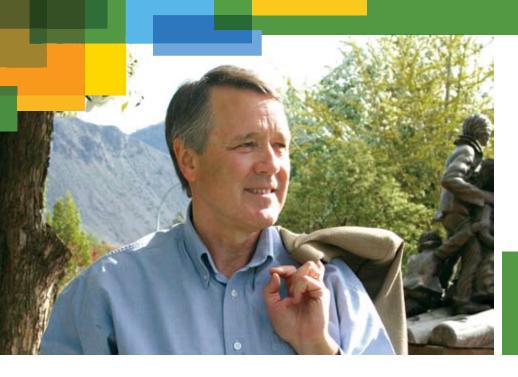
KMHA PeeWee Rec 1	\$272.00
KMHA Midget Tier 1	\$360.00
KMHA Midget Tier 3	\$280.00
KMHA PeeWee Tier 3	\$320.00
KMHA Bantam Tier 2	\$280.00
KMHA Bantam Rec 1	\$272.00
TRU McDonalds Invitational Volleyball	\$150.00
Kamloops Senior Hockey	\$270.00
SKSS Invitational Badminton	\$360.00
KMHA Bantam Rec 2	\$272.00
KMHA PeeWee Rec 2	\$272.00
KMHA Midget Rec 2	\$176.00
KMHA Atom Hockey	\$260.00
Interior BC Women's Team Tennis	\$102.00
KMHA Initiation C Hockey	\$68.00
KMHA Atom Rec 2	\$144.00





Best of the West Baseball	\$400.00
SKSS Titans Meltdown Soccer	\$300.00
Kam Rec Old Timers Hockey	\$400.00
Indoor Fly Meet	\$1,500.00
Rugbyfest	\$1,500.00
KIBIHT	\$0.00
Kamloops Disc Golf Club	\$130.00
KMB Best of the West Baseball	\$376.00
Kamloops Sr Mens Slo-Pitch	\$120.00
KYSA May Cup	\$1,500.00
KATTS Gymnastics	\$190.00
Kam Invitational Slo-Pitch Tournament	\$860.00
Kamloops Minor Lacrosse Al Price	\$460.00
Kamloops Minor Lacrosse Snake Bite	\$420.00
Kamloops Track & Field Cent May Meet	\$400.00
DFO Hockey / Golf Tournament	\$350.00
Kamloops Sr Mens Slo Pitch	\$210.00
KMB Daley & Company Canada Day Classic	\$332.00
TRU Basketball Shootout Tournament	\$1,320.00
Sikh Soccer Tournament	\$1,500.00
Kamloops Ultimate Desert Luau	\$600.00
Kamloops Invitational Cash Tourney	\$240.00
Kamloops Invitational Soccer	\$1,500.00
Kamloops Kennel Club Dog Show	\$600.00
Kamloops Summer Swim Club	\$700.00
WC Sr Hockey	\$380.00
Senior Mens Slo Pitch	\$600.00
BC Catholic Sr Boys Soccer	\$350.00
TRU Dunwoody Basketball	\$96.00

TOTAL GRANTS DISTRIBUTED	\$53,407.92
TOTAL FOURTH DAY FREE	\$1,863.92
Kamloops Skating Club Pacific Star Skate	\$612.95
KMHA - Provincial Midget Champs	\$1,250.97
Fourth Day Free	
TOTAL INVITATIONAL GRANTS	\$29,374.00
SKSS Big Kahuna Basketball	\$550.00
KMHA PeeWee Tier 2	\$360.00
KMHA Midget Rec 1	\$160.00
Kamloops Classic Swimming	\$572.00
TRU Sr Boys Elite Volleyball	\$450.00
KMHA Female Midget Rec	\$240.00
KMHA Atom Development 2	\$240.00
KMHA Atom Development 1	\$240.00
KMHA Bantam Tier 3	\$320.00
KMHA Bantam Tier 1	\$360.00
KMHA Female Bantam Tier 1	\$360.00
KMHA Female Midget AAA	\$280.00
Kamloops Long Blades Nov Interclub	\$160.00
Strauss Crown of Curling	\$400.00
TRU Girls Volleyball Tournament	\$780.00
KYSA - Thanksgiving Weekend Soccer	\$600.00
TRU Boys / Girls Volleyball	\$1,470.00
Kamloops Minor Hockey PeeWee Tier 1	\$280.00
Kamloops Minor Hockey Midget Tier 1	\$360.00



# Message from Randy Diehl, CAO

Our challenge in 2009 was to manage this transition period of economic uncertainty while continuing to provide services in a fiscally prudent and sustainable manner. I am pleased to say that we rose to the challenge by holding taxes below 2% while ensuring that our core services remained untouched. Despite the belt tightening, our citizens continued to give high marks for their "Quality of Life" to our Parks, Recreation and Cultural Services with one of the highest satisfaction ratings in Canada (96%).

Throughout this difficult year, we continued to maintain and build our infrastructure which contributed to stabilizing the construction labour market. Most notably, work commenced on the Airport Runway and Terminal Expansion Project (\$23.8 million), Hillside Drive extension (\$5.8 Million), Singh Street overlay (\$1.67 Million) and over \$1.2 Million for local road reconstruction. We also renovated Sagebrush Theatre (\$226,000) and the Museum (\$450,000), developed a new Soccer Clubhouse and two new soccer fields at MacArthur Park (\$635,000), and completed the Spirit Square (\$671,000) and Saddleback Park on the North Shore (\$225,000).

In 2009 we proudly received some notable awards for our programs and we played host to some very significant events. Our RCMP Detachment worked with the City's Coordinated Enforcement Task Force to dramatically drop the crime rate over the last four year period and as a result, our detachment won an international award for community policing and a provincial award recognizing leadership in crime prevention. More importantly, the 2009 Citizen Satisfaction Survey indicated that our residents felt safer today than they did 3 years ago.

We were also the recipients of the 2009
National Community Winter Lights Award
(Communities in Bloom) which was the
result of a combined effort between the City,
private citizens and business associations. We
secured the prestigious BC Lions Training Camp
for a 5 year deal and like the Chinese Short
Track Olympic Team, we signed up the Team
Netherlands skaters just before the start of the
Olympics. We also hosted the International
Olympic Committee Anti-Doping Conference
and the Olympic Torch Relay Committee
consisting of citizens and staff, hosted one

of the best celebrations in the country with over 12,000 citizens coming out to express their pride in being a Canadian in Kamloops. Our Tournament Capital Centre continued to have great success with over 900,000 citizens flowing through the turnstiles and our programmers winning a provincial award for Disease Prevention through Health and Fitness.

We are proud to be able to play a role in building a city with streets that bustle and neighbourhoods that are safe, and in developing programs that make our citizens active and healthy. At the same time, we recognize the importance of supporting our commercial and industrial business sectors so that employment and investments stay strong. Although the year of transition was not easy, I believe we all rose to meet the challenges and as a result of our efforts, Kamloops has become a stronger and better city.

RANDY DIEHL,

CHIEF ADMINISTRATIVE OFFICER

# Planning and Development Table

Major Activity	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
Planning and Develo	opmen	t Divis	ion							
Rezoning Applications	54	47	34	43	33	50	30	31	23	22
Development Variance Applications	31	38	36	31	34	30	31	23	21	20
Development Permit Applications	38	48	50	37	27	24	19	13	19	16
Board of Variance Applications	21	18	24	14	24	20	31	26	26	23
Preliminary Proposals	8	6	21	12	16	13	14	18	18	14
Inter-Government Referrals	3	6	3	5	1	2	3	7	5	5
Liquor Licence Applications	6	8	8	4	12	22	5	10	19	0
ALR Application	1	3	3	4	3	4	2	3	2	2
Temporary Use Permits	3	6	1	5	2	1	3	2	0	1
Land Use Contract Applications	0	1	0	0	1	2	0	4	2	0
Sign Permit Applications	108	114	102	95	65	55	74	74	98	63
Zoning Information Requests	75	65	80	68	77	58	45	50	43	47
New Businesses	734	779	714	675	671	579	619	610	544	563
Total Business Licences	5,263	5,199	4,886	4,717	4,612	4,536	4,432	4,312	4,316	4,345
and Development	Engine	ering [	Divisio	n						
Subdivision Applications	47	75	75	78	71	81	56	36	37	28
Subdivision Lots Created	64	364	328	293	409	257	162	17	61	61
Strata Lots Created	106	224	190	395	146	74	16	42	43	57
Total New Lots Created	170	588	518	688	555	331	178	59	104	118
Building Inspection	Divisio	n								
Building Information Requests	1,731	1,629	2,090	1,577	1,636	1,284	1,165	776	702	597
Building Permits	1,408	1,850	2,080	2,255	1,884	1,487	1,251	1,142	1,050	870



The City of Kamloops appreciates the contribution of photos from the following sources:

#### Front Cover:

Kamloops Panorama—Tourism Kamloops/Kelly Funk Sidewalk Café—Tourism Kamloops

#### Page 2 & 3

Mayor and Council—Tyler Meade Photography

#### Page 4 & 5

Mayor and Council—City of Kamloops

#### Page 6 & 7

City Backyard—Tourism Kamloops/Tyler Meade New Developments—City of Kamloops TCC Indoor Track—Donovan Harrison Sustainable Kamloops— Tourism Kamloops/Chuck Brennan

#### Page 8 & 9

Westjet—City of Kamloops Speed Skaters—City of Kamloops TCC Front Desk—City of Kamloops Hillside Stadium—City of Kamloops Fred Legace portrait—Murray Mitchell Jeff Putnam portrait—Murray Mitchell Framing—City of Kamloops

#### Page 10 & 11

Riverside Waterpark—City of Kamloops Clean Air Day 1—City of Kamloops Clean Air Day 2—City of Kamloops Fire Suppression—Kristina Benson

#### Page 12 &13

Downtown Vibrancy— Tourism Kamloops/Tyler Meade Seniors Playground—City of Kamloops Tennis Club—City of Kamloops Riverside Park—Tourism Kamloops Jim Begley Portrait—City of Kamloops Jacquie Brand Portrait—Murray Mitchell

#### Page 14 & 15

Portrait shots by Murray Mitchell

#### Page 16 & 17

Kamloops Spirit Square—Paul de Zeeuw Road Improvements 1—City of Kamloops Working Wall—City of Kamloops Building Framing—City of Kamloops Spreading Concrete—City of Kamloops

#### Page 18 & 19

Firefighters 125 Years—City of Kamloops United Way Campaign—City of Kamloops Roadside Pickup—City of Kamloops Don Garrish portrait—Murray Mitchell Erin Felker portrait—Murray Mitchell

#### Page 20 & 21

Serene Walkway—John Schwirtlich, Certain Images Boogie Supporters—John Schwirtlich, Certain Images WildLights—Tourism Kamloops/Kelly Funk Pretty Pathway—City of Kamloops

#### Page 24 & 25

Gallery Gazing—Kevin Bogetti-Smith
Downtown Market—Tourism Kamloops

#### Page 26 & 27

Randy Diehl—City of Kamloops
Golden Touch—Tourism Kamloops/Tyler Meade

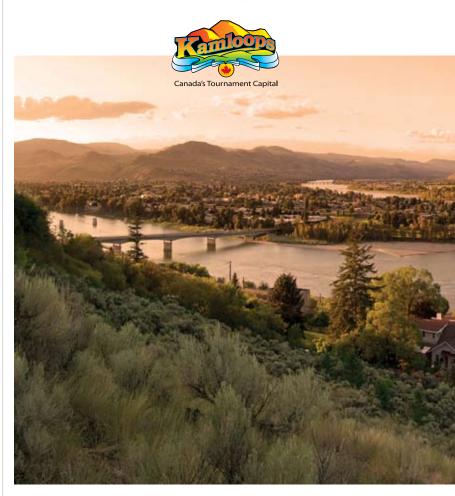
#### Page 28

 ${\it Kamloops Panorama} - {\it Tourism Kamloops/Kelly Funk}$ 

# City of Kamloops

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www.kamloops.ca



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